# STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Reg. No.:

2011-44857

Issue No.:

3008

Case No.: Hearing Date:

August 22, 2011

DHS County:

Wayne (82-19)

ADMINISTRATIVE LAW JUDGE: Jan Leventer

## **HEARING DECISION**

This matter is before the undersigned Administrative Law Judge pursuant to Michigan Compiled Laws (MCL) 400.9 and 400.37, which govern the administrative hearing and appeal process, and Claimant's request for a hearing. After due notice, a telephone hearing was held on August 22, 2011, in Detroit, MI. Claimant appeared and testified. , appeared and testified on behalf of the Department of Human Services (DHS).

## ISSUE

Whether Claimant refused to cooperate with DHS in the review of her Food Assistance Program (FAP) benefits?

### FINDINGS OF FACT

The Administrative Law Judge, based on competent, material, and substantial evidence in the record and on the entire record as a whole, finds as fact:

- 1. In 2011, DHS provided FAP benefits to Claimant.
- 2 On February 28, 2011, DHS terminated Claimant's FAP.
- 3. On July 14, 2011, DHS issued a Notice of Case Action.
- 4. On July 26, 2011, Claimant filed a request for hearing regarding the termination of her FAP benefits.

## **CONCLUSIONS OF LAW**

FAP was established by the United States Food Stamp Act of 1977 and is implemented by Federal regulations contained in Title 7 of the Code of Federal Regulations. DHS administers FAP pursuant to MCL 400.10 *et seq.* and Michigan Administrative Code Rules 400.3001-3015. DHS' policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Reference Tables (RFT). These manuals are available online at <a href="https://www.michigan.gov/dhs-manuals">www.michigan.gov/dhs-manuals</a>.

The DHS manuals contain the policies and procedures DHS officially created for its own use. While the DHS policies and procedures are not laws created by the U.S. Congress or the Michigan Legislature, they constitute legal authority which DHS must follow. The manuals must be consulted in order to see what policies apply in this case. After setting forth what the applicable policies are, an analysis as to how they apply to the facts of this case will be presented.

BAM 105, "Rights and Responsibilities," is the applicable Item in this case. BAM 105 requires DHS to administer its programs in a responsible manner to protect clients' rights.

At the outset, BAM 105 states:

#### **RIGHTS AND RESPONSIBILITIES**

#### **DEPARTMENT POLICY**

## **All Programs**

Clients have rights and responsibilities as specified in this item.

The local office must do all of the following:

- Determine eligibility.
- Calculate the level of benefits.
- Protect client rights.

BAM 105, p. 1 (bold print in original).

BAM 105 means that DHS must fulfill these duties, and it is subject to judicial review of its fulfillment of these duties. If it is found that DHS failed in any duty to the client, it has committed error.

In addition, BAM 105 states that as long as the client is cooperating, DHS must protect clients' rights. Stated another way, unless the client refuses to cooperate, DHS is obligated to protect client rights. BAM 105 states:

Clients must cooperate with the local office in determining initial and ongoing eligibility. This includes completion of necessary forms. See <u>Refusal to Cooperate Penalties</u> in this section.... Allow the client at least 10 days (or other timeframe specified in policy) to obtain the needed information. Id., p. 5.

Applying BAM 105 to this case, there is no evidence in the record, other than Claimant's uncorroborated testimony, that Claimant took any action with regard to her FAP benefits. Claimant's testimony is that on February 28, 2011, she submitted her husband's paystubs; but, other than her word, there is no proof that she did so in the DHS file or in Claimant's own records. Furthermore, Claimant took no action with regard to her FAP benefits until July 13, 2011, when she reapplied for FAP.

This is insufficient evidence to establish that Claimant made any effort to cooperate with DHS. This is tantamount to a refusal to cooperate as defined in BAM 105, and, therefore, it is decided and concluded that Claimant failed to establish cooperation in this case.

In conclusion, based on the findings of fact and conclusions of law above, I find and conclude that DHS acted correctly in this case in terminating Claimant's FAP benefits. DHS is AFFIRMED. DHS need take no further action in this matter.

#### **DECISION AND ORDER**

The Administrative Law Judge, based on the above findings of fact and conclusions of law, decides that DHS is AFFIRMED. DHS need take no further action in this matter.

Jan Leventer

Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: August 23, 2011

Date Mailed: August 23, 2011

**NOTICE:** Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or

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reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

