# STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

#### IN THE MATTER OF:



Reg. No.: 2013-42145 Issue No.: 1034; 5022 Case No.:

Hearing Date: July 31, 2013

County: Wayne County DHS (43)

ADMINISTRATIVE LAW JUDGE: Eric Feldman

# **HEARING DECISION**

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 following Claim ant's request for a hearing. After due notice, a telephone hearing was held on July 31, 2013, fr om Detroit, Michigan. Participants on behalf of Claimant included Claim ant. Participants on behalf of the Department of Human Services (Department) included Jobs, Education and Training (JET) Case Manager.

# <u>ISSUES</u>

Did the Department properly process Claim ant's Family Independence Program (FIP) benefit payments for March and April 2013?

Did the Department properly deny Claimant's request for State Emergency Relief (SER) assistance for property taxes?

# FINDINGS OF FACT

The Administrative Law Judge, based on t he competent, material, and substantial evidence on the whole record, finds as material fact:

- Claimant was an ongoing recipient of FIP benefits. See Exhibit 1.
- On an unspecified date, Claimant att ended her triage and the Department found good cause and removed Claimant's FIP sanction.
- 3. On February 1, 2013, Cla imant applied for SER ass istance for property taxes and heat assistance.

- 4. On February 4, 2013, the Department sent Claimant a SER Decision Notice, which approved Claimant for heat assistance in the amount of \$ Exhibit 1.
- 5. On February 4, 2013, the SER Decis ion Notice also denied Claimant's request for property taxes in the amount of \$ due to Claimant's home owners hip not meeting the program requirements. Exhibit 1.
- 6. On April 15, 2013, the Department received Claimant's hearing request, protesting the SER denial and FIP benefits. Exhibit 1.

# **CONCLUSIONS OF LAW**

Department policies are contained in the Br idges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM), and the Reference Tables Manual (RFT).

# **Preliminary matters**

As a preliminary matter, Claimant applied for SER assistance for property taxes in April 2013 as well. The Department denied Claimant's SER a ssistance again for property taxes on April 22, 2013. See Exhibit 1. Claimant's hearing request is dated April 15, 2013. See Exhibit 1. This hearing dec ision cannot address any subsequent actions after the hearing request. Thus, this hearing decision can only address Claimant's first SER denial on February 4, 2013. See BAM 600 (February 2013), pp. 3-4.

# **FIP** benefits

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and W ork Opportunity Reconciliation Act of 1996, Public Law 104-193, 42 USC 601, et seq. The Department (formerly k nown as the Family Independence Agency) administers FIP pursuant to MCL 400.10, et seq., and Mich Admin Code, R 400.3101 through R 400.3131. FI P replaced the Aid to Dependent Children (ADC) program effective October 1, 1996.

Federal and state laws require each work e ligible individual (WEI) in the FIP group to participate in Partnership. Accountability. Training. Hope. (PATH) or other employmentrelated activity unless temporarily defe rred or engaged in activities that meet participation requirements. BEM 230A (January 2013), p. 1. These clients must participate in employm ent and/or self-suffici ency related activities to incr ease their employability and obtain employ ment. BEM 230A, p. 1. PATH participants will not be terminated from PATH without first scheduling a tri age meeting with the client to jointly discuss noncompliance and good cause. BEM 233A (January 2013), p. 7. Good cause is determined during triage. BEM 233A, p. 7. G ood cause is a valid reason for noncompliance with employment and/or self-sufficiency related activities that are based on factors that are beyond the control of the noncompliant person and must be verified. BEM 233A, p. 3. Good cause includes any of the following: employment for 40 hours/week, physically or mentally unfit, illness or injury, reasonable acc ommodation. no child c are, no transportation, illegal ac tivities, dis crimination, unplanned event or factor, long commute or eligibility for an extended FIP period. BEM 233A, pp. 3-5.

In this case, Claimant's FIP case was originally sanctioned for the benefits periods of March 1, 2013 through May 31, 2013. Howeve r, Claimant testified that she attended her triage and stated that the Department determined that she should have not been sanctioned and that her FIP benefits be reinstated. The Department agreed that Claimant should have not been sanctioned. Claimant testified, though, she only received her May 2013 benefits, but not her March through April 2013 benefits.

A revie w of Cla imant's Eligib ility Summary indicates that she did not receive FI P benefits for March and April 2013. See Exhi bit 1. Based on this information and evidence, Claimant is entitled to FIP benefits for the months of March and April 2013.

### **SER** benefits

The State Emergency Relief (S ER) program is established by 2004 PA 344. The SER program is administered pursuant to MCL 400.10, et seq., and by 1999 AC, Rule 400.7001 through Rule 400.7049. D epartment policies are found in the Department of Human Services State Emergency Relief Manual (ERM).

On February 1, 2013, Claimant applied for SER assist ance for property taxes and heat assistance. On February 4, 2013, the Department sent Claim ant a SER Decis ion Notice, which approved Claimant for heat assistance in the amount of \$ Exhibit 1. On February 4, 2013, the SER Decis ion Notice also denied Claimant's request for property taxes due to Cla imant's home owner ship not meeting the program requirements. Exhibit 1.

SER helps to prevent loss of a home if no other resources are available and the home will be available to provide safe shelter for the SER group in the foreseeable future. ERM 304 (August 2012), p. 1. Home ownership provides include property taxes and fees. ERM 304, p. 1. The lifetime home ownership services maximum is \$\frac{1}{2}\$ERM 304, p. 1. The Department also requires verification of home ownership services. See ERM 304, pp. 5-6.

Clients must be infor med of all verification s that are required and wher e to return verifications. ERM 103 (August 2012), p. 5. The due date is eight calendar days beginning with the date of application. ERM 103, p. 5. The Department uses the DHS-3503, SER Verification Checklist, to request verification and to notify the client of the due date for returning the verifications. ERM 103, p. 5. The client must make a reasonable effort to obtain required verifications. ERM 103, p. 5. The specialist must assist if the applicant needs and requests help. ERM 103, p. 5. If neither the client nor the specialist can obtain the verifications despite a reasonable effort, the Department uses the best available information. ERM 103, p. 5. If no evidence is available, the specialist must use their best judgment. ERM 103, p. 5.

At the hearing, the Departm ent testified that Claimant was denied due to her not providing verification of home ownership and that her shelte r was not affordable. The Department testified that it di d not send a Verification Che cklist (VCL) to the Claimant . Claimant testified that s he did provide the Department with proof of her home ownership. Moreover, Claimant testified that the SER Decision Notice does not mention that she was denied based on her shelter not being affordable. See Exhibit 1. The SER Decision Notice only states that her home ownership does not meet the program requirements. Exhibit 1.

Based on t he foregoing information and evidenc e, the Department improperly denied Claimant's SER assistance request for property taxes. The Department testified that it did not receive proof of home ownership records based on the February 4, 2013 SER Decision Notice. Claimant testified that she did submit such documents. Nevertheless, the Department failed to send C laimant a SER Verification Checklist requesting such documentation. ERM 103, p. 5. Thus, the Department must reprocess the application and request proof of home ownership.

# **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, finds that the Department (i) did not properly process Claimant's FIP benefit payments for March and April 2013 and (ii) improperly denied Claimants SER ass istance request for property taxes effective February 4, 2013.

Accordingly, the Department 's FIP and SER decis ion is REVERSED for the reasons stated above and on the record.

☐ THE DEPARTMENT IS ORDERED TO DO THE FOLLOWING WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Begin reinstatement of Claimant's FIP case for March and April 2013;
- 2. Begin recalculating the FIP budget for March and April 2013 in accordance with Department policy;
- 3. Begin issuing supplements to Claimant for any FIP benef its she was e ligible to receive but did not for March and April 2013;
- 4. Initiate reregistration and proce ssing of Claimant's February 1, 2013, SER application;
- 5. Begin issuing supplements to C laimant for any SER benefits she was eligible to receive from the February 1, 2013 application; and

6. Begin notifying Claimant in writing of its FIP and SER decision in accordance with Department policy.

Eric Feldman
Administrative Law Judge
for Maura Corrigan, Director
Department of Human Services

Date Signed: August 26, 2013

Date Mailed: August 26, 2013

**NOTICE**: Michigan Administrative Hearing Syst em (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a par ty within 30 days of the mailing date of this Dec ision and Order. MAHS will not or der a rehearing or reconsideration on the Department's mo tion where the final decis ion cannot be implemented within 90 days of the filing of the original request. (60 days for FAP cases)

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing <u>MAY</u> be granted if there is newly discovered evidence that could affect the outcome
  of the original hearing decision.
- A reconsideration **MAY** be granted for any of the following reasons:
  - misapplication of manual policy or law in the hearing decision,
  - typographical errors, mathematical error, or other obvious errors in the hearing decision that affect the substantial rights of the claimant,
  - failure of the ALJ to address other relevant issues in the hearing decision.

Request must be submitted through the local DHS office or directly to MAHS by mail at Michigan Administrative Hearings

Re consideration/Rehearing Request P. O. Box 30639
Lansing, Michigan 48909-07322

EF/hj

cc: