STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

	Reg. No.: Issue No.: Case No.: Hearing Date: County:	201367256 6015 October 41, 2013 Wayne (41)
ADMINISTRATIVE LAW JUDGE: Robert J. Ch	avez	
HEARING DEC	CISION	
Following Claimant's request for a hearing, Administrative Law Judge pursuant to MCL 400 42 CFR 431.200 to 431.250; 45 CFR 99.1 to notice, a telephone hearing was held on Octoparticipants on behalf of Claimant included the Department of Human Services (Department)	.9 and 400.37; 7 CF 99.33; and 45 CFF ober 30, 2013, fror . Part	R 273.15 to 273.18; R 205.10. After due
ISSUE		
Did the Department properly $oxtimes$ deny Claimant's application $oxtimes$ close Claimant's case for:		
Family Independence Program (FIP)? Food Assistance Program (FAP)? Medical Assistance (MA)? Adult Medical Assistance (AMP)?	 ☐ State Disability Assistance (SDA)? ☐ Child Development and Care (CDC)? ☐ Direct Support Services (DSS)? ☐ State SSI Payments (SSP)? 	
FINDINGS OF	FACT	
The Administrative Law Judge, based on the evidence on the whole record, finds as material	•	rial, and substantial
 Claimant]SDA ⊠CDC	□DSS □SSP
2. On 2013, the Department Menied Claimant's application	closed Claimant's c	ase

due to failure to return a DHS-4025 and a failure for a provider to complete online enrollment.

- 3. On 2013, the Department sent Claimant/Claimant's Authorized Representative (AR) its decision.
- 4. On 2013, Claimant/Claimant's Authorized Hearing Representative (AHR) filed a hearing request, protesting the Department's actions.

CONCLUSIONS OF LAW	
Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), and Department of Human Services Reference Tables Manual (RFT).	
☐ The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, PL 104-193, and 42 USC 601 to 679c. The Department (formerly known as the Family Independence Agency) administers FIP pursuant to MCL 400.10 and 400.57a and Mich Admin Code, R 400.3101 to .3131.	
☐ The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 271.1 to 285.5. The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10 and Mich Admin Code, R 400.3001 to .3015.	
☐ The Medical Assistance (MA) program is established by the Title XIX of the Social Security Act, 42 USC 1396-1396w-5, and is implemented by 42 CFR 400.200 to 1008.59. The Department of Human Services (formerly known as the Family Independence Agency) administers the MA program pursuant to MCL 400.10 and MCL 400.105.	
☐ The Adult Medical Program (AMP) is established by 42 USC 1315 and is administered by the Department pursuant to MCL 400.10.	
☐ The State Disability Assistance (SDA) program is established by the Social Welfare Act, MCL 400.1119b. The Department of Human Services (formerly known as the Family Independence Agency) administers the SDA program pursuant to MCL 400.10 and Mich Admin Code, R 400.31513180.	
☐ The Child Development and Care (CDC) program is established by Titles IVA, IVE and XX of the Social Security Act, 42 USC 601-619, 670-679c, and 1397-1397m-5; the Child Care and Development Block Grant of 1990, PL 101-508, 42 USC 9858 to 9858q; and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, PL 104-193. The program is implemented by 45 CFR 98.1-99.33. The Department	

administers the program pursuant to MCL 400.10 and provides services to adults and children pursuant to MCL 400.14(1) and Mich Admin Code, R 400.50015020.
☐ Direct Support Services (DSS) is established by the Social Welfare Act, MCL 400.1119b. The program is administered by the Department pursuant to MCL 400.10 and 400.57a and Mich Admin Code R 400.3603.
☐ The State SSI Payments (SSP) program is established by 20 CFR 416.20012099 and the Social Security Act, 42 USC 1382e. The Department administers the program pursuant to MCL 400.10.
The Department testified that claimant had failed to return a DHS-4025 and had failed to have her CDC provider complete an online enrollment process, and thus, was forced to deny claimant's CDC application.
Later, during claimant's testimony, it came out that claimant actually had returned a DHS-4025 in a timely manner; furthermore, claimant's provider had attempted to complete online enrollment, but was being denied because claimant's provider was already in the system as a home health aide provider.
First, it should be noted that due to the Department representative's failure to note or alert the undersigned to the fact that the claimant had actually completed all required verifications, the Department representative is assigned absolutely no credibility in any of their original testimony.
Second, the Department, after extensive questioning about why exactly the case was denied, finally admitted that the reason was due to the claimant's provider already being registered as a home health aide. The Department stated that the computer system would not provide the provider a provider number, as a home health aide provider number had already been issued.
This may be so, but this is not the claimant or the provider's problem.
A review of the policy shows no policy that prohibits a CDC provider from also being registered as a home health provider. While extra oversight may be necessary to prevent double billing, denying claimant's CDC application because of a computer glitch is plain error. If claimant's provider is unable to enroll as a CDC provider due to this glitch, the proper course of action is to submit a ticket and get the issue resolved. The proper course of action is not to deny the claimant's CDC application.
The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department
 □ acted in accordance with Department policy when it □ did not act in accordance with Department policy when it denied claimant's CDC application because claimant's CDC provider was also a home health provider.

failed to satisfy its burden of showing that it acted in accordance with Department policy when it
DECISION AND ORDER
Accordingly, the Department's decision is
☐ AFFIRMED. ☐ REVERSED. ☐ AFFIRMED IN PART with respect to and REVERSED IN PART with respect to .
THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:
1. Reprocess claimant's CDC application, and submit issue tickets to technological support staff if problems remain in enrolling claimant's CDC provider.
Robert J. Chavez

Administrative Law Judge for Maura Corrigan, Director

Department of Human Services

Date Signed: 11/21/2013

Date Mailed: 11/21/2013

NOTICE OF APPEAL: The claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely Request for Rehearing or Reconsideration was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights
 of the client:
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

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The Department, AHR or the claimant must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

RJC/hw

CC: