# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No: 201053639 Issue No: 3008, 1005

Case No: Load No:

Hearing Date: October 19, 2010 Monroe County DHS

ADMINISTRATIVE LAW JUDGE: Kevin Scully

## **HEARING DECISION**

This matter is before the undersigned Administ rative Law Judge by authority of MC L 400.9 and MCL 400.37. Claimant's request fo r a hearing was r eceived on August 17, 2010. After due notice, a telephone hearing was held on Tuesday, October 19, 2010.

# ISSUE

Whether the Department of Human Serv ices (Department) properly det ermined the Claimant's Food Assis tance Program (FAP) and Family Independence Program (FIP) eligibility?

#### FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- 1. The Claimant applied for FAP and FIP benefits on June 22, 2010.
- 2. On June 22, 2010, the Claimant subm itted three pay stubs for her husb and , and copies of two cancelled checks payable to the Claimant.
- 3. The Department sent the Claim ant a Ve rification Checklist with a due date of August 2, 2010. The Department requested ve rification of previous 30 days.
- 4. The Department sent the Claimant a Verification of Employment form with a due date of August 2, 2010. The Department requested verification of the Claimant's income.

- 5. On August 6, 2010, the Department termi nated the Claim ant's FAP and FIP benefits for failure to provide information necessary to determine eligibility.
- 6. The Department received the Claimant's request for a hearing on August 17, 2010, protesting the termination of her FAP and FIP benefits.

# **CONCLUSIONS OF LAW**

The Food Assistance Program (FAP) (formerly known as the Food Stamp program, is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or Department), administers the FAP program pursuant to MCL 400.10, et seq., and MAC R 400.3001-3015. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM), Reference Table Manual (RFT), and the Bridges Reference Manual (BRM).

Clients must cooperate with the local office in determining initial and ongoing eligibility. This includes the completion of necessary forms. BAM 105, p. 5. Verification means documentation or other evidence e to establish the accuracy of the client's verbal or written statements. BAM 130, p. 1. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level when it is r equired by policy, required as a local office option, or information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. BAM 130, p. 1. The Department uses docum ents, collateral contacts, or home calls to verify information. BAM 130, p. 1. A collateral contact is a direct contact with a person, organization, or agency to verify information from the client. BAM 130, p. 2. When documentation is not available. or clarific ation is needed, collateral contact may be necessary. BAM 130.

Clients are allowed ten calend ar days to provide the veri fications requested by the Department. BAM 130. The Department shoul d send a negative action notice when the client indicates a refusal to provide the verification, or the time period provided has lapsed and the client has not made a reas onable effort to provide it. BAM 130. The Department should extend the time limit no more than once if the client cannot provide the verification despite a reasonable effort. BAM 130.

In this case, the Claimant applied for FAP and FIP benefits on June 22, 2010, and submitted three pay stubs for her husband and copies of two cancelled checks payable to the Claimant along with her application for assistance. The Department sent the Claimant a Verification Checklist reques ting verification of inco me, and a Verification of Employment form for the Claimant. The due date for both of these forms was August 2, 2010. On Augus t 6, 2010, the Department termi nated the Claimant's FAP and FIP benefits for failure to provide information necessary to determine eligibility.

The Department's representative testified t hat the Claimant submitted two copies of checks payable to the Claimant as verification of her income. The Department's representative testified that these checks do not indicate that they come from the Claimant's employer, or whether they represent the Claimant's gross or net income. The Department did not consider the information submitted by the Claimant to be sufficient verification of her income.

The Claimant argued that s he had submitt ed the nec essary verification documents to show her income for the previous 30 days. The Claimant testified that she is paid on a commission bas is out of her employer's personal checking account, and receives her earnings twice monthly. The Department received a Verification Checklist completed by the Claimant's employer on August 5, 2010, which indic ates that she is paid twice monthly.

The Department's representative testified that the Claimant submitted three pay check statements showing income earned by her husband. The statements are dated May 7, 2010, May 14, 2010, and May 21, 2010. The Department's representative testified that this documentation submitted does not completely verify sincome for the month of May, 2010.

The Claimant argued that s he had submitt ed the nec essary verification documents to show her husband's income for the previous 30 days. The Claimant testifi ed that her husband earns his income on a commission basis, which causes him to receive no pay during certain weeks. The Cla imant testified that this was the case for May of 2010, when he only received three paychecks.

The Department shall give a client a reas onable opportunity to resolve any dis crepancy between her statements and information from another source. BAM 130. If neither the client nor the Department c an obtain verification de spite a reasonable effort, the Department will use the best available information. BAM 130. Where no evidence is available, the Department will use its best judgment. The Department should send a negative action notice when the time period provided has laps ed and the client has not made a reasonable effort to provide it. BAM 130.

In this cas e, the Department had failed to es tablish that the Clai mant did not make a reasonable effort to provide verification of her household income. It is not clear that the verification documents provided by the Claimant do not completely verify her household income for a thirty-day period. If the veri fication is not complete, there is no evidence that the Department attempted to resolve the discrepancy befor e issuing the negative action notice.

## **DECISION AND ORDER**

The Administrative Law Judge, based upon the above findings of fact and conclusion sof law, decides that the Department did not establish that the Claimant failed to make a reasonable effort to verify her household income.

Accordingly, the Department's FIP and FAP eligibility determinations are REVERSED. It is further ORDERED that the Department shall:

- 1. Initiate a determination of the Claimant's eligibility for FIP and FAP as of the Claimant's application date of June 22, 2010.
- 2. Provide the Claimant with written notification of the Department's revised eligibility determination.
- 3. Issue the Claimant any retroactive benefits she may be eligible to receive, if any.

		/s/
Scully	Kevin	
Administrative Law Judge		
for Duane Berger, Directo		
Department of Human Services		

Date Signed: <u>January 14, 2011</u>

Date Mailed: <u>January 19, 2011</u>

**NOTICE**: Administrative Hearings may or der a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hear ings will not orde rarehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a ti mely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

#### KS/alc

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