# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

# ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

,

Claimant

Reg. No: 2010-53323

Issue No: 3052

Case No:

Load No: Hearing Date:

October 6, 2010

Newaygo County DHS

ADMINISTRATIVE LAW JUDGE: Suzanne L. Morris

# HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon claimant's request for a hearing. After due notice, a telephone hearing was held on October 6, 2010. The claimant personally appeared and provided testimony. Kent County also participated via a three-way telephone call.

## **ISSUE**

Did the claimant receive an overissuance (OI) of Food Assistance Program (FAP) benefits that the department is entitled to recoup?

## FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

1. The claimant was receiving FAP benefits when his case came due for a review.

The claimant submitted a paycheck stub on January 22, 2007 for a job with had not been previously reported. (Department Exhibit 12)

- 2. On February 26, 2007, the department received verbal income information from Manpower. (Department Exhibit 12)
- 3. On August 9, 2007, the department received a Verification of Employment from Manpower. (Department Exhibit 13 17)
- 4. When the claimant's employment income was budgeted into the FAP budget, the claimant was overissued \$300 in FAP benefits for January and February, 2007. (Department Exhibit 20 26)
- 5. The department mailed a Notice of Overissuance (DHS-4358) to the claimant on August 16, 2010.
  - 6. The claimant submitted a hearing request on September 7, 2010.

# CONCLUSIONS OF LAW

The Food Assistance Program (FAP) (formerly known as the Food Stamp (FS) program) is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the FAP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3001-3015. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual (PRM).

Department policy states:

# **BENEFIT OVERISSUANCES**

#### **DEPARTMENT POLICY**

# **All Programs**

When a client group receives more benefits than they are entitled to receive, DHS must attempt to recoup the overissuance (OI).

This item explains OI types and standard of promptness. BAM, Item 700, p. 1.

## **OVERISSUANCE TYPES**

# **Department Error**

# **All Programs**

A department error OI is caused by incorrect action (including delayed or no action) by DHS staff or department processes. Some examples are:

- . Available information was not used or was used incorrectly
- . Policy was misapplied
- . Action by local or central office staff was delayed
- . Computer or machine errors occurred
- . Information was not shared between department divisions (services staff, Work First agencies, etc.)
- Data exchange reports were not acted upon timely (Wage Match, New Hires, BENDEX, etc.)

If unable to identify the type of OI, record it as a department error.

# FIP, SDA, CDC, and FAP

Department error OIs are not pursued if the estimated OI amount is less than \$125 per program.

*Exception*: There is no threshold limit on CDC **system** errors. RRS in central office will recoup these types of overissuances.

# FIP, SDA and FAP Only

**Note:** The department error threshold was lowered to \$125 retroactive back to August 1, 2008.

## **FIP and SDA Only**

Treat an OI due to excess assets as a department error **unless** IPV caused it.

# **CDC Only**

CDC department errors and CDC provider department errors must be pursued beginning October 1, 2006. If the CDC department error OI period included the month of October 2006, include the months previous to October 2006 when determining the OI amount.

**Note:** Department errors will be assigned to the provider or the client depending on the type of department error that occurred. See PAM 705 for examples.

# MA, SER and ESS Only

Recoupment of department error OIs are not pursued. BAM 700, pp. 3-4.

## **Client Error**

# **All Programs**

A **client error** OI occurs when the client received more benefits than they were entitled to because the client gave incorrect or incomplete information to the department.

A client error also exists when the client's timely request for a hearing results in deletion of a DHS action, **and** 

- . The hearing request is later withdrawn, **or**
- . SOAHR denies the hearing request, or
- . The client or administrative hearing representative fails to appear for the hearing and SOAHR gives DHS written instructions to proceed, **or**
- The hearing decision upholds the department's actions. See BAM 600. BAM Item 700, p. 5.

#### OVERISSUANCE THRESHOLD

# FIP, SDS, CDC and FAP Only

Department error OIs are not pursued if the estimated OI amount is less than \$125 per program.

Client error OIs are not established if the OI amount is less than \$125, unless:

- . the client or provider is active for the OI program, or
- the OI is a result of a Quality Control (QC) audit finding. BAM 700, p. 7.

#### DEPARTMENT ERROR EXCEPTIONS

# FIP, SDA, CDC and FAP Only

Department error OIs are not pursued if the estimated OI amount is less than \$125 per program.

**Exception:** There is no threshold limit on CDC **system** errors. The Reconciliation and Recoupment Section (RRS) in central office will recoup these types of overissuances.

The department error threshold was lowered to \$125 retroactive back to August 1, 2008.

## **FAP Only**

Do not recoup OIs caused by the following department errors:

- The group was certified in the wrong county.
- The local office failed to have the FAP group sign the application form. BAM 705, pp. 1-2.

#### **OVERISSUANCE PERIOD**

# FIP, SDA, CDC and FAP Only

## **OI Begin Date**

The OI period begins with the first month (or first period for CDC) when benefit issuance exceeds the amount allowed by policy, or 12 months before the discovery date, whichever is later.

To determine the first month of the OI period for changes reported timely and not acted on, allow time for:

- the full Standard of Promptness (SOP) for change processing, per BAM 220, and
- the full negative action suspense period. See BAM 220, EFFECTIVE DATE OF CHANGE.

#### **OI End Date**

The OI period ends the month (or payment period for CDC) before the month when the benefit is corrected.

# **OI Discovery Date**

# FIP, SDA, CDC and FAP Only

The OI discovery date for a department error is the date the RS can determine there is a department error. BAM, Item 705, pp. 4-5.

#### OVERISSUANCE CALCULATION

# FIP, SDA, CDC and FAP Only

#### **Benefits Received**

# **FAP Only**

The amount of EBT benefits received in the OI calculation is the **gross** (before Automated Recoupment (AR) deductions) amount issued for the benefit month.

FAP participation is obtained on CIMS on the IATP screen.

If the FAP budgetable income included FIP/SDA benefits, use the grant amount actually received in the OI month. Use the FIP benefit amount when FIP closed due to a penalty for non-cooperation with employment-related activity or child support. BAM 705, p. 6.

# **Determining Budgetable Income**

## FIP, SDA, CDC and FAP Only

If improper budgeting of income caused the OI, use actual income for the past OI month for that income source.

Convert income received weekly or every other week to a monthly amount.

*Exception*: For FAP only, income is not converted from a wage match for any type of OI.

Any income properly budgeted in the issuance budget remains the same in that month's corrected budget.

# **FAP Only**

If the FAP budgetable income included FIP/SDA benefits, use the grant amount actually received in the OI month. Use the FIP benefit amount when FIP closed due to a penalty for non-cooperation in an employment-related activity. BAM, Item 705, p. 6.

The claimant was issued a Notice of Overissuance (DHS-4358) on August 16, 2010. The department is requesting recoupment for an alleged FAP overissuance in the amount of \$300 for the period of January 1, 2007 through February 28, 2007.

The claimant received \$155 in FAP benefits during both months of the OI period. The claimant did have income during this time period that was not reported and budgeted into the FAP budget. Once the department budgeted the employment income, the claimant was only eligible to receive \$10 for January, 2007 and no allotment for February, 2007.

Department policy indicates that when a client group receives more benefits than they are entitled to receive, DHS must attempt to recoup the overissuance. BAM 700. In this case, the error was a client error, as the claimant failed to report that he had employment income through until January 27, 2007. Client error overissuances are recouped if the amount is more than \$125. BAM 700. The overissuance in this case is \$300, so it must be recouped by the department.

## DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the department properly determined that the claimant received an overissuance of FAP benefits in the amount of \$300 that the department is entitled to recoup.

Accordingly, the department's actions are UPHELD. SO ORDERED.

<u>'s/</u>

Suzanne L. Morris Administrative Law Judge for Ismael Ahmed, Director Department of Human Services

Date Signed: October 10, 2010

Date Mailed: October 6, 2010

**NOTICE:** Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

