

**STATE OF MICHIGAN  
STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES  
FOR THE DEPARTMENT OF COMMUNITY HEALTH**

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IN THE MATTER OF:

██████████

Appellant

\_\_\_\_\_ /

Docket No. 2011-12217 QHP  
Case No. 11896658

**DECISION AND ORDER**

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 42 CFR 431.200 *et seq.*, upon the Appellant's request for a hearing.

After due notice, a hearing was held on ██████████. The Appellant was represented by her ██████████.

██████████ was represented by ██████████. ██████████, appeared as a witness for ██████████. ██████████ is a Department of Community Health contracted Medicaid Health Plan.

**ISSUE**

Did the Medicaid Health Plan properly deny the Appellant's request for a lift chair?

**FINDINGS OF FACT**

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

1. The Appellant is ██████████ Medicaid beneficiary who is enrolled in ██████████; a Department of Community Health contracted Medicaid Health Plan (MHP).
2. The Appellant has been diagnosed with hemiplegia and hemiparesis. (Exhibit 1, page 11)
3. On ██████████, a request for a lift chair was submitted to the MHP by the Appellant's provider. (Exhibit 1, pages 11 and 14-15)

4. On ██████████, the MHP sent a letter to the Appellant stating that the provider's request for a lift chair was denied because a lift chair is not a covered benefit. (Exhibit 1, pages 2-5)
5. The Appellant requested a formal, administrative hearing contesting the denial on ██████████.

### **CONCLUSIONS OF LAW**

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). It is administered in accordance with state statute, the Social Welfare Act, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

On May 30, 1997, the Department received approval from the Health Care Financing Administration, U.S. Department of Health and Human Services, allowing Michigan to restrict Medicaid beneficiaries' choice to obtain medical services only from specified Medicaid Health Plans.

The Respondent is one of those Medicaid Health Plans.

The covered services that the Contractor has available for enrollees must include, at a minimum, the covered services listed below (List omitted by Administrative Law Judge). The Contractor may limit services to those which are medically necessary and appropriate, and which conform to professionally accepted standards of care. Contractors must operate consistent with all applicable Medicaid provider manuals and publications for coverages and limitations. If new services are added to the Michigan Medicaid Program, or if services are expanded, eliminated, or otherwise changed, the Contractor must implement the changes consistent with State direction in accordance with the provisions of Contract Section 1-Z.

*Article II-G, Scope of Comprehensive Benefit Package.  
MDCH contract (Contract) with the Medicaid Health Plans,  
September 30, 2004.*

The major components of the Contractor's utilization management plan must encompass, at a minimum, the following:

- Written policies with review decision criteria and procedures that conform to managed health care industry standards and processes.
- A formal utilization review committee directed by the Contractor's medical director to oversee the utilization review process.
- Sufficient resources to regularly review the effectiveness of the utilization review process and to make changes to the process as needed.
- An annual review and reporting of utilization review activities and outcomes/interventions from the review.

The Contractor must establish and use a written prior approval policy and procedure for utilization management purposes. The Contractor may not use such policies and procedures to avoid providing medically necessary services within the coverages established under the Contract. The policy must ensure that the review criteria for authorization decisions are applied consistently and require that the reviewer consult with the requesting provider when appropriate. The policy must also require that utilization management decisions be made by a health care professional who has appropriate clinical expertise regarding the service under review.

*Article II-P, Utilization Management, Contract,  
September 30, 2004.*

Section 1.10 of the Medical Supplier portion of the Medicaid Provider Manual, as effective October 1, 2010, addresses "Noncovered Items." Lift chairs, reclining chairs, and vibrating chairs are included in the list of items that are not covered by Medicaid. *Medicaid Provider Manual, Medical Supplier Section, October 1, 2010, Pages 16-17.* (Exhibit 1, pages 9-10)

On ██████████, the Appellant's provider submitted a request for a lift chair. (Exhibit 1, pages 11 and 14-15) A Medical Director for the MHP reviewed and denied the request because lift chairs are not a covered benefit under the Medicaid policy. (██████████ Testimony and Exhibit 1, pages 9-10)

The Appellant's representative disagrees with the denial. The Appellant's representative testified that she understands Medicaid policy does not allow for coverage, but her ██████████ really needs the chair.

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**Decision and Order**

While this ALJ sympathizes with the Appellant's circumstances, the MHP's determination must be reviewed under the Medicaid policy. Lift chairs are not covered by Medicaid. *Medicaid Provider Manual, Medical Supplier Section, October 1, 2010, Pages 16-17.* (Exhibit 1, pages 9-10) Accordingly, the MHP's denial must be upheld.

**DECISION AND ORDER**

The Administrative Law Judge, based on the above findings of fact and conclusions of law, decides that the MHP properly denied the Appellant's request for a lift chair.

**IT IS THEREFORE ORDERED** that:

The Medicaid Health Plan's decision is **AFFIRMED**.

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Colleen Lack  
Administrative Law Judge  
for Olga Dazzo, Director  
Michigan Department of Community Health

cc:



Date Mailed: 3/16/2011

**\*\*\* NOTICE \*\*\***

The State Office of Administrative Hearings and Rules may order a rehearing on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. The State Office of Administrative Hearings and Rules will not order a rehearing on the Department's motion where the final decision or rehearing cannot be implemented within 90 days of the filing of the original request. The Appellant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt of the rehearing decision.