

STATE OF MICHIGAN
STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ADMINISTRATIVE HEARINGS FOR THE
DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF: [REDACTED]

Claimant

Reg. No: 2010-6224

Issue No: 2006

Case No: [REDACTED]

Load No: [REDACTED]

Hearing Date:

May 13, 2010

Genesee County DHS

ADMINISTRATIVE LAW JUDGE: Marlene B. Magyar

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon claimant's request for a hearing. After due notice, a telephone hearing was held on May 13, 2010. Claimant and her court-appointed guardian personally appeared and testified.

ISSUE

Did the department properly close claimant's Medicaid (MA) case based on failure to return necessary documents during the mandatory redetermination process?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

(1) At all times relevant, claimant was (and remains) a protected individual with a court-appointed guardian.

(2) Claimant was an ongoing MA recipient until the department initiated her mandatory medical review in June 2009 to determine whether or not she still met all of the financial and non-financial factors necessary to receive continued assistance.

(3) The department mailed all the required redetermination paperwork to claimant's court-appointed guardian at her address-of-record (Department Exhibit #1).

(4) When none of the necessary, completed paperwork was received by the local office by the deadline date, the local office sent a Notice of Case Action (DHS-1605) to claimant's court-appointed guardian on August 20, 2009 (Department Exhibit #1).

(5) On August 28, 2009, claimant's court-appointed guardian signed the back page of this notice to request an administrative hearing to dispute the MA case closure, which went into effect on September 1, 2009.

(6) Claimant's hearing was held on May 13, 2010.

(7) Claimant's court-appointed guardian alleged she returned some of the requested items, but when she inquired of such, claimant's former caseworker told her they had received nothing.

(8) At hearing, a full review of claimant's case file failed to reveal any of the allegedly submitted items.

CONCLUSIONS OF LAW

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the MA program pursuant to MCL 400.10, *et seq.*, and MCL 400.105. Department policies are found in the Program Administrative

Manual (PAM), the Program Eligibility Manual (PEM) and the Program Reference Manual (PRM).

The applicable departmental policy states:

CLIENT OR AUTHORIZED REPRESENTATIVE RESPONSIBILITIES

Responsibility to Cooperate

All Programs

Clients must cooperate with the local office in determining initial and ongoing eligibility. This includes completion of the necessary forms. PAM, Item 105, p. 5.

All Programs

Clients must completely and truthfully answer all questions on forms and in interviews. PAM, Item 105, p. 5.

Verification is usually required at application/redetermination **and** for a reported change affecting eligibility or benefit level. PAM, Item 130, p. 1.

At application and redetermination:

- . Thoroughly review all eligibility factors in the case.

Applications and redeterminations must be completed within the standards of promptness. See PAM 115, 210. PAM, Item 105, p. 11.

VERIFICATION AND COLLATERAL CONTACTS

DEPARTMENT POLICY

All Programs

Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements.

Obtain verification when:

- . required by policy. PEM items specify which factors and under what circumstances verification is required.
- . required as a local office option. The requirement **must** be applied the same for every client. Local requirements may **not** be imposed for MA, TMA-Plus or AMP without prior approval from central office.
- . information regarding an eligibility factor is unclear, inconsistent, incomplete or contradictory. The questionable information might be from the client or a third party. PAM, Item 130, p. 1.

Obtaining Verification

All Programs

Tell the client what verification is required, how to obtain it, and the due date (see “**Timeliness Standards**” in this item). Use the DHS-3503, Verification Checklist, or for MA redeterminations, the DHS-1175, MA Determination Notice, to request verification. PAM, Item 130, p. 2.

Send a negative action notice when:

- . the client indicates refusal to provide a verification, **or**
- . the time period given has elapsed and the client has not made a reasonable effort to provide it. PAM, Item 130, p. 4.

MA Only

Send a negative action notice when:

- . the client indicates refusal to provide a verification, **or**
- . the time period given has elapsed. PAM, Item 130, p. 4.

The evidence of record clearly establishes the department properly applied all the above-referenced policy in claimant’s case. Claimant’s aunt, in her capacity as the court-appointed guardian, had the responsibility to comply with this policy. When she failed to do so, the department had no alternative but to close claimant’s MA case.

At hearing, claimant's aunt alleged she provided some of the requested items; however, she submitted no documentary evidence or corroborating testimony to support this allegation. As such, no basis exists to reverse the department's MA action.

Lastly, it must be noted the department's witness provided claimant's aunt with another blank application at hearing. When and if this application is returned with the necessary verifications, the department will determine claimant's MA eligibility and will notify her court-appointed guardian in writing whether the newly filed application is approved or denied.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides the department properly closed claimant's MA case based on failure to return necessary documents during the redetermination process.

Accordingly, the department's action is AFFIRMED.

/s/ _____
Marlene B. Magyar
Administrative Law Judge
for Ismael Ahmed, Director
Department of Human Services

Date Signed: May 14, 2010

Date Mailed: May 14, 2010

NOTICE: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

2010-6224/mbm

MBM/db

cc:

