# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

# ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Respondent

Reg. No:2010-8832Issue No:3055, 1052Case No:100Load No:100Hearing Date:100March 17, 2010Genesee County DHS

# ADMINISTRATIVE LAW JUDGE: Ivona Rairigh

# HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37, 7 CFR 273.16, MAC R 400.3130, and MAC R 400.3178 upon the Department of Human Services (department) request for a disqualification hearing. After due notice, a hearing was held on March 17, 2010. Respondent did not appear at the hearing and it was held in respondent's absence pursuant to 7 CFR 273.16(e), MAC R 400.3130(5), or MAC R 400.3178(5).

# **ISSUE**

- Whether respondent committed an Intentional Program Violation (IPV) on the Food Assistance Program (FAP) and whether respondent received an overissuance of benefits that the department is entitled to recoup?
- 2. Whether respondent committed an IPV on the Family Independence Program (FIP) and whether respondent received an overissuance of benefits that the department is entitled to recoup?

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#### FINDINGS OF FACT

The Administrative Law Judge, based upon the clear and convincing evidence on the whole record, finds as material fact:

1. Department's Office of Inspector General (OIG) filed a hearing request to establish an overissuance of FAP and FIP benefits received by respondent as a result of respondent having committed an Intentional Program Violation (IPV); the OIG also requested that respondent be disqualified from receiving program benefits.

2. Respondent signed <u>Assistance Application (1171)</u> on August 15, 2006,

acknowledging that she understood her failure to give timely, truthful, complete and accurate information about her circumstances could result in a civil or criminal action or an administrative claim against her (Department's Exhibit I, pages 7-14).

3. Respondent completed and signed an Application for State Emergency Relief (SER) on June 27, 2007 asking for help with her **Exercised** shut off, and listing only her FIP grant as her household's income. (Department's Exhibit II, pages 15-17).

4. Respondent completed an application/redetermination form on August 13, 2007 and reported income from **Complete Complete** that started on May 17, 2007. (Department's Exhibit III, pages 18-24).

5. Department obtained verification of respondent's income on June 6, 2008 from her employer on June 6, 2008. (Department's Exhibit IV, pages 25-33). Respondent's case was referred to OIG for investigation.

OIG Agent then sent the respondent an interview letter for August 12, 2009.
 Respondent reported for the interview and stated that she called and left a voice mail message for her worker reporting the employment when she first got the job.

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7. A notice of the hearing was mailed to the respondent at her last known address,Claimant did not show for the hearing, and no mail has been returned for her.

Claimant received \$1,203 in FIP benefits from July 1, 2007 thru September 30,
 2007, and \$558 in FAP benefits from July 1, 2007 thru August 31, 2007 ineligibly, due to her failure to report employment income in a timely manner.

9. Respondent was clearly instructed and fully aware of her responsibility to report all household income to the department.

10. Respondent was physically and mentally capable of performing her reporting responsibilities.

11. Respondent has not committed any previous intentional FAP and FIP program violations.

### CONCLUSIONS OF LAW

The Food Assistance Program (FAP) (formerly known as the Food Stamp (FS) program) is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the FAP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3001-3015. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual (PRM).

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, *et seq.* The Department of Human Services (DHS or department) administers the

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FIP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3101-3131. The FIP program replaced the Aid to Dependent Children (ADC) program effective October 1, 1996. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual (PRM).

In this case, the department has requested a disqualification hearing to establish an

overissuance of benefits as a result of an IPV and the department has asked that respondent be

disqualified from receiving benefits. The department's manuals provide the following relevant

policy statements and instructions for department caseworkers:

### **BENEFIT OVERISSUANCES**

### **DEPARTMENT POLICY**

#### All Programs

When a client group receives more benefits than they are entitled to receive, DHS must attempt to recoup the overissuance (OI). BAM, Item 700, p. 1.

### Definitions

The **Automated Recoupment System** (**ARS**) is the part of CIMS that tracks all FIP, SDA and FAP OIs and payments, issues automated collection notices and triggers automated benefit reductions for active programs.

A **claim** is the resulting debt created by an overissuance of benefits.

The **Discovery Date** is determined by the Recoupment Specialist (RS) for a client or department error. This is the date the OI is known to exist and there is evidence available to determine the OI type. For an Intentional Program Violation (IPV), the Office of Inspector General (OIG) determines the discovery date. This is the date the referral was sent to the prosecutor or the date the OIG requested an administrative disqualification hearing.

The **Establishment Date** for an OI is the date the DHS-4358A-D, Repay Agreement, is sent to the client and for an IPV, the date the DHS-4357 is sent notifying the client when the disqualification and recoupment will start. In CIMS the "establishment date" has been renamed "notice sent date."

An **overissuance** (**OI**) is the amount of benefits issued to the client group or CDC provider in excess of what they were eligible to receive. For FAP benefits, an OI is also the amount of benefits trafficked (traded or sold).

**Overissuance Type** identifies the cause of an overissuance.

**Recoupment** is a DHS action to identify and recover a benefit OI. BAM 700, p. 1.

# PREVENTION OF OVERISSUANCES

# All Programs

DHS must inform clients of their reporting responsibilities and act on the information reported within the Standard of Promptness (SOP).

During eligibility determination and while the case is active, clients are repeatedly reminded of reporting responsibilities, including:

- . Acknowledgments on the application form, and
- . Explanation at application/redetermination interviews, and
- Client notices and program pamphlets.

DHS must prevent OIs by following BAM 105 requirements and by informing the client or authorized representative of the following:

- Applicants and recipients are required by law to give complete and accurate information about their circumstances.
  - Applicants and recipients are required by law to promptly notify DHS of all changes in circumstances within 10 days.
    FAP Simplified Reporting (SR) groups are required to report only when the group's actual gross monthly income exceeds the SR income limit for their group size.

- . Incorrect, late reported or omitted information causing an OI can result in cash repayment or benefit reduction.
  - A timely hearing request can delete a proposed benefit reduction.

# INTENTIONAL PROGRAM VIOLATION

# DEFINITIONS

# **All Programs**

# Suspected IPV

**Suspected IPV** means an OI exists for which all three of the following conditions exist:

- . The client **intentionally f**ailed to report information **or intentionally** gave incomplete or inaccurate information needed to make a correct benefit determination, **and**
- The client was clearly and correctly instructed regarding his or her reporting responsibilities, **and**
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill their reporting responsibilities.

Intentional Program Violation (IPV) is suspected when there is clear and convincing evidence that the client or CDC provider has intentionally withheld or misrepresented information for the purpose of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM, Item 720, p. 1. The federal Food Stamp regulations read in part:

- (c) Definition of Intentional Program Violation. Intentional Program Violation shall consist of having intentionally:
  - (1) made a false or misleading statement, or misrepresented, concealed or withheld facts; or
  - (2) committed any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any State statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of coupons, authorization cards or reusable documents used as part of an

automated benefit delivery system (access device). 7 CFR 273.16(c).

The federal Food Stamp regulations read in part:

(6) Criteria for determining intentional program violation. The hearing authority shall base the determination of intentional program violation on clear and convincing evidence which demonstrates that the household member(s) committed, and intended to commit, intentional program violation as defined in paragraph (c) of this section. 7 CFR 273.16(c)(6).

### IPV

# FIP, SDA AND FAP

**IPV** exists when the client/AR is determined to have committed an Intentional Program Violation by:

- . A court decision.
- . An administrative hearing decision.
- The client signing a DHS-826, Request for Waiver of Disqualification or DHS-83, Disqualification Consent Agreement, or other recoupment and disqualification agreement forms. BAM, Item 720, p. 1.

# **FAP Only**

**IPV** exists when an administrative hearing decision, a repayment and disqualification agreement or court decision determines FAP benefits were trafficked. BAM 720, p. 2.

# **OVERISSUANCE AMOUNT**

# FIP, SDA, CDC and FAP Only

The amount of the OI is the amount of benefits the group or provider actually received minus the amount the group was eligible to receive. BAM 720, p. 6.

### **IPV Hearings**

# FIP, SDA, CDC, MA and FAP Only

OIG represents DHS during the hearing process for IPV hearings.

OIG requests IPV hearings for cases when no signed DHS-826 or DHS-830 is obtained, and correspondence to the client is not returned as undeliverable, or a new address is located.

OIG requests IPV hearing for cases involving:

- 1. FAP trafficking OIs that are not forwarded to the prosecutor.
- 2. Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, **and**

The total OI amount for the FIP, SDA, CDC, MA and FAP programs combined is \$500 or more, **or** 

- The total OI amount is less than \$500, and
  - .. The group has a previous IPV, or
  - .. The alleged IPV involves FAP trafficking, or
  - .. The alleged fraud involves concurrent receipt of assistance (see BEM 222), or
  - .. The alleged fraud is committed by a state/government employee.

Excluding FAP, OIG will send the OI to the RS to process as a client error when the DHS-826 or DHS-830 is returned as undeliverable and no new address is obtained. BAM, Item 720, p. 10.

# DISQUALIFICIATON

### FIP, SDA and FAP Only

Disqualify an active **or** inactive recipient who:

- is found by a court or hearing decision to have committed IPV, or
- has signed a DHS-826 or DHS-830, or
- . is convicted of concurrent receipt of assistance by a court, or
- for FAP, is found by SOAHR or a court to have trafficked FAP benefits.

A disqualified recipient remains a member of an active group as long as he lives with them. Other eligible group members may continue to receive benefits. BAM 720, pp. 12-13.

### **Standard Disqualification Periods**

### FIP, SDA and FAP Only

The standard disqualification period is used in all instances except when a **court** orders a different period (see **Non-Standard Disqualification Periods**, in this item).

Apply the following disqualification periods to recipients determined to have committed IPV:

- . One year for the first IPV
- . Two years for the second IPV
- Lifetime for the third IPV

#### **FIP and FAP Only**

Ten years for concurrent receipt of benefits (see PEM 203). BAM 720, p. 13.

In this case, the department has established that respondent was aware of the responsibility to report all of her circumstances accurately to the department. Respondent has no apparent physical or mental impairment that limits the understanding or ability to fulfill the reporting responsibilities. Respondent failed to report that she started working on May 17, 2007 to the department in a timely manner. Respondent stated at OIG interview on August 12, 2009 that she reported her employment in a timely manner to her caseworker by leaving a voice mail. Departmental policy requires that all changes in circumstances be reported to the department within 10 days of the change. Respondent would therefore be required to report her employment to the department by May 27, 2007. Respondent however completed an SER application on June 27, 2007 claiming no income but her FIP grant. Respondent's claim that she reported her

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employment in a timely manner is therefore not credible. Respondent failed to show for the hearing and provide any testimony and evidence to dispute department's claim that she committed an IPV while receiving FIP and FAP benefits. Administrative Law Judge therefore concludes that the department has shown, by clear and convincing evidence, that respondent committed a first intentional violation of the FIP in the amount of \$1,203 for the time period of July 1, 2007 thru September 30, 2007, and FAP in the amount of \$558 for the time period of July 1, 2007 thru August 31, 2007. Consequently, the department's request for FIP and FAP program disqualification and full restitution must be granted for this period of time.]

#### DECISION AND ORDER

The Administrative Law Judge, based upon the clear and convincing evidence, decides respondent committed a first intentional FIP violation for the time period of July 1, 2007 thru September 30, 2007, and first intentional FAP violation for the time period of July 1, 2007 thru August 31, 2007.

Therefore it is ORDERED that:

- Respondent shall be personally disqualified from participation in the FIP and FAP program for one year, but the rest of the household may participate. This disqualification period shall begin to run <u>immediately</u> as of the date of this Order.
- 2. Respondent is responsible for full restitution of the \$1,203 FIP and \$558 FAP overissuance caused by her Intentional Program Violation (IPV).

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/s/

Ivona Rairigh Administrative Law Judge for Ismael Ahmed, Director Department of Human Services

Date Signed: <u>April 21, 2010</u>

Date Mailed: <u>April 22, 2010</u>

**NOTICE**: The law provides that within 30 days of receipt of the above Decision and Order, the respondent may appeal it to the circuit court for the county in which he/she lives.

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