STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No:201Issue No:200Case No:100Hearing Date:MayMacomb County DHS

201227911 2006

May 22, 2012 tv DHS

ADMINISTRATIVE LAW JUDGE: Christopher S. Saunders

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon claimant's request for a hearing. After due notice, a telephone hearing was held on May 22, 2012. The claimant personally appeared and provided testimony.

<u>ISSUE</u>

Did the department properly close the claimant's Medical Assistance (MA) case for failure to complete the requested redetermination?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- 1. The claimant was a recipient of MA benefits.
- 2. On October 17, 2011, the department sent a redetermination packet to the claimant's authorized representative with a due date of November 1, 2011. (Department Exhibit 1).
- 3. The department never received a completed redetermination packet.
- 4. A second redetermination packet was printed and mailed directly to the claimant on November 23, 2011.
- 5. The department did not receive either of the redetermination packets completed.

- 6. The claimant was sent a notice of case action (DHS 1605) on November 9, 2011 stating that his MA case would be closed effective December 1, 2011 due to his failure to submit the redetermination. (ALJ Exhibit A1).
- 7. The claimant filed a request for hearing on November 30, 2011, protesting the closure of his MA case.

CONCLUSIONS OF LAW

The regulations governing the hearing and appeal process for applicants and recipients of public assistance in Michigan are found in the Michigan Administrative Code, MAC R 400.901-400.951. An opportunity for a hearing shall be granted to an applicant who requests a hearing because his claim for assistance is denied. MAC R 400.903(1).

Clients have the right to contest a department decision affecting eligibility or benefit levels whenever it is believed that the decision is incorrect. The department will provide an administrative hearing to review the decision and determine the appropriateness. BAM 600.

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the MA program pursuant to MCL 400.10, *et seq.*, and MCL 400.105. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual (PRM).

Department policy states Clients must cooperate with the local office in determining initial and ongoing eligibility. This includes completion of the necessary forms. Clients who are able but refuse to provide necessary information or take a required action are subject to penalties. BAM, Item 105, p. 5. Clients must take actions within their ability to obtain verifications. DHS staff must assist when necessary. See BAM 130 and BEM 702. BAM, Item 105, p. 8.

Bridges generates a redetermination packet to the client three days prior to the negative action cut-off date in the month before the redetermination is due, see RFS 103. Bridges sends a DHS-2063B, Continuing Your Food Assistance Benefits, to FAP clients for whom FIP, SDA, MA, AMP, and/or TMAP are not active. The packet is sent to the mailing address in Bridges. The packet is sent to the physical address when there is no mailing address. The packet is also sent to the MA Authorized Representative on file. Redetermination/review forms may include:

- DHS-574, Redetermination Telephone Interview (FAP).
- DHS-1010, Redetermination (all TOA).
- DHS-1045, Simplified Six-Month Review (FAP).
- DHS-1046, Semi-Annual Contact Report (FAP).

- DHS-1171, Assistance Application (all TOA).
- DHS-2240-A, Mid-Certification Contact Notice (MA and FAP).
- DHS-2063-B, Continuing Your Food Assistance Benefits (FAP).
- DHS-4574, Medicaid Application for Long-Term Care.
- DCH-0373-D, MI Child and Healthy Kids Application.

The packet includes the following as determined by the type of assistance to be redetermined:

- Redetermination/review form indicated above.
- Notice of review as determined by policy.
- Interview date.
- Interview type.
- Place and time.
- Required verifications.
- Due date.
- Return envelope. BAM, Item 210, pages 4-5.

Interview requirements are determined by the type of assistance that is being redetermined. BAM, Item 210, pages 3-4. For MA, Adult Medical Program (AMP), and TMP, an in-person interview is not required as a condition of eligibility. BAM, Item 210, p. 4.

An individual who is receiving any type of assistance through the department must have their eligibility for such assistance periodically redetermined. BAM 210. The redetermination process consists of a thorough review of all the eligibility factors and must be completed at least every twelve months. BAM 210.

In the case at hand, the department initially sent the redetermination packet to the claimant's authorized representative of record. The claimant then contacted the department and a second redetermination was mailed, this time directly to the claimant. At the hearing, the claimant testified that he had in fact submitted the redetermination paper work. He testified that he dropped it off at the local office and that he signed the sign-in log to show that he had dropped it off. The claimant was unable to recall specifically when he dropped it off. This Administrative Law Judge asked the department representative to look through the sign in log for the time the claimant thought he dropped off the redetermination (the end of November, 2011) and to provide evidence of the results subsequent to the closure of the hearing record. The department representative did fax over the sign in sheet she was able to locate form the relevant time period that contains the claimant's name. The sign in sheet shows that the claimant dropped off a hearing request on November 30, 2011. This was the only sign in sheet during the relevant time period that the department representative was able to locate which contained the claimant's name. Therefore, there was no evidence submitted to substantiate the claimant's assertion that he dropped off the requested redetermination materials as requested. The evidence of record shows that the

department acted properly in accordance with policy in closing the claimant's MA case for failure to submit the requested redetermination.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the department properly closed the claimant's MA case for failure to return the required redetermination materials.

Accordingly, the department's actions are **AFFIRMED**. SO ORDERED.

/s/

Christopher S. Saunders Administrative Law Judge for Maura D. Corrigan, Director Department of Human Services

Date Signed: May 29, 2012

Date Mailed: May 30, 2012

NOTICE: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

CSS/cr

