STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

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 Reg. No.:
 20128582

 Issue No.:
 2018; 3019

 Case No.:
 Image: Comparison of the second second

ADMINISTRATIVE LAW JUDGE: Alice C. Elkin

HEARING DECISION

This matter is before the undersigned Administ rative Law Judge pursuant to MCL 400.9 and MCL 400.37 following Claim ant's request for a hearing. After due notice, a telephone hearing was held on Dece mber 1, 2011, from Detroit, Michigan. Participants on behalf of Claimant incl uded Claimant and translator. Participants on behalf of Department of Human Services (Department) included terms and translator. Participants on behalf of Department of Human Services (Department) included terms and terms are terms and terms and terms and terms are terms and terms and terms are terms are terms are terms are terms and terms are terms are terms and terms are terms and terms are t

<u>ISSUE</u>

Due to a failure to comply with the ve rification requirements, did the Department properly \Box deny Claimant's application \boxtimes close Claimant's case \Box reduce Claimant's benefits for:

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Family Independence Program (FIP)? Food Assistance Program (FAP)?

Medical Assistance (MA)?

State Disability Assistance (SDA)?

Child Development and Care (CDC)?

Adult Medical Program (AMP)?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material, and substantia levidence on the whole record, including testimony of witnesses, finds as material fact:

- 2. Cla imant \boxtimes was \square was not provided with a Redetermination form (DHS-1010).

- 3. Claimant was required to submit the completed Re determination form and provide requested proofs by October 13, 2011 and participate in a telep hone interview on October 13, 2011.
- 4. On November 1, 2011, the Department
 denied Claimant's application
 closed Claimant's case
 reduced Claimant's benefits
 for failure to submit verification in a timely manner.
- 5. On October 20, 2011, the Department sent notice of the
 - denial of Claimant's application.
 - $\boxed{}$ closure of Claimant's case.
 - reduction of Claimant's benefits.
- 6. On October 31, Claimant filed a hearing request, protesting the ☐ denial. ⊠ closure. ☐ reduction.

CONCLUSIONS OF LAW

Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Reference Tables Manual (RFT).

☐ The Family Independence Progr am (FIP) was established pursuant to the Personal Responsibility and W ork Opportunity Reconc iliation Act of 1996, Public Law 104-193, 42 USC 601, *et seq*. The Department (formerly known as the Family Independence Agency) administers FIP pursuant to MCL 400.10, *et seq*., and 1999 AC, Rule 400.3101 through Rule 400.3131. FIP replaced the Aid to Dependent Children (ADC) program effective October 1, 1996.

The Food Assistanc e Program (FAP) [for merly known as the Food Stamp (FS) program] is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10, *et seq*., and 1999 AC, Rule 400.3001 through Rule 400.3015.

The Medical Ass istance (MA) program is es tablished by the Title XIX of the Soc ial Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department (formerly known as the F amily Independence Agency) administers the MA program pursuant to MCL 400.10, *et seq.*, and MCL 400.105.

The State Disability Assistance (SDA) progr am which provides financial as sistan	nce
for disabled persons is established by 2004 PA 344. The Depart ment (formerly kno	wn
as the F amily Independence Agency) admini sters the SDA program pursuant to M	CL
400.10, et seq., and 2000 AACS, Rule 400.3151 through Rule 400.3180.	

☐ The Child Development and Care (CDC) program is establis hed by Titles IVA, IVE and XX of the Soc ial Security Act, the Ch ild Care and Developm ent Block Grant of 1990, and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996. The program is implemented by Title 45 of the Code of Fede ral Regulations, Parts 98 and 99. T he Department provides servic es to adult s and children pursuant to MCL 400.14(1) and 1999 AC, Rule 400.5001 through Rule 400.5015.

The Adult Medical Program (AMP) is established by 42 USC 1315, and is administered by the Department pursuant to MCL 400.10, *et seq*.

Additionally, the Department must periodi cally redetermine an individual's continued eligibility for benefits. BAM 220. In this case, the Department sent Claimant a redetermination form (DHS 1010) on October 13, 2011, in connection with his FAP and AMP benefits. Claimant wa s required to complete t he form and submit requested proofs by October 13, 2011. Claimant was also required to participate in a telephone interview on October 13, 2011. The Depar tment did not receive the complet ed documentation by October 13, 2011, and Claimant did not call in as required on October 13, 2011. The Department sent Claimant a Notice of Miss ed Interview on October 13, 2011, informing Claimant that he had missed his phone interview and was r equired to reschedule his interview before October 31, 2011, or his redetermination for FAP benefits would be denied. On October 20, 2011, the Department sent Claimant a Notice of Case Action informing him that his AMP case was to close effective November 1, 2011, based on his failure to provide request ed verifications. Claimant's FAP case was also closed based on failure to provide requested verifications.

At the hearing, Claim ant could not verify whether or not he had received the notic es sent by the Department. He did recall rec eiving one notice but could not v erify which document he had rec eived. He testified that he had memory problems that prevented him from remembering things. He also testified that he did not read or write English and depended on others to assist him.

onsibility to assist clients who request assistance, The Department has a resp particularly clients who are not fluent in English or who are disabled. BAM 105. However, the Department testified that it was not aware of Claimant's language or disability issues prior to the hearing. Further, although Claimant te stified that he came to Department's offices seeking assistance, he could not remember when he came, in particular whether he came bef ore his FAP and AMP cases were close d. Und er the circumstances in this case, the Department acted in accordance with Department policy FAP and AM P cases for failure to return the requested when it closed Claimant's redetermination form and proofs in order to allow the Department to determine Claimant's continued eligibility for benefits.

Based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, the Administrative Law Judge concludes that the Department properly improperly Closed Claimant's case.

denied Claimant's application.

reduced Claimant's benefits.

DECISION AND ORDER

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, finds that the Department \square did act properly. \square did not act properly.

Accordingly, the Depart tment's decision is \square AFFIRMED \square REVERSED for the reasons stated above and on the record.

THE DEPARTMENT IS ORDERED TO DO THE FOLLOWING WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

1.

Alice C. Elkin Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: December 8, 2011

Date Mailed: December 8, 2011

NOTICE: Michigan Administrative Hearing Syst em (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the receipt date of this Dec ision and Order. MAHS will not or der a rehearing or reconsideration on the Department's mo tion where the final decis ion cannot be implemented within 90 days of the filing of the original request. (60 days for FAP cases)

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

Claimant may request a rehearing or reconsideration for the following reasons:

- A rehearing **MAY** be granted if there is newly discovered evidence that could affect the outcome of the original hearing decision.
- A reconsideration **MAY** be granted for any of the following reasons:
 - misapplication of manual policy or law in the hearing decision,

- typographical errors, mathematical error, or other obvious errors in the hearing decision that effect the substantial rights of the claimant:
- the failure of the ALJ to address other relevant issues in the hearing decision.

Request must be submitted through the local DHS office or directly to MAHS by mail at Michigan Administrative Hearings

Re consideration/Rehearing Request P. O. Box 30639 Lansing, Michigan 48909-07322

ACE/ctl

