# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No: 201112031 Issue No: 2006, 4003

Case No:

Hearing Date: April 7, 2011

Muskegon County DHS

ADMINISTRATIVE LAW JUDGE: Suzanne D. Sonneborn

# **HEARING DECISION**

This matter is before the undersigned Admini strative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon Claimant's request for a hearing received on De cember 13, 2010. After due not ice, a telephone hearing was held on April 7, 2011. Claimant appeared and provided testimony.

# <u>ISSUE</u>

Whether the department properly denied Claimant's application for Medical Assistance (MA) and State Disability Assistance (SDA)?

### FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- On October 29, 2010, Claim ant applied for MA and SDA benefits. (Hearing Summary).
- 2. On November 9, 201 0, the department mailed Claimant an Appointment Notice (DHS 170), informing Claimant that she was to attend an appointment with a DHS s pecialist on November 18, 2010 at 8:00 a.m. regarding her application. (Department Exhibit 40).
- On November 10, 2010, the depar tment mailed Cla imant a Medical Determination Verification Checklist (DHS 3503), requesting that Claimant complete four enclosed forms (DHS-0049-F Medical Social Questionnaire; DHS-1555 Authorization to Release Protected Health Information; DHS-0049-G Activities of Daily Livi ng; and DHS-3975 Reimbursement

Authorization) by no later than Nove mber 22, 2010. (Department Exhibit 41).

- 4. Claimant attended the November 18, 2010 appointment and, at that time, provided the DHS s pecialist with two of the four completed forms (the DHS-1555 and DHS-3975). At that time, the DHS specialist advised Claimant that she could submit the remaining two forms (the DHS-0049-F and DHS 0049-G) the following week. (Claimant Exhibit 2).
- 5. Claimant did not s ubmit the completed DHS-0049-F and DHS 0049-G forms.
- 6. On December 1, 2010, the department mailed Claimant a Notice of Action (DHS 1605), informing Claimant that her application for MA and SDA had been denied for failure to return the requested verifications.
- 7. On December 13, 2010, Claimant submitted a hearing request protesting the denial of her MA and SDA application. (Request for a Hearing).

# **CONCLUSIONS OF LAW**

The regulations governing the hearing and appeal process for applicants and recipients of public assistance in Michigan are found in the Michigan Administrative Code, MAC R 400.901-400.951. An oppor tunity for a hearing shall be granted to an ap plicant who requests a hearing because his claim for assistance is denied. MAC R 400.903(1).

Clients have the right to cont est a department decis ion affect ing eligibility or benefit levels whenever it is believed that the decision is incorrect. The department will provide an administrative hearing to rev iew the decision and determine the appropriateness of that decision. BAM 600.

The Medic al Assistance (MA) program was established by Tit le XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department of Human Serv ices (DHS or department) administers the MA program pursuant to MCL 400.10, *et seg.*, and MCL 400.105.

The State Disability Assistance (SDA) program, which provides financial ass istance for disabled persons, was establis hed by 2004 PA 344. The department administers the SDA program pursuant to MCL 400.10, et seq., and MAC R 400.3151-400.3180. State Disability Assistance (SDA) is a cash program for individuals who are not eligible for the Family Independence Program (FIP) and are disabled or the caretaker of a disabled person. An SDA eligibility determination group (EDG) consists of either a single adult or adult and spouses living together. BEM 214.

Department policies for both programs are f ound in the Bridges Admi nistrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual (PRM).

Department policy states that clients must c ooperate with the local office in determining initial and ongoing eligibility. This includes completion of the nec essary forms. Client's who are able but refuse to provide necessary information or take a required action are subject to penalties. Clients must take actions within their ability to obtain verification s and the department must assist Clients when necessary. BAM 105.

The local office must assist clients who ask for help in completing forms or gathering verifications. Particular sensitivit y must be shown to clients who are illiterate, disabled or not fluent in English. BAM 105. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level. BAM 130.

For MA, the Client is allowed 10 calendar days (or other time limit specified in policy) to provide the verification requested. If the Client cannot provide the verification despite a reasonable effort, the time limit is extended up to three time s. B AM 130. A Notice of Case Action is sent when the Client indic ates refusal to provide a verification, or the time period given has elapsed. BAM 130.

In this case, on November 10, 2010, the department provided Clai mant with a Medical Determination Verific ation Check list (DHS 3503), requiring that she complete and submit four enclosed forms by no later than November 22, 2010. At her November 18, 2010 appointment with a DHS specialist, Claimant completed and submitted two of the forms and was advised by the DHS specialist to submit the remaining two forms the following week. Claimant never did so.

At the hearing, Claimant test ified that, during the time period in question, she was recovering from a traumatic event and overwhelmed by, among other things, the documentation she was required to gather and submit by a certain date pursuant to her MA and SDA application. Claimant admitted, however, that she did not ask the department for additional time or assistance beyond the extra time she was given at her November 18, 2010 appointment for the completion of the two outstanding forms – and, indeed, Claimant acknowledged that her first opportunity to submit the completed forms was not until her April 7, 2011 hearing.

On December 1, 2010, the department deni ed Claimant's application for MA and SDA benefits for failure to return the required fo rms. This Administrative Law Judge find s that, based on the material and s ubstantial evidence presented during the h earing, the department acted in accordance with policy in denying Claimant 's application for MA and SDA benefits.

### **DECISION AND ORDER**

The Administrative Law Judge, based upon the above findings of fact and conclusion sof law, decides that the department acted in accordance with policy in denying

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Claimant's applic ation for MA and SDA benefits for failure to provide the requested verifications. The department's decision is therefore UPHELD.

It is SO ORDERED.

/s/		_		
			Suzanne D. Sonneborn Administrative Law Judge for Maura D. Corrigan, Director Department of Human Services	
Date Signed <u>:</u>	April 14, 2011			
Date Mailed:	April 15, 2011			

**NOTICE**: Administrative Hearings may or der a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hear ings will not orde rarehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a ti mely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

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