

**STATE OF MICHIGAN
STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES
FOR THE DEPARTMENT OF COMMUNITY HEALTH**

P.O. Box 30763, Lansing, MI 48909
(877) 833-0870; Fax: (517) 334-9505

IN THE MATTER OF:

Docket No. 2011-11924 HHS
Case No. 25859790

████████████████████
Appellant
_____ /

DECISION AND ORDER

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 42 CFR 431.200 *et seq.*, following the Appellant's request for a hearing.

After due notice, a hearing was held on ██████████. The Appellant, ██████████, appeared on her own behalf. Her ██████████, and their chore provider, ██████████, were present as the Appellant's witnesses. ██████████, ██████████, represented the Department. ██████████, ██████████ (worker), and ██████████, were present as the Department's witnesses.

ISSUE

Did the Department properly deny the Appellant's Home Help Services (HHS) application?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. The Appellant is a Medicaid beneficiary.
2. The Appellant filed an application for HHS in ██████████, and a home visit was conducted on ██████████. (Exhibit 1, page 6)
3. The Appellant is ██████████, who suffers from diabetic retinopathy. (Testimony of ██████████)
4. In ██████████, the Appellant's physician completed a DHS 54-A medical needs form, but the Department did not receive it. (Exhibit 1; Testimony of ██████████)

5. On ██████████, the Appellant picked up a second medical needs form from the Department and delivered it to her physician. The Appellant's physician's office asserts that it faxed the forms to the Department. However, the Department again did not receive it. (Exhibit 2; Testimony of ██████████)
6. On ██████████, the Department issued an Adequate Negative Action Notice, denying HHS because the worker had not received a completed medical needs form from the Appellant's physician. (Exhibit 1, pages 6-9)
7. On ██████████, the Department received the Appellant's Request for Hearing. (Exhibit 1, pages 3-4)

CONCLUSIONS OF LAW

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). It is administered in accordance with state statute, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

The purpose of HHS is to enable functionally limited individuals to live independently and receive care in the least restrictive, preferred settings. These activities must be certified by a physician and may be provided by individuals or by private or public agencies.

The Adult Services Manual addresses the issue of eligibility for Home Help Services:

ELIGIBILITY FOR HOME HELP SERVICES

Home help services (HHS) are defined as those which the department is paying for through Title XIX (Medicaid) funds. The client must be eligible for Medicaid in order to receive these services.

Medicaid/Medical Aid(MA)

Verify the client's Medicaid/Medical aid status.

The client may be eligible for MA under one of the following:

- All requirements for MA have been met, **or**
- MA deductible obligation has been met.

The client must have a scope of coverage of:

- 1F or 2F, **or**
- 1D or 1K (Freedom to Work), **or**
- 1T (Healthy Kids Expansion).

Clients with eligibility status 07 (Income scale 2-Non MA) and scope of coverage 20 or 2B are **not** eligible for Medicaid until they have met their MA deductible obligation.

An ILS case may be opened (service program 9) to assist the client in becoming MA eligible. However, do **not** authorize HHS payment prior to the MA eligibility date. The payment must be prorated if the eligibility period is less than the full month. To prorate, divide the monthly care cost by the number of days in the month. Then, multiple that daily rates by the number of eligible days.

Note: A change in the scope of coverage by the eligibility specialist (ES) will generate a DHS-5S for cases active to services programs 1, 7, and 9.

Necessity For Service

The adult services worker is responsible for determining the necessity and level of need for HHS based on:

- Client choice.
- A complete comprehensive assessment and determination of the client's need for personal care services.
- Verification of the client's medical need by a Medicaid enrolled medical professional. The client is responsible for obtaining the medical certification of need. The Medicaid provider identification number must be entered on the form by the medical provider. The Medical Needs form must be signed and dated by one of the following medical professionals:
 - Physician.
 - Nurse practitioner.
 - Occupational therapist.
 - Physical therapist.

Exception: DCH will accept a DHS-54A completed by a VA physician or the VA medical form in lieu of the medical needs form.

The medical professional certifies that the client's need for service is related to an existing medical condition. The medical professional does not prescribe or authorize personal care services.

If the medical needs form has not been returned, the adult services worker should follow-up with the client and/or medical professional.

If the case is closed and reopened within 90 days with no changes in the client's condition, a new DHS-54A is not necessary.

Do **not** authorize HHS prior to the date of the medical professional signature on the DHS-54A.

Adult Services Manual (ASM 363) 9-1-2008, Pages 7-9 of 24

Policy requires the worker to verify a medical need for assistance from a Medicaid-enrolled provider in order to authorize HHS. Here, the Department never received a completed DHS 54-A medical needs form from the Appellant's physician.

The Appellant testified that she believes her physician both mailed and faxed the medical needs form to the Department. She provided this Administrative Law Judge with a letter from her physician's office confirming her testimony. However, the physician's letter notes that the office is run by volunteers and that it was in the process of a move during the time the forms were completed. In addition, the physician's office is not able to locate its copy of the completed medical needs form. Given this information, it is not clear that the Department ever received the form.

The Appellant bears the burden of proving by a preponderance of the evidence that the Department's denial was improper. The Appellant did not meet her burden here. The Department must implement the HHS program in accordance with policy. In this case, policy is clear: verification is required from a Medicaid-enrolled medical professional certifying the client's medical need for services. Because it does not appear that the Department received a completed medical needs form, its denial of the Appellant's HHS application was proper. However, the Appellant may re-apply at any time and submit a completed medical needs form from her physician.

[REDACTED]
Docket No. 2011-11924 HHS
Decision and Order

DECISION AND ORDER

The Administrative Law Judge, based on the above findings of fact and conclusions of law, finds the Department properly denied the Appellant's HHS application.

IT IS THEREFORE ORDERED that:

The Department's decision is **AFFIRMED**.

Kristin M. Heyse
Administrative Law Judge
for Olga Dazzo, Director
Michigan Department of Community Health

cc:

[REDACTED]

Date Mailed: 3/22/2011

***** NOTICE *****

The State Office of Administrative Hearings and Rules may order a rehearing on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. The State Office of Administrative Hearings and Rules will not order a rehearing on the Department's motion where the final decision or rehearing cannot be implemented within 90 days of the filing of the original request. The Appellant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt of the rehearing decision.