

STATE OF MICHIGAN
MICHIGAN ADMINISTRATIVE HEARING SYSTEM
ADMINISTRATIVE HEARINGS FOR THE
DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

[REDACTED]

Reg. No: 201336793
Issue No: 3008
Case No: [REDACTED]
Hearing Date: April 24, 2013
County: DHS SSPC WEST

ADMINISTRATIVE LAW JUDGE: Suzanne D. Sonneborn

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon Claimant's request for a hearing received by the Department of Human Services (department) on March 19, 2013. After due notice, a telephone hearing was held on April 24, 2013. Claimant's son and authorized representative, [REDACTED], appeared by conference call and provided testimony. The department was represented by [REDACTED], an eligibility specialist with the department's SSPC West office.

ISSUE

Whether the Department of Human Services (department) properly closed Claimant's application for Food Assistance Program (FAP) benefits for failure to return the required verifications?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

1. On February 25, 2013, Claimant applied for FAP benefits and, in doing so, indicated that she did not speak English and required Arabic translation services.
2. On February 27, 2013, the department mailed Claimant a Notice of Case Action (DHS-1605), advising Claimant that her application for FAP benefits had been approved for expedited benefits effective February 25, 2013 for a household size of one. (Department Exhibit 4).

3. On February 27, 2013, the department also mailed Claimant a Verification Checklist (DHS 3503), requesting that Claimant provide verification of her bank checking account and bank savings account. This information was due to the department by March 11, 2013. The Checklist also included the following information in Arabic: "if you do not understand this, call a DHS office in your area." (Department Exhibits 2, 3)
4. Claimant did not provide the department with the requested verifications by the March 11, 2013 deadline.
5. On March 14, 2013, the department mailed Claimant a Notice of Case Action (DHS 1605), informing her that her FAP benefits case would be closed effective April 1, 2013 had been denied due to her failure to provide the required verifications of her checking and savings accounts. (Department Exhibit 5)
6. On March 18, 2013, Claimant requested a hearing contesting the department's closure of her FAP benefits case.

CONCLUSIONS OF LAW

Clients have the right to contest a department decision affecting eligibility or benefit levels whenever it is believed that the decision is incorrect. The department will provide an administrative hearing to review the decision and determine the appropriateness of that decision. Department of Human Services Bridges Administrative Manual (BAM) 600 (2011), p. 1. The regulations governing the hearing and appeal process for applicants and recipients of public assistance in Michigan are found in sections 400.901 to 400.951 of the Michigan Administrative Code (Mich Admin Code). An opportunity for a hearing shall be granted to an applicant who requests a hearing because his claim for assistance is denied. Mich Admin Code R 400.903(1).

The Food Assistance Program (FAP) was established pursuant to the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the FAP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.30001-3015. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual (PRM).

Department policy indicates that clients must cooperate with the local office in determining initial and ongoing eligibility with all programs. BAM 105. This includes completion of the necessary forms. Clients who are able to but refuse to provide necessary information or take a required action are subject to penalties. BAM 105. Clients must take actions within their ability to obtain verifications. BAM 130; BEM 702. Likewise, DHS local office staff must assist clients who ask for help in completing forms. BAM 130; BEM 702; BAM 105.

Verification is usually required upon application or redetermination and for a reported change affecting eligibility or benefit level. BAM 130. The department must allow a client 10 calendar days (or other time limit specified in policy) to provide the requested verification. BAM 130. If the client is unable to provide the verification despite a reasonable effort, the department must extend the time limit at least once. BAM 130. For MA, if the client cannot provide the verification despite a reasonable effort, the time limit is extended up to three times. BAM 130. Should the client indicate a refusal to provide a verification or, conversely, if the time period given has elapsed and the client has not made a reasonable effort to provide it, the department may send the client a negative action notice. BAM 130. (Emphasis added).

In the instant case, Claimant is disputing the department's closure of her FAP benefits for failure to provide the requested verifications – specifically, Claimant's failure to submit proper verification of her checking and savings accounts.

At the April 24, 2013 hearing, Claimant's son and authorized representative, [REDACTED], appeared on Claimant's behalf due to Claimant's inability to speak English. Mr. [REDACTED] testified that Claimant did receive the Verification Checklist and attempted to call her local DHS office as instructed on the Checklist because she did not understand what was required of her. Mr. [REDACTED] did not know whether Claimant attempted to call her local DHS office before or after the March 11, 2013 deadline and Claimant did not attend the hearing herself to provide this information to her son. Moreover, the department's representative testified that there was no documentation in Claimant's case record indicating that she attempted to seek assistance regarding the Verification Checklist before her FAP benefits case closed.

Testimony and other evidence must be weighed and considered according to its reasonableness. *Gardiner v Courtright*, 165 Mich 54, 62; 130 NW 322 (1911); *Dep't of Community Health v Risch*, 274 Mich App 365, 372; 733 NW2d 403 (2007). Moreover, the weight and credibility of this evidence is generally for the fact-finder to determine. *Dep't of Community Health*, 274 Mich App at 372; *People v Terry*, 224 Mich App 447, 452; 569 NW2d 641 (1997).

This Administrative Law Judge has carefully considered and weighed the testimony and other evidence in the record and finds that, based on the competent, material, and substantial evidence presented during the April 24, 2013 hearing, the department acted in accordance with policy in closing Claimant's FAP benefits case for failure to timely return the required verification of Claimant's checking and savings accounts.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the department acted in accordance with policy in closing Claimant's FAP benefits case for failure to timely return the required verification of Claimant's checking and savings accounts. Accordingly, the department's action in this regard is **UPHELD**.

IT IS SO ORDERED.

/s/

Suzanne D. Sonneborn
Administrative Law Judge
for Maura Corrigan, Director
Department of Human Services

Date Signed: April 24, 2013

Date Mailed: April 25, 2013

NOTICE: Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal this Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing **MAY** be granted if there is newly discovered evidence that could affect the outcome of the original hearing decision.
- A reconsideration **MAY** be granted for any of the following reasons:
 - Misapplication of manual policy or law in the hearing decision,
 - Typographical errors, mathematical errors, or other obvious errors in the hearing decision that affect the substantial rights of Claimant;
 - The failure of the ALJ to address other relevant issues in the hearing decision.

201336793/SDS

Request must be submitted through the local DHS office or directly to MAHS by mail at:

Michigan Administrative Hearings System
Reconsideration/Rehearing Request
P.O. Box 30639
Lansing, MI 48909-07322

SDS/aca

cc:

