STATE OF MICHIGAN

STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF THE CLAIM OF:



Reg. No.: 201054528

Issue No.: 2007

Case No.:

Load No.:

Hearing Date: December 16, 2010

Wayne County DHS (41)

ADMINISTRATIVE LAW JUDGE: Michael J. Bennane

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon the claimant's request for a hearing. After due notice, a telephone hearing was held on December 16, 2010. The claimant appeared and testified.

<u>ISSUE</u>

Did the Department properly process the claimant's Medical Assistance (MA)?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material, and substantial evidence on the whole record, finds a material fact:

- 1. On January 19, 2010, the department sent the claimant a verification checklist requesting various pieces of information. (Department exhibit 2).
- 2. On July 14, 2010 and on July 27, 2010, the Claimant filed requests for a hearing.

CONCLUSIONS OF LAW

The Medical Assistance (MA) program is established by the Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department of Human Services (formerly known as the Family Independence Agency) administers the MA program pursuant to MCL 400.10, et seq., and MCL 400.105. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual (PRM).

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At the hearing the claimant testified that he was unable to read and complete the forms requested by the department.

Assisting the Client

All Programs

The local office must assist clients who ask for help in completing forms (including the DCH-0373-D) or gathering verifications. Particular sensitivity must be shown to clients who are illiterate, disabled or **not** fluent in English. (BAM 105, pp.9-10)

In the instant case, this ALJ finds that the department did not provide the claimant with the proper assistance. The claimant testified that he could not read or write but was representing himself at the hearing. This ALJ ended the hearing when the claimant became unruly.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, AFFIRMS the department's actions. Furthermore, this ALJ recommends that the claimant appoint a person to represent him or a least that the department provide the claimant with assistance in the completion of the requested documentation.

Michael J. Bennane Administrative Law Judge For Maura Corrigan, Director Department of Human Services

Jufn

Date Signed: ____1/20/2011_____

Date Mailed: ____1/20/2011_____

<u>NOTICE</u>: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or

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reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the mailing of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

MJB/jlg

