STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No.: 2013-8195 Issue No.: 1038 Case No.: January 14, 2013 Hearing Date: Wayne (19) County:

ADMINISTRATIVE LAW JUDGE: Jan Leventer

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 following Claimant's request for a hearing. After due notice, a telephone hearing was held on January 14, 2013, from Detroit, Michigan. Participants on behalf of Claimant included the Claimant. Participants on behalf of the Department of Human Services (Department) included , Family Independence , Jobs, Education and Training (JET) Caseworker. Manager, and

ISSUE

Did the Department properly \Box deny Claimant's application \boxtimes close Claimant's case for:

imes	

Family Independence Program (FIP)?

Food Assistance Program (FAP)? Medical Assistance (MA)?

Adult Medical Assistance (AMP)?

- State Disability Assistance (SDA)?
- Child Development and Care (CDC)?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. Claimant applied for benefits received benefits for:



Family Independence Program (FIP). Food Assistance Program (FAP).

Medical Assistance (MA).

Adult Medical Assistance (AMP).

State Disability Assistance (SDA).

Child Development and Care (CDC).

- On November 1, 2012, the Department
 denied Claimant's application
 closed Claimant's case
 due to a determination that she failed to participate in the JET program.
- On September 24, 2012, the Department sent
 ☐ Claimant ☐ Claimant's Authorized Representative (AR)
 ☐ of the ☐ denial. ☐ closure.
- 4. On October 8, 2012, Claimant filed a hearing request, protesting the ☐ denial of the application. ⊠ closure of the case.

CONCLUSIONS OF LAW

Department policies are contained in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM), and the Reference Tables Manual (RFT).

∑ The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 42 USC 601, *et seq.* The Department (formerly known as the Family Independence Agency) administers FIP pursuant to MCL 400.10, *et seq.*, and 1999 AC, Rule 400.3101 through Rule 400.3131. FIP replaced the Aid to Dependent Children (ADC) program effective October 1, 1996.

Additionally, the following findings of fact and conslusions of law are entered in this case. On September 24, 2012, the Department sent Claimant a Notice of Noncompliance requesting her to appear at a triage conference on October 2, 2012. Claimant did not receive the Notice.

On or about January 1, 2013, the Department sent Claimant a second Notice of Noncompliance requesting her to appear at a triage conference on Friday, January 11, 2013. Claimant received the Notice.

On Thursday, January 10, 2013, Claimant called the Department offices and was told that in light of the Administrative Hearing scheduled for Monday, January 14, 2013, she did not need to appear for the triage on the 11th.

Bridges Administrative Manual (BAM) 105 is the applicable Department policy in this case. BAM 105 requires DHS to administer its programs in a responsible manner so as to protect clients' rights. BAM 105 states that the Department is responsible for protecting client rights and determining eligibility. Department of Human Services Bridges Administrative Manual (BAM) 105 (2012), p. 1. The Department must fulfill these duties, and the agency is subject to judicial review of its fulfillment of these duties. If it is found that DHS failed in any duty to the client, it has committed error.

In this case the Department failed to accept the fact that Claimant did not receive a letter informing her to attend the triage on October 2, 2012. The Department should

acknowledge that mailing errors occur, and should accommodate and allow the customer a second chance at attending the JET program. The Department's action is reversed.

Based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, the Administrative Law Judge concludes that the Department

□ properly denied Claimant's application
 □ properly closed Claimant's case
 □ improperly closed Claimant's case

for: \square AMP \boxtimes FIP \square FAP \square MA \square SDA \square CDC.

DECISION AND ORDER

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, finds that the Department idid act properly. idid not act properly.

Accordingly, the Department's \square AMP \boxtimes FIP \square FAP \square MA \square SDA \square CDC decision is \square AFFIRMED \boxtimes REVERSED for the reasons stated on the record.

THE DEPARTMENT IS ORDERED TO DO THE FOLLOWING WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Reinstate Claimant's FIP benefits.
- 2. Initiate procedures to provide retroactive and ongoing FIP benefits to Claimant at the benefit level to which she is entitled.
- 3. Initiate procedures to delete all sanctions and penalties imposed on Claimant as a result of the Department's actions.
- 4. Initiate procedures to permit Claimant to apply for a JET deferral for disability, domestic violence or other appropriate reasons.
- 5. All steps shall be taken in accordance with Department policy and procedure.

Jan

Jan Leventer Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: January 14, 2013

Date Mailed: January 14, 2013

<u>NOTICE</u>: Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of

the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request. (60 days for FAP cases)

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing <u>MAY</u> be granted if there is newly discovered evidence that could affect the outcome
 of the original hearing decision.
- A reconsideration MAY be granted for any of the following reasons:
 - misapplication of manual policy or law in the hearing decision,
 - typographical errors, mathematical error, or other obvious errors in the hearing decision that effect the substantial rights of the claimant:
 - the failure of the ALJ to address other relevant issues in the hearing decision.

Request must be submitted through the local DHS office or directly to MAHS by mail at

Michigan Administrative Hearings Reconsideration/Rehearing Request P. O. Box 30639 Lansing, Michigan 48909-07322

JL/tm

