STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

| IN THE MATTER OF: | | | | |
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| | Reg. No.: Issue No.: Case No.: Hearing Date: County: | 2014 7031 3008 November 20, 2013 Wayne (76) | | |
| ADMINISTRATIVE LAW JUDGE: Lynn M. Ferris | | | | |
| HEARING DECISION | | | | |
| Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 4 31.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, telephone hearing was held on November 20, 2013, from Detroit, Michigan. Participants on behalf of Claimant included the claimant. Participants on behalf of the Department of Human Services (Department) included FIS. | | | | |
| <u>ISSUE</u> | | | | |
| Due to a failure to comply with the verification requirements, did the Department properly \square deny Claimant's application \boxtimes close Claimant's case \square reduce Claimant's benefits for: | | | | |
| Food Assistance Program (FAP)? | | ogram (AMP)? ssistance (SDA)? nt and Care (CDC)? | | |
| FINDINGS OF FACT | | | | |
| The Administrative Law Judge, based upon the competent, material, and substantial evidence on the whole record, including testimony of witnesses, finds as material fact: | | | | |
| 1. Claimant ☐ applied for ☐ received: | | | | |

benefits.

- 2. Claimant was required to submit requested verification by August 2013; however, she did not receive it due to the failure of the Department to change her address in the system.
- 3. The Claimant timely reported her change of address. The Department conceded that it did not timely enter the new address which was not entered until after the redetermination period ended. The Department futher conceded that the Department was required to supplement the Claimant's FAP benefits for part of October 2013 as the Department incorrectly closed the Claimant's case.

| 4. | On October 17, 2013, the Department |
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| | denied Claimant's application. |
| | ⊠ closed Claimant's case. |
| | reduced Claimant's benefits. |

- 4. On October 17, 2013, the Department sent Claimant/Claimant's Authorized Representative (AR) notice of its action.
- 5. On October 10, 2013, Claimant/Claimant's Authorized Hearing Representative (AHR) filed a hearing request, protesting the Department's action.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), and Department of Human Services Reference Tables Manual (RFT).

☑ The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 271.1 to 285.5. The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10 and Mich Admin Code, R 400.3001 to .3015.

Additionally, at the hearing the Department conceded that it improperly closed the Claimant's FAP case for failing to return or respond to the redetermination in a timely manner. Per the Department's records the Claimant timely reported a change of address which was entered almost one month later by the Department, and thus the Claimant did not receive the redetermination. Based on these facts and the Department's admissions, the Department has already begun the processing of a help desk tickets so that October 2013 benefits in the form of a supplement can be processed. Based on these facts it is determined that the Department improperly closed Claimant's food assistance case for failure to verify information.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department

☑ did not act in accordance with Department policy when it closed the Claimant's Food Assistance case for failure to reply to the redetermination.

DECISION AND ORDER

Accordingly, the Department's decision is

- REVERSED.
- ☑ THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:
- The Department shall initiate reinstatement of the Claimant's Food Assistance case, if it has not already done so, and shall initiate processing of a help desk ticket so that a supplement can be issued for October 2013 Food Assistance benefits.
- 2. The Department shall initiate issuance of a Food Assistance Supplement to the Claimant for October 2013 Food Assistance benefits that the Claimant was otherwise entitled to receive in accordance with Department policy.

Lynn M. Ferris
Administrative Law Judge
for Maura Corrigan, Director
Department of Human Services

Date Signed: November 26, 2013

Date Mailed: November 26, 2013

NOTICE OF APPEAL: The claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely Request for Rehearing or Reconsideration was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

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- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client:
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The Department, AHR or the claimant must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

| cc: | | |
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