

STATE OF MICHIGAN  
MICHIGAN ADMINISTRATIVE HEARING SYSTEM  
ADMINISTRATIVE HEARINGS FOR THE  
DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

[REDACTED]

Reg.No. 2013 16304  
Issue No. 1038,  
Case No. [REDACTED]  
Hearing Date: January 14, 2013  
Wayne County DHS (76)

**ADMINISTRATIVE LAW JUDGE:** Lynn M. Ferris

**HEARING DECISION**

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon the Claimant's request for a hearing. After due notice, a telephone hearing was held on January 14, 2013. The Claimant appeared and testified. [REDACTED] appeared on behalf of the Department.

**ISSUE**

Whether the Department correctly sanctioned and closed the Claimant's cash assistance (FIP) for non-compliance with work-related activities without good cause.

**FINDINGS OF FACT**

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. The Claimant was an ongoing participant of the Work First program and was an ongoing recipient of FIP benefits.
2. The Department sent the Claimant a Notice of Non-Compliance on 11/14/12 indicating that the Claimant did not meet her participation requirements on 10/14/12.
3. The Notice of Non-Compliance scheduled a triage for 11/20/12.
4. The Claimant did not attend the triage. The Claimant did not receive the Notice of Non-Compliance. At the triage the Department found no good cause for the Claimant's failure to attend a re-engagement meeting on October 30, 2012.

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5. On 12/1/12 the Department closed the Claimant's FIP case and imposed a 6 month sanction for non-compliance with Work First participation without good cause. Exhibit 9
6. No Department representative or Work First representative that attended the triage attended the hearing.
7. The Non-Compliance Warning Notice was not received by the Claimant and the Notice was not signed or addressed to the Claimant.
8. The Claimant requested a hearing on 12/7/12 protesting the closure of her FIP cash assistance case.

### **CONCLUSIONS OF LAW**

The Family Independence Program ("FIP") was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, *et seq.* The Department of Human Services ("DHS" or "Department"), formerly known as the Family Independence Agency, administers the FIP program pursuant to MCL 400.10, *et seq.* and Michigan Administrative Code Rules 400.3101-3131. Department policies are found in the Bridges Administrative Manual ("BAM"), the Bridges Eligibility Manual ("BEM"), and the Bridges Reference Manual ("BRM").

DHS requires clients to participate in employment and self-sufficiency related activities and to accept employment when offered. BEM 233A All Work Eligible Individuals ("WEI") as a condition of eligibility must engage in employment and/or self-sufficiency related activities. BEM 233A The WEI is considered non-compliant for failing or refusing to appear and participate with the Jobs, Education, and Training Program ("JET") or other employment service provider. BEM 233A Good cause is a valid reason for noncompliance with employment and/or self-sufficiency related activities that are based on factors that are beyond the control of the noncompliant person. BEM 233A Failure to comply without good cause results in FIP closure. BEM 233A The first and second occurrences of non-compliance results in a 3 month FIP closure. BEM 233A The third occurrence results in a 12 month sanction.

JET participants will not be terminated from a JET program without first scheduling a triage meeting with the client to jointly discuss noncompliance and good cause. BEM 233A In processing a FIP closure, the Department is required to send the client a notice of non-compliance, DHS-2444, which must include the date(s) of the non-compliance; the reason the client was determined to be non-compliant; and the penalty duration. BEM 233A In addition, a triage must be held within the negative action period. BEM 233A A good cause determination is made during the triage and prior to the negative action effective date. BEM 233A. However, a failure to participate can be overcome if the client has good cause. Good cause is a valid reason for failing to

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participate with employment and/or self-sufficiency-related activities that are based on factors that are beyond the control of the Claimant. BEM 233A. The penalty for noncompliance is FIP closure. However, a failure to participate can be overcome if the client has good cause. Good cause is a valid reason for failing to participate with employment and/or self-sufficiency-related activities that are based on factors that are beyond the control of the Claimant. BEM 233A. The penalty for noncompliance is FIP closure. BEM 233a provides direction to the Department as follows when determining good cause:

Determine good cause based on the best information available during the triage and prior to the negative action date. Good cause may be verified by information already on file with DHS or the work participation program.

In this case, the Claimant credibly testified that she continued to attend the Work First program through December 2012 and stopped when she received the Notice of Case Action which closed her FIP case. The Claimant was unaware that she was to attend a re-engagement appointment as she did not receive the non-compliance warning notice. Exhibit 5. Because the Claimant's testimony was credible and the notice itself lacked a signature and was not addressed anywhere on the document, it is determined that the Claimant did not receive the Notice and thus was excused from attending the re-engagement meeting. As regards the Notice of Non-Compliance, the Claimant also testified that not only had she continued to attend Work First through December (post triage), she also did not receive the Notice of Non-Compliance. The Claimant's testimony was unrebutted as no witness with actual knowledge of the mailing of the warning letter of non-compliance or who attended the triage appeared at the hearing. Therefore, the Department did not meet its burden of proof that it properly closed the Claimant's FIP case for failure to participate in Work First activities. On the basis of this testimony, it is found that there was no basis for the sanction that was imposed.

No one from the Work First program or Department who attended the triage attended the hearing and thus Claimant's credible testimony was unrebutted.

After reviewing the documents submitted at the hearing and the testimony of the parties provided under oath, it is determined that the Department did not meet its burden of proof to demonstrate that it correctly determined that the Claimant failed in her Work First participation requirements or failed to demonstrate good cause.

The Department did not demonstrate that it followed Department policy regarding finding of good cause at the triage and, thus, the Department incorrectly found no good cause and instituted closure of the Claimant's FIP case.

Based on the above Findings of Fact and Conclusions of Law and the testimony of witnesses and the documentary evidence received, the Department has not demonstrated that it correctly followed and applied Department policy in closing and

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sanctioning the Claimant's FIP case for non-compliance without good cause and imposing a 6 month sanction. BEM 233A.

**DECISION AND ORDER**

The Administrative Law Judge, based on the above findings of fact and conclusions of law, finds that the Department incorrectly closed the Claimant's cash assistance FIP case, and improperly imposed a 6 month sanction on closing the Claimant's case for non-compliance with work-related activities for non-participation with the Work First program. Accordingly, the Department's determination is REVERSED.

Accordingly it is ordered:

1. The Department shall initiate reinstatement of the Claimant's FIP case retroactive to the date of closure (12/1/12).
2. The Department shall supplement the Claimant for any FIP benefits, if any; she was otherwise entitled to receive in accordance with Department policy.
3. The Department shall remove from its records and the Claimant's case file the 6 month sanction it imposed on the Claimant for non-compliance with work-related activities.



**Lynn M. Ferris**  
Administrative Law Judge  
for Maura Corrigan, Director  
Department of Human Services

Date Signed: January 23, 2013

Date Mailed: January 23, 2013

**NOTICE:** Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request. (60 days for FAP cases)

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The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing **MAY** be granted if there is newly discovered evidence that could affect the outcome of the original hearing decision.
- A reconsideration **MAY** be granted for any of the following reasons:
  - misapplication of manual policy or law in the hearing decision,
  - typographical errors, mathematical error, or other obvious errors in the hearing decision that effect the substantial rights of the Claimant:
  - The failure of the ALJ to address other relevant issues in the hearing decision.

Request must be submitted through the local DHS office or directly to MAHS by mail at  
Michigan Administrative Hearings  
Re consideration/Rehearing Request  
P. O. Box 30639  
Lansing, Michigan 48909-07322

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cc:

