# STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

### IN THE MATTER OF:



Reg. No.: 2013-41229 Issue Nos.: 3003, 3008 Case No.:

Hearing Date: May 15, 2013 County: Wayne (82-76)

ADMINISTRATIVE LAW JUDGE: Eric Feldman

### **HEARING DECISION**

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 following Claimant's request for a hearing. After due notice, a three-way telephone hearing was held on May 15, 2013, from Detroit, Michigan. Participants on behalf of Claimant included Claimant. Participants on behalf of the Department of Human Services (Department) included

# **ISSUE**

Did the Department properly calculate Claimant's Food Assistance Program (FAP) benefits for March 2013 ongoing?

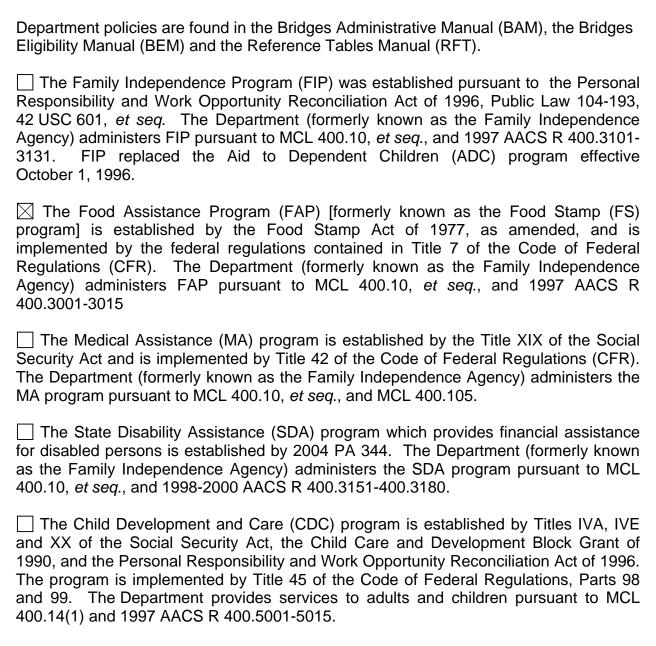
## FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material, and substantial evidence on the whole record, including testimony of witnesses, finds as material fact:

- 1. Claimant applied for FAP benefits on January 28, 2013.
- On January 30, 2013, the Department sent Claimant a Verification Checklist (VCL) with a due date of February 11, 2013, that requested proof of bank records and shelter expenses. Exhibit 1.
- 3. Claimant submitted the verification documents via U.S. Certified Mail on February 8, 2013. Exhibit A.
- Claimant's FAP benefits closed effective March 1, 2013.

5. On April 11, 2013, Claimant filed a hearing request, protesting that her FAP benefits were cut-off March 2013 ongoing. Exhibit 1.

# **CONCLUSIONS OF LAW**



As a preliminary matter, on January 30, 2013, the Department sent Claimant a Notice of Case Action notifying Claimant that she was approved for FAP benefits effective January 28, 2013, through January 31, 2013, in the amount of \$25. Exhibit 1. The Notice of Case Action also notified Claimant that she was approved for FAP benefits for the month of February 2013 in the amount of \$200. Exhibit 1. At the hearing, Claimant testified that she is not disputing her FAP benefits for the months of January and

February 2013; however, Claimant is disputing her FAP benefits for March 2013 ongoing.

Clients must cooperate with the local Department office in obtaining verification for determining initial and ongoing eligibility. BAM 105 (November 2012), p. 5. For FAP cases, the client has 10 calendar days to provide the verification requested. BAM 130 (May 2012), p. 5. The client must obtain required verification, but the Department must assist if they need and request help. BAM 130, p. 3. If neither the client nor the Department can obtain verification despite a reasonable effort, use the best available information. BAM 130, p. 3. If no evidence is available, the Department uses its best judgment. BAM 130, p. 3. For FAP cases, if the client indicates refusal to provide a verification or the time period given has elapsed and the client has not made a reasonable effort to provide it, then policy directs that a negative action be issued. BAM 130, p. 5.

In the present case, Claimant applied for FAP benefits on January 28, 2013. On January 30, 2013, the Department sent Claimant a Verification Checklist (VCL) with a due date of February 11, 2013, that requested proof of bank records and shelter expenses. Exhibit 1. The Department testified that it did not receive the verification documents by the February 11, 2013, due date. At the hearing, Claimant testified and presented evidence that she submitted the VCL documents via U.S. Certified Mail to the Department by the due date. Specifically, Claimant presented proof of receipt that she sent the mail to a Department caseworker on February 8, 2013. Exhibit A. Claimant credibly testified that she provided the required VCL documents in that shipment. Claimant also credibly testified that she attempted to contact the caseworker multiple times regarding the VCL before its due date. Claimant testified that she was unable to leave a message for the caseworker on her voicemail. The caseworker who was addressed in the certified mail was not present at the hearing. On April 11, 2013, Claimant filed a hearing request, protesting the closure of FAP benefits for March 2013 ongoing. Exhibit 1.

Based on the foregoing information and evidence, the Department improperly terminated Claimant's FAP benefits for March 2013 ongoing. Claimant provided credible evidence that she submitted VCL documents to the caseworker on February 8, 2013. Exhibit A. The caseworker to whom the documents were addressed was not present at the hearing to rebut the testimony.

Based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated above and on the record, the Administrative Law Judge concludes that the Department improperly terminated Claimant's FAP benefits effective March 1, 2013, ongoing.

Subsequent to the FAP closure, on April 18, 2013, the Department sent an additional VCL with a due date of April 29, 2013, that requested proof of bank records and shelter expenses. Exhibit 1. On April 29, 2013, the Department received bank records from Claimant; however, it did not receive proof of shelter expenses. Thus, on April 30,

2013, the Department sent Claimant a Notice of Case Action notifying Claimant that her FAP benefits were approved in the amount of \$104 effective March 1, 2013, ongoing. Exhibit 2. The Department testified that Claimant's FAP benefits went from \$200 in February 2013 to \$104 in March 2013, ongoing, due to Claimant's failure to provide shelter expenses. As discussed above, Claimant timely provided the requested verifications in February.

In summary, Claimant timely submitted the verification documents and the Department improperly terminated Claimant's FAP benefits effective March 1, 2013, ongoing.

# **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated above and on the record, finds that the Department $\square$ did act properly $\square$ did not act properly.
Accordingly, the Department's decision is $\square$ AFFIRMED $\boxtimes$ REVERSED for the reasons stated on the record.
oxtimes THE DEPARTMENT IS ORDERED TO DO THE FOLLOWING WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. The Department shall begin recalculating the FAP budget for March 1, 2013, in accordance with Department policy, including verification of Claimant's shelter expenses;
- 2. The Department shall supplement Claimant for any lost FAP benefits that Claimant was eligible to receive but did not from March 1, 2013, ongoing, if otherwise eligible and qualified in accordance with Department policy; and
- 3. Notify Claimant in writing of its decision in accordance with Department policy.

Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: May 29, 2013

Date Mailed: May 29, 2013

**NOTICE:** Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or

reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request. (60 days for FAP cases)

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing <u>MAY</u> be granted if there is newly discovered evidence that could affect the outcome
  of the original hearing decision.
- A reconsideration **MAY** be granted for any of the following reasons:
  - misapplication of manual policy or law in the hearing decision,
  - typographical errors, mathematical error, or other obvious errors in the hearing decision that affect the substantial rights of the claimant,
  - failure of the ALJ to address other relevant issues in the hearing decision.

Request must be submitted through the local DHS office or directly to MAHS by mail at Michigan Administrative Hearings
Reconsideration/Rehearing Request
P. O. Box 30639
Lansing, Michigan 48909-07322

# EJF/pf

