# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

## ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Claimant

Reg No: 2010-7230

Issue No: 3008

Case No: Load No:

Hearing Date: January 7, 2010

Wayne County DHS (76)

ADMINISTRATIVE LAW JUDGE: Aaron McClintic

### HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon the claimant's request for a hearing. After due notice, a telephone hearing was held on January 7, 2010. The claimant appeared and testified along with her appeared on behalf of the department.

#### <u>ISSUE</u>

Is the department correct in denying claimant's FAP application for failing to provide verifications?

#### FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material, and substantial evidence on the whole record, finds a material fact:

- (1) Claimant submitted an application for Food Assistance in August 2009.
- (2) A verification checklist was sent to claimant on October 21, 2009, with a November 2, 2009, due date.

- (3) Claimant submitted bank account records on October 27, 2009, showing deposits for her employment income.
- (4) On November 2, 2009, claimant's application was denied for failure to provide income verifications.
- (5) Claimant requested a hearing on November 5, 2009, contesting the denial of FAP benefits.

#### CONCLUSIONS OF LAW

The Food Assistance Program, formerly known as the Food Stamp ("FS") program, is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations ("CFR"). The Department of Human Services ("DHS"), formally known as the Family Independence Agency, administers the FAP program pursuant to MCL 400.10, et seq and MAC R 400.3001-3015. Departmental policies are found in the Program Administrative Manual ("PAM"), the Program Eligibility Manual ("PEM"), and the Program Reference Manual ("PRM"). Clients must cooperate with the local office in determining initial and ongoing eligibility to provide verification. PAM 130, p. 1. The questionable information might be from the client or a third party. Id. The department can use documents, collateral contacts or home calls to verify information. Id. The client should be allowed 10 calendar days to provide the verification. If the client cannot provide the verification despite a reasonable effort, the time limit to provide should be extended at least once. PAM 130, p.4; PEM 702. If the client refuses to provide the information or has not made a reasonable effort within the specified time period, then policy directs that a negative action be issued. PAM 130, p. 4. Before making an eligibility determination, however, the department must give the

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client a reasonable opportunity to resolve any discrepancy between his statements and

information from another source. PAM 130, p. 6.

In the present case, claimant submitted bank deposit records showing how much income

she received from her employment with . Claimant testified that she spoke with her

store manager and the regional management and attempted to obtain the requested check stubs.

This Administrative Law Judge does not find that Claimant refused to provide the information

requested nor that she failed to make a reasonable effort to provide the information. Claimant

made a reasonable effort and provided what she was able to obtain, therefore it was improper for

the Department to deny Claimant's application for failing to cooperate and her application

should be reinstated.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of

law decides that the department was incorrect in the denial of FAP benefits, and it is ORDERED

that the department's decision in this regard be and is hereby REVERSED. The department shall

reinstate and reprocess claimant's FAP application back to the date of application.

Aaron McClintic

Administrative Law Judge

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for Ismael Ahmed, Director

Department of Human Services

Date Signed: January 20, 2010

Date Mailed: January 21, 2010

NOTICE: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order.

Administrative Hearings will not order a rehearing or reconsideration on the Department's

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motion where the final decision cannon be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

# AM/pf cc: