STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Reg. No: Issue No: 201213124

3020

Hearing Date:

January 5, 2012

Grand Traverse County DHS

ADMINISTRATIVE LAW JUDGE: Christopher S. Saunders

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon claimant's request for a hearing. After due notice, a telephone hearing was held on January 5, 2012. The respondent personally appeared and provided testimony as did his ex-wife.

ISSUE

Did the Respondent receive an overissuance of Food Assistance Program (FAP) benefits that the department is entitled to recoup?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- Respondent was an active FAP recipient during the period of August 1, 1. 2010 through April 30, 2011. (Department Exhibits 2-3).
- 2. The Respondent reported to the department that his household income had changed in a timely fashion.
- 3. The department did not properly recalculate the Respondent's FAP budget to reflect the reported change in household income.
- 4. As a result of the department's error in budgeting the Respondent's FAP case, the Respondent received an overissuance of FAP benefits in the during the period of August 1, 2010 through April 30, 2011. (Department Exhibits 2-3, 10-13).

5. The entire amount of the FAP overissuance is still due and owing to the department.

CONCLUSIONS OF LAW

The regulations governing the hearing and appeal process for applicants and recipients of public assistance in Michigan are found in the Michigan Administrative Code, MAC R 400.901-400.951. An opportunity for a hearing shall be granted to an applicant who requests a hearing because his claim for assistance is denied. MAC R 400.903(1).

Clients have the right to contest a department decision affecting eligibility or benefit levels whenever it is believed that the decision is incorrect. The department will provide an administrative hearing to review the decision and determine the appropriateness. BAM 600.

The Food Assistance Program (FAP) (formerly known as the Food Stamp (FS) program) is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the FAP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3001-3015. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual (PRM).

An overissuance is the amount of benefits issued to the client group in excess of what they were eligible to receive. BAM 705. The amount of the overissuance is the amount of benefits the group actually received minus the amount the group was eligible to receive. BAM 720. When a client group receives more benefits than they are entitled to receive, the Department must attempt to recoup the over issuance. BAM 700.

Department errors are caused by incorrect actions by the Department. BAM 705. Department error overissuances are not pursued if the estimated overissuance is less than per program. BAM 700. Client errors occur when the customer gave incorrect or incomplete information to the Department. Client errors are not established if the overissuance is less than unless the client group is active for the overissuance program, or the overissuance is a result of a quality control audit finding. BAM 700.

Department errors are caused by incorrect actions by the Department of Human Services (DHS) or the Department of Information and Technology staff or department processes. Some examples are available information was not used or was used incorrectly, policy was misapplied, action by local or central office staff was delayed, computer errors occurred, information was not shared between department divisions (services staff, Work First! agencies, etc.) or data exchange reports were not acted upon timely (Wage Match, New Hires, BENDEX, etc.). If the department is unable to

identify the type of overissuance, it is recorded as a department error. BAM 705. Department error overissuances are not pursued if the estimated overissuance is less than per program. BAM 700.

FAP overissuance during the period of August 1, 2010 through April 30, 2011, due to a department error. The entire amount of this overissuance is still due and owing to the department. At the hearing, the Respondent testified that he was told by his case worker that he was able to continue using the benefits he was being issued even after he reported the change in his household income. This Administrative Law Judge credits the testimony of the Respondent and does find that the overissuance was a result of department error. However, policy dictates that overissuances that result from department error must still be pursued. Additionally, policy does not allow for exceptions to the pursuit of overissuances for cases in which Respondent's were given bad advice by the department. Therefore, even though the Respondent utilized his FAP benefits at the direction of his case worker, policy dictates that the overissuance must be pursued.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the Respondent was overissued FAP benefits, and there is a current balance due and owing to the department in the amount of

Accordingly, the Administrative Law Judge ORDERS that the Respondent shall reimburse the department for FAP benefits ineligibly received, and the department shall initiate collection procedures in accordance with department policy.

/S/

Christopher S. Saunders Administrative Law Judge for Maura D. Corrigan, Director Department of Human Services

Date Signed: _January 25, 2012

Date Mailed: _January 26, 2012

NOTICE: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or

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reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

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CC: