STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No.: 2012-51223 Issue No.: 2006; 3008 Case No.:

Hearing Date: June 6, 2012 County: Wayne (49)

ADMINISTRATIVE LAW JUDGE: Alice C. Elkin

HEARING DECISION

This matter is before the undersigned Administ rative Law Judge pursuant to MCL 400.9 and MCL 400.37 following Claim ant's request for a hearing. After due notice, a telephone hearing was held on June 6, 2012, from Detroit, Mi chigan. Participants on behalf of Claimant inc luded Claimant. Part icipants on behalf of Department of Human Services (Department) included Exercises, Eligibility Specialist.

ISSUE

Did the Departm ent properly ☐ deny Claim for:	an t's application 🛛 close Claimant's case
☐ Family Independence Program (FIP)? ☐ Food Assistance Program (FAP)? ☐ Medical Assistance (MA)? ☐ Direct Support Services (DSS)?	☐ Adult Medical Assistance (AMP)? ☐ State Disability Assistance (SDA)? ☐ Child Development and Care (CDC)?

FINDINGS OF FACT

The Administrative Law Judge, based on t he competent, material, and substantial evidence on the whole record, finds as material fact:

1. Cla imant 🗌 applied for benefits 🔀 receive	ed benefits for:
Family Independence Program (FIP).	Adult Medical Assistance (AMP).
∑ Food Assistance Program (FAP).	State Disability Assistance (SDA).
Medical Assistance (MA).	☐ Child Development and Care (CDC).
☐ Direct Support Services (DSS).	

2.	On June 1, 2012, the Department denied Claimant's application closed Claimant's FAP and MA cases due to failure to provide requested verifications.	
3.	On April 30, 2012, the Department sent Claimant Claimant's Authorized Representative (AR) notice of the denial. Closure.	
4.	On May 4, 2012, Claimant filed a hearing request, protesting the ☐ denial of the application. ☐ closure of the case.	
CONCLUSIONS OF LAW		
	epartment policies are contained in the Br idges Administrative Manual (BAM), the dges Eligibility Manual (BEM), and the Reference Tables Manual (RFT).	
Re 42 Ag thr	The Family Independence Program (FIP) was established purs uant to the Personal sponsibility and W ork Opportunity Reconc iliation Act of 1996, Public Law 104-193, USC 601, et seq. The Department (formerly k nown as the Family Independence ency) administers FIP pursuant to MCL 400.10, et seq., and 1999 AC, R 400.3101 ough Rule 400.3131. FIP replaced the Aid to Dependent Children (ADC) program ective October 1, 1996.	
pro im Re Ag	The Food Assistanc e Program (FAP) [fo rmerly known as the Food Sta mp (FS) ogram] is establis hed by the Food St amp Act of 1977, as amend ed, and is plemented by the federal regulations contained in Title 7 of the Code of Federal egulations (CFR). The Department (formerly known as the Family Independenc e ency) administers FAP pursuant to MCL 400.10, et seq., and 1999 AC, R 400.3001 ough Rule 400.3015.	
Se Th Ag	The Medical Ass istance (MA) program is es tablished by the Title XIX of the Soc ial curity Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). e Department of Human Services (formerly known as the Family Independ ence ency) administers the MA program pursuant to MCL 400.10, et seq., and MCL 0.105.	
	The Adult Medical Program (AMP) is established by 42 USC 1315, and is ministered by the Department pursuant to MCL 400.10, <i>et seq</i> .	
for Se pro	The State Disabilit y Assistance (SDA) program, which provides financial assistance disabled persons, is established by 2004 PA 344. The D epartment of Human rvices (formerly known as the Family Independence Agency) administers the SDA ogram pursuant to MCL 400.10, et seq., and 2000 AACS, R 400. 3151 through Rule 0.3180.	

and XX of the Soc ial Security Act, the Ch ild Care and Developm ent Block Grant of
1990, and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996
The program is implemented by Title 45 of the Code of Fede ral Regulations, Parts 98 and 99. The Depart ment provides servic es to adults and children pursuant to MCL 400.14(1) and 1999 AC, R 400.5001 through Rule 400.5015.
☐ Direct Support Services (DSS) is adminis tered by the Department pursuant to MCL 400.57a, et. seq., and Mich Admin Code R 400.3603.

Additionally, the Department testified that it clos ed Claimant's FAP and MA case s effective June 1, 2012, because Claimant failed to timely return the completed New Hire Client Notice.

The Department testi fied that, in connection with a daily data exchange with the Michigan Department of Treasury, it became aware that Claimant had obtained employment. When the Department becomes aware that a client is employed and the client has not previously reported the employment, the Department is required to send the client a request for verification through a New Hire Notice (DHS-4635). BAM 807. The client has ten days to respond. BAM 807. If the client fails to respond within ten days, the client's case will close for a minimum of thirty days. BAM 807. If the client applies for assistance thirty days after closure, she must return the new hire verifications before the application can be processed and the case is opened from the date that verifications are provided. BAM 807. If the client applies for assistance more than 30 days after the closure, if she is eligible for benefits, the case is reopened from the date of the new application. BAM 807.

In this case, Claimant acknowledged that she received the New Client Hire Notice sent to her by the Department on January 13, 2012. Although the form provided that it could be completed by either the client or the employer, Claimant testified that she gave the form to her employer for completion because her hours fluctuated and she wanted to ensure that the information provided to the Department was accurate. The Department acknowledged that it did receive a response from the employer which consisted of the blank New Client Hire Notice signed only by Claimant and a notice that information regarding Claimant's work hours and pay could be retrieved by accessing a paid website. The Department concluded that the response was inadequate because its policies prohibit it from paying for accessing client information. The Department credibly testified that it attempted to contact Claimant but was unable to reach her.

Claimant credibly testified that, because the employer had asked her for the Department's fax number, she assumed her employer had completed the form and sent it to the Department, and she was not aware that the form had not been properly completed until she received the April 30, 2012 Notice of Case Action closing her MA and FAP cases. She further credibly testified that the employer did not advise her of the manner in which it completed the form and, to the contrary, had informed her that it had sent the Department the requested information.

The Department may not deny or terminate a ssistance because an employ er or other source refuses to verify income. BAM 501. Thus, the Department should not penaliz e Claimant for her employer's failure to comple te the Ne w Hire Clie nt Notice. While the form could have been completed by Claimant, the facts in this case establis h that to Claimant acted in good faith in requesting that her employer complete the form and in believing that the document had been proper by completed and provided to the Department. Under the facts in this case, the Department did not act in accordance with Department polic y when it closed Claimant's FAP and MA cases for failure to provide the Department with the completed New Hire Client Notice.

Based upon the abov e Findings of Fact and Co nclusions of Law, and for the reasons stated on the record, the Administrative Law Judge concludes that the Department		
 □ properly denied Claimant's application □ properly closed Claimant's case □ improperly denied Claimant's application □ improperly closed Claimant's case 		
for:		
DECISION AND ORDER		
The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, finds that the Department ☐ did act properly. ☐ did not act properly.		
Accordingly, the Department's \square AMP \square FIP \boxtimes FAP \boxtimes MA \square SDA \square CDC \square DSS decision is \square AFFIRMED \boxtimes REVERSED for the reasons stated on the record.		
☐ THE DEPARTMENT IS ORDERED TO DO THE FOLLOWING WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:		

- 1. Reinstate Claimant's FAP and MA cases as of June 1, 2012;
- 2. Begin reprocessing Claimant's FAP and MA cases as of June 1, 2012;
- 3. Issue supplements for any FAP benefits Claimant was eligible to receive but did not from June 1, 2012, ongoing;
- 4. Provide MA coverage to Claimant that she was eligible to receive from June 1, 2012, ongoing; and
- 5. Notify Claimant in writing of its decision in accordance with Department policy.

Alice C. Elkin

Administrative Law Judge For Maura Corrigan, Director Department of Human Services

Date Signed: June 12, 2012
Date Mailed: June 12, 2012

NOTICE: Michigan Administrative Hearing Syst em (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a par ty within 30 days of the mailing date of this Dec ision and Order. MAHS will not or der a rehearing or reconsideration on the Department's mo tion where the final decis ion cannot be implemented within 90 days of the filing of the original request. (60 days for FAP cases)

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a ti mely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing <u>MAY</u> be granted if there is newly discovered evidence that could affect the outcome of the original hearing decision.
- A reconsideration **MAY** be granted for any of the following reasons:
- misapplication of manual policy or law in the hearing decision.
- typographical errors, math ematical error, or other obvious errors in the he aring decision that effect the substantial rights of the claimant:
- the failure of the ALJ to address other relevant issues in the hearing decision.

Request must be submitted through the local DHS office or directly to MAHS by mail at Michigan Administrative hearings

Re consideration/Rehearing Request P. O. Box 30639 Lansing, Michigan 48909-07322

ACE/cl

