## STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

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	Reg. Nos.: Issue No.: Case No.: Hearing Date: County:	2012-76712 & 2012-76776 2006 December 12, 2012 Wayne (82-82)
ADMINISTRATIVE LAW JUDGE: Robert J. Chave	ez	
HEARING DECISION AND ORD	ER OF DISMISS	<u>AL</u>
This matter is before the undersigned Administrative and MCL 400.37 following Claimant's request following below the lephone hearing was held on December of Participants on behalf of Claimant included the Department of Human Services (Department) in	or a hearing. 12, 2012, from . Part	After due notice, a
ISSUE		
Due to a failure to comply with the verification properly ⊠ deny Claimant's application □ close Coenefits for:		
	•	ssistance (SDA)? nt and Care (CDC)?
FINDINGS OF FA	<u>ACT</u>	
The Administrative Law Judge, based upon the evidence on the whole record, including testimony		•
I. Claimant ⊠ applied for ☐ was receiving: ☐FI	P □FAP ⊠MA [	□SDA □CDC.

2. Claimant was to submit requested verification by July 27, 2012.

3.	On August 8, 2012, the Department  denied Claimant's application.  closed Claimant's case.  reduced Claimant's benefits.
4.	On August 8, 2012, the Department sent notice of the   ☐ denial of Claimant's application. ☐ closure of Claimant's case. ☐ reduction of Claimant's benefits.
5.	On September 5, 2012, Claimant filed a hearing request, protesting the denial of Claimant's application.  closure of Claimant's case. reduction of Claimant's benefits.
	CONCLUSIONS OF LAW
	epartment policies are found in the Bridges Administrative Manual (BAM), the Bridges igibility Manual (BEM) and the Reference Tables Manual (RFT).
Re 42 Ag 31	The Family Independence Program (FIP) was established pursuant to the Personal esponsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, USC 601, et seq. The Department (formerly known as the Family Independence gency) administers FIP pursuant to MCL 400.10, et seq., and 1997 AACS R 400.3101-31. FIP replaced the Aid to Dependent Children (ADC) program effective ctober 1, 1996.
pro im Re Ag	The Food Assistance Program (FAP) [formerly known as the Food Stamp (FS) ogram] is established by the Food Stamp Act of 1977, as amended, and is plemented by the federal regulations contained in Title 7 of the Code of Federal egulations (CFR). The Department (formerly known as the Family Independence gency) administers FAP pursuant to MCL 400.10, et seq., and 1997 AACS R 10.3001-3015
Se Th	The Medical Assistance (MA) program is established by the Title XIX of the Social ecurity Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department (formerly known as the Family Independence Agency) administers the A program pursuant to MCL 400.10, et seq., and MCL 400.105.
for as	The State Disability Assistance (SDA) program which provides financial assistance disabled persons is established by 2004 PA 344. The Department (formerly known the Family Independence Agency) administers the SDA program pursuant to MCL 0.10, et seq., and 1998-2000 AACS R 400.3151-400.3180.
	The Child Development and Care (CDC) program is established by Titles IVA, IVE AXX of the Social Security Act, the Child Care and Development Block Grant of

1990, and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996. The program is implemented by Title 45 of the Code of Federal Regulations, Parts 98 and 99. The Department provides services to adults and children pursuant to MCL 400.14(1) and 1997 AACS R 400.5001-5015.

The first question that must be asked with regard to a failure to return verifications is whether the Department had the right to require Claimant to return such verification. The Administrative Law Judge holds that the Department had no such right in the current case and was, therefore, incorrect when it denied Claimant's MA-P application for failure to return medical records.

Claimant's application was denied for failing to return hospital records and current treatment notes, which is a type of medical evidence. Per policy contained in BAM 815, this is **NOT** a verification, as commonly understood under BAM 130. The policy recognizes that claimants often have trouble securing their own medical records, especially psychiatric records, and, therefore, does not require a claimant to be the one to secure these records.

Therefore, securing this type of evidence must fall under step 12 of the medical evidence process of BAM 815, which deals with securing medical evidence, paying for medical evidence, and the scheduling and payment of medical exams. The Department erred in forcing Claimant to obtain this herself, when this evidence is of a type that claimants cannot be expected to secure themselves. The Department is clearly instructed to assist a claimant in securing the needed medical evidence; simply ordering the claimant to get it in a checklist, and then denying the application when the claimant cannot do so, is not "assisting." A claimant is required to return a DHS-1555, which authorizes the Department to obtain medical evidence. The purpose of requiring this form is so that Department personnel can obtain hospital records themselves.

Step 13 of the medical evidence process deals with verifications; however, as stated above, medical evidence, such as treatment records, is not verification, but rather a narrative form of medical evidence that the Department must assist on.

Additionally, according to the deferral notice returned with the Medical Review Team (MRT) packet, the Administrative Law Judge will note that MRT instructed the Department to secure the medical evidence in question. This does not allow the Department to, in turn, order Claimant to secure the medical evidence they themselves have been ordered to get. Claimant, at this point in the process, has supplied a DHS-1555 so that the Department caseworker can request the medical evidence.

Furthermore, BAM 815 does not state that an application may be denied for failing to return a piece of medical evidence. Per policy, a claimant is only required to return a DHS-1555 and DHS 49-F. If there is a lack of medical evidence, the case is to be denied by MRT for lack of medical evidence. At no point in the process can the Department foist the requirement for gathering medical evidence solely upon the claimant.

Finally, the Department argued that, because a medical verification was not returned, they were unable to make an eligibility determination per BAM 130, and rightfully denied the case. The Administrative Law Judge finds this argument to be without merit.

BAM 130 allows a case to be denied if the Department is unable to determine eligibility; contrary to popular belief, it does not allow the blanket denial of a case for a failure to return a verification. If the Department is able to determine eligibility, verifications are not needed and, therefore, the Department cannot deny for failing to return a verification, even if that verification has been requested. Thus, BAM 130 only allows for a denial if the Department is unable to determine Claimant's eligibility status.

Therefore, logically speaking, according to the Department's own argument, the local office made the determination that they were unable to determine eligibility because Claimant failed to return medical evidence.

However, per BAM 815, the determination that there is insufficient evidence to make an eligibility determination with regards to medical disability lies solely in the hands of MRT. A general policy on verifications may not override the specific policy on obtaining medical evidence. BAM 130, a general catch-all, does not allow the Department to override specific medical evidence gathering procedures.

Step 18 of the medical evidence process instructs MRT to make an eligibility determination, not the local Department office. The local office superseded the duties of MRT to make their own eligibility determination, by determining that there was not enough medical evidence—such as treatment notes—to make a disability determination. This is expressly contrary to law and policy, and the Department was incorrect to make this finding. If there is not enough medical evidence, MRT is to make the finding of no disability. The local office may not, in any circumstances, make a disability finding, as they did in the current case.

Finally, a duplicate hearing was scheduled for the same date, dealing with the same issues, under Register Number 2012-76776. As that hearing request is a duplicate of the hearing request adjudicated above by this Administrative Law Judge, that hearing request is DISMISSED.

Based upon the above Findings of Fact and Conclusions of Law, and for the reasons
stated on the record, the Administrative Law Judge concludes that the Department
properly 🛛 improperly
closed Claimant's case.
$\overline{igwedge}$ denied Claimant's application.
reduced Claimant's benefits.

## **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, finds that the Department $\square$ did act properly $\square$ did not act properly.
Accordingly, the Department's decision is $\square$ AFFIRMED $\boxtimes$ REVERSED for the reasons stated on the record.
☑ THE DEPARTMENT IS ORDERED TO DO THE FOLLOWING WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Re-initiate processing of the application in question.
- 2. Assist Claimant in securing any needed medical evidence, as provided for in BAM 815.
- 3. The hearing under MAHS Register Number 2012-76776 is, hereby, DISMISSED, as a duplicate hearing request.

Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: January 3, 2013

Date Mailed: January 3, 2013

**NOTICE:** Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request. (60 days for FAP cases)

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing <u>MAY</u> be granted if there is newly discovered evidence that could affect the outcome
  of the original hearing decision.
- A reconsideration **MAY** be granted for any of the following reasons:
  - misapplication of manual policy or law in the hearing decision,
  - typographical errors, mathematical error, or other obvious errors in the hearing decision that effect the substantial rights of the claimant:
  - the failure of the ALJ to address other relevant issues in the hearing decision.

## 2012-76712/RJC

Request must be submitted through the local DHS office or directly to MAHS by mail at Michigan Administrative Hearings
Reconsideration/Rehearing Request
P. O. Box 30639
Lansing, Michigan 48909-07322

## RJC/pf

