STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No.: 2013-29600

Issue No.: 3008

Case No.:

Hearing Date: March 21, 2013 County: Wayne (17)

ADMINISTRATIVE LAW JUDGE: Zainab Baydoun

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 following Claim ant's request for a hearing. After due notice, a telephone hearing was held on March 21, 2013, from Detroit, Michigan. Participants on behalf of Claimant included Cla imant. Claimant's friend, also appeared and served as translator. Participants on b ehalf of the Department of Human Service s (Department) included , Assistance Payment Wo rker; Family Independence Manager; and

ISSUE

Due to a failure to comply with the ve rification requirements, did the Department properly close Claimant's case for Food Assistance Program (FAP) benefits?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material, and substantia I evidence on the whole record, including testimony of witnesses, finds as material fact:

- Claimant was an ongoing recipient of FAP benefits.
- 2. On December 11, 2012, the Department sent Claimant a Redetermination.
- 3. On January 8, 2013 a telephone interview was conducted.
- 4. On January 18, 2013, the Department sent Claimant a Verification Checklist.
- Claimant was required to submit requested verification by January 28, 2013.

- 6. On February 1, 2013, the Department cl osed Claimant's FAP c ase for failure to provide requested verifications.
- 7. On February 7, 2013, Claimant filed a hearing request, disputin g the Department's actions.

CONCLUSIONS OF LAW

Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp (FS) program] is established by the Food Stamp Act of 1977, as amend ed, and is implemented by the federal regulations contained in Title 7 of the Code of Feder al Regulations (CFR). The Department (formerly known as the Fam ily Independence Agency) administers FAP pursuant to MCL 400.10, et seq., and Mich. Admin. Code, Rule 400.3001-3015.

Additionally, the Department must periodically redetermine an individual's eligibility for active programs. The redetermination pr ocess inc ludes a t horough r eview of all eligibility factors. BA M 210 (N ovember 2012), p 1. A client must complete a redetermination at least every 12 months in order for the Department to determine the client's continued eligibility for benefits. BAM 210. p. 1. A FAP client must als o complete a phone interview. BAM 210, p 3. Before the Department proceeds with the FAP interview, it must receive the comple ted redetermination packet from the client. BAM 210. p 9. F AP benefits stop at t he end of the benefit period unless a redetermination is c ompleted and a new benefit per iod is certified. BAM 210, p 2. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level. BAM 130 (May 2012), p.1. To request verification of information, the Department sends a Verificati on Checklist (VCL) which tells the client what verification is required, how to obtai n it, and the due date. BAM 130, pp. 2-3. At redetermination, FAP clients must provide verifications by the end of the benefit period or within ten days after they are requested, whichever is later. BAM 130, p. 5; BAM 210. p. 12. If the redetermination packet is not logged in by the last working day of the redetermination month, Bridges will automatically close the FAP case without sending a Notice of Case Action. BAM 210, p.9.

In this case, on December 11, 2012, the Department sent Claim ant a Redetermination that was to be completed and returned to the Department. Claimant responded and a telephone interview was conduct ed on January 8, 2013. After the te lephone interview, the Department discovered that Claimant was previously re ceiving unearned income in the amount of \$150.00 that was not reported in her December 11, 2012 Redetermination. On January 18, 2013, t he Department sent Claim ant a VCL requesting verification of other unearned income. (Exhibit 1). The Claimant was required to respond to the VCL by January 28, 2013 and provide the Department with proof of recent check stubs or a letter or doc ument from any perso n/agency making any payments. (Exhibit 1). The Department testi fied that because Claimant did not provide

the requested verifications of unearned inco me by the January 28, 2013 deadline, the redetermination could not be completed and Claimant's FAP case automatically closed effective February 1, 2013.

Claimant verified that in F ebruary 2012, she informed the Department that she was receiving \$150.00 in unearned in come that was given to here by a friend each month. However, Claimant contended that she stopped receiving that \$150.00 per month six months prior to the hearing. Claimant test—ified that she sent the Department a letter stating that she was no longer receiving—that money each month, but she could not recall when she sent the letter or if s—he notified the Department about the unearned income change in her redet—ermination or during the—telephone int erview. The Department testified that it had not received any communication from Claimant, letter or otherwise, stating that she was no longer receiving the \$150.00.

Claimant confirmed that she received the VCL and stated that in response, she dropped off the requested documents to the Department in person and signed the log before the he Depart ment's sign-in logs were reviewed at the January 28, 2013 deadline. T hearing. Claimant's name appeared on the log for January 25, 2013. On that day, the log showed that Claimant dropped off copies of her bank statements. Although Claimant provided the Department with co pies of her bank statements within the required time period, the bank statements were not what she was instructed to provide in the January 8, 2013 VCL. The Department's pecifically requested verification or proof of unearned income in the form of check stubs or a letter from the person making the payment Because t he Depart ment credibly testified that it had not received v Claimant's unearned income as of the hearing date. the Department acted in accordance with Department policy when it closed Claimant's FAP case.

DECISION AND ORDER

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, finds that the Department acted in accordance with Department policy when it closed Claimant's FAP case for failure to verify requested information. Accordingly, the Department's decision is AFFIRMED.

Zainab Baydoun

Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: March 28, 2013

Date Mailed: March 28, 2013

NOTICE: Michigan Administrative Hearing S ystem (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a par ty within 30 days of the mailing date of this Dec ision and Order. MAHS will not or der a rehearing or reconsideration on the Department's mo tion where the final decis ion cannot be implemented within 90 days of the filing of the original request. (60 days for FAP cases)

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a ti mely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing <u>MAY</u> be granted if there is newly discovered evidence that could affect the outcome of the original hearing decision.
- A reconsideration **MAY** be granted for any of the following reasons:
 - misapplication of manual policy or law in the hearing decision,
 - typographical errors, mathematical error, or other obvious errors in the hearing decision that affect the substantial rights of the claimant:
 - failure of the ALJ to address other relevant issues in the hearing decision.

Request must be submitted through the local DHS office or directly to MAHS by mail at Michigan Administrative Hearings

Re consideration/Rehearing Request P. O. Box 30639 Lansing, Michigan 48909-07322

ZB/cl

