## STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

# IN THE MATTER OF

Reg. No: 2012-891 Issue No: 1038 Case No: Hearing Date: October 27, 2011 Ingham County DHS

### ADMINISTRATIVE LAW JUDGE: Vicki L. Armstrong

### **HEARING DECISION**

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon Claimant's request for a hearing received on September 16, 2011. After due notice, a telephone hearing was held on October 27, 2011. Claimant and her interpreter personally appeared and provided testimony.

## **ISSUE**

Whether the department properly terminated and sanctioned Claimant's Family Independence Program (FIP) benefits for noncompliance with Refugee Services requirements?

# FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- 1. Claimant was a mandatory Refugee Service participant. (Hearing Summary).
- 2. On April 21, 2011, Claimant was required to attend a Money Matters class. Claimant did not attend. (Department Exhibit 4).
- 3. On April 29, 2011, Claimant was notified by Refugee Services that she still needed to submit the medical reports from her family doctor. Claimant was given until Monday, May 2, 2011 to submit the reports. Claimant did not submit the reports. (Department Exhibit 4).
- 4. On July 13, 2011, JET referred Claimant to the department for Triage because she failed to attend Money Matters on April 21, 2011 and failed to submit her medical records. (Department Exhibit 4).
- 5. On August 1, 2011, the department mailed Claimant a Notice of Noncompliance because she failed to participate as required in employment

and/or self-sufficiency related activities. The department informed Claimant that she was scheduled for an appointment on August 10, 2011, to demonstrate good cause for noncompliance. The notice explained that failure to show good cause could result in loss of benefits. (Department Exhibits 1-2).

- 6. On August 10, 2011, Claimant and her interpreter attended Triage. The department found no good cause. (Hearing Summary; Department Exhibit 5).
- 7. The department mailed Claimant a Notice of Case Action on August 11, 2011, informing Claimant that her FIP program was being closed as of September 1, 2011, because she failed to participate in employment and/or self-sufficiency related activities and because this was her second noncompliance, her group would not receive benefits from September 1, 2011 through November 30, 2011. (Department Exhibits 6-7).
- 8. Claimant submitted a hearing request on September 16, 2011, protesting the closure of her FIP benefits. (Request for a Hearing).
- 9. This is Claimant's second non-compliance with the FIP program. (Department Exhibits 6-7).

# CONCLUSIONS OF LAW

The regulations governing the hearing and appeal process for applicants and recipients of public assistance in Michigan are found in the Michigan Administrative Code, Mich Admin Code, Rules 400.901-400.951. Clients have the right to contest a department decision affecting eligibility or benefit levels whenever it is believed that the decision is incorrect. The department will provide an administrative hearing to review the decision and determine the appropriateness of that decision. BAM 600.

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, et seq. The Department of Human Services (DHS or Department) administers the FIP program pursuant to MCL 400.10, *et seq.*, and Mich Admin Code, Rules 400.3101-3131. The FIP program replaced the Aid to Dependent Children (ADC) program effective October 1, 1996. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM), and the Reference Tables Manual (RFT).

Federal and State laws require each work eligible individual (WEI) in the FIP and RAP group to participate in the Jobs, Education and Training (JET) Program or other employment-related activities unless temporarily deferred or engaged in activities that meet participation requirements. These clients must participate in employment and/or self-sufficiency-related activities to increase their employability and obtain stable employment. JET is a program administered by the Michigan Department of Licensing and Regulatory Affairs (LARA) through the Michigan Works Agencies (MWAs). The JET program serves employers and job seekers for employers to have skilled workers and

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job seekers to obtain jobs that provide economic self-sufficiency. A WEI who refuses, without good cause, to participate in assigned employment and/or self-sufficiency-related activities is subject to penalties. BEM 230A.

Noncompliance of applicants, recipients, or member adds means doing any of the following without good cause:

- . Failing or refusing to:
  - .. Appear and participate with the Jobs, Education and Training (JET) Program or other employment service provider.
  - .. Complete a Family Automated Screening Tool (FAST), as assigned as the first step in the FSSP process.
  - .. Develop a Family Self-Sufficiency Plan (FSSP) or a Personal Responsibility Plan and Family Contract (PRPFC).
  - .. Comply with activities assigned to on the Family Self-Sufficiency Plan (FSSP).
  - .. Provide legitimate documentation of work participation.
  - .. Appear for a scheduled appointment or meeting related to assigned activities.
  - .. Participate in employment and/or self-sufficiency-related activities.
  - .. Accept a job referral.
  - .. Complete a job application.
  - .. Appear for a job interview (see the exception below).
- . Stating orally or in writing a definite intent not to comply with program requirements.
- . Threatening, physically abusing or otherwise behaving disruptively toward anyone conducting or participating in an employment and/or self-sufficiency-related activity.
  - Refusing employment support services if the refusal prevents participation in an employment and/or self-sufficiency-related activity. BEM 233A.

JET participants will not be terminated from a JET program without first scheduling a "triage" meeting with the client to jointly discuss noncompliance and good cause. Good

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cause is a valid reason for noncompliance with employment and/or self-sufficiencyrelated activities that are based on factors that are beyond the control of the noncompliant person. A claim of good cause must be verified and documented for member adds and recipients. If it is determined at triage that the client has good cause, and good cause issues have been resolved, the client should be sent back to JET. BEM 233A.

Good cause should be determined based on the best information available during the triage and prior to the negative action date. Good cause may be verified by information already on file with DHS or MWA. Good cause must be considered even if the client does not attend, with particular attention to possible disabilities (including disabilities that have not been diagnosed or identified by the client) and unmet needs for accommodation. BEM 233A.

The penalty for noncompliance without good cause is FIP closure. Effective April 1, 2007, the following minimum penalties apply:

- . For the first occurrence on the FIP case, close the FIP for not less than 3 calendar months unless the client is excused from the noncompliance as noted in "First Case Noncompliance Without Loss of Benefits" below.
- . For the second occurrence on the FIP case, close the FIP for not less than 3 calendar months.
- For the third and subsequent occurrence on the FIP case, close the FIP for not less than 12 calendar months.
- . The penalty counter also begins April 1, 2007 regardless of the previous number of noncompliance penalties. BEM 233A.

In this case, Claimant was required to participate in the JET/Work First program at Refugee Services as a condition of receiving her FIP benefits. Claimant failed to attend the scheduled Money Matters class on April 21, 2011, and as of the time of this hearing, failed to submit her medical reports from her family doctor, which were due on May 2, 2011.

Claimant testified that she did not turn in her medical reports to the department because she did not believe they needed them. Claimant denied any knowledge of the Money Matters class. The department found that Claimant was noncompliant for failing to show good cause for not completing her required job search hours.

The Administrative Law Judge finds that, based on the material and substantial evidence presented during the hearing, Claimant has failed to show good cause for missing class on April 21, 2011 and failing to turn in her medical records as requested. As a result, the department properly closed Claimant's FIP case for non-compliance.

# DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the department properly closed Claimant's FIP case for noncompliance with WF/JET requirements and the 3-month sanction is AFFIRMED.

It is SO ORDERED.

<u>/s/</u>

Vicki L. Armstrong Administrative Law Judge for Maura D. Corrigan, Director Department of Human Services

Date Signed: <u>10/28/11</u>

Date Mailed: <u>10/28/11</u>

**NOTICE**: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

VLA/ds

