STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Reg. No: Issue No: 201049115 2006

Hearing Date: S Ingham County DHS

September 16, 2010

ADMINISTRATIVE LAW JUDGE: Janice G. Spodarek

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon claimant's request for a hearing. After due notice, a telephone hearing was held on September 16, 2010.

ISSUE

Did the DHS properly deny claimant's MA application on the grounds that claimant failed to comply with the department's verification requests?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- 1. On December 18, 2009, claimant applied for Medical Assistance at the DHS.
- 2. Claimant's Social Security number was left blank on the application. See Exhibit 7.
- 3. The department subsequently requested verification of claimant's Social Security number.

- 4. On January 15, 2010, the DHS denied for the following reason: "You failed to cooperate in obtaining a Social Security number, showing the Social Security card, or providing the verification for a group member."
- 5. On March 17, 2010, claimant filed a hearing request. Claimant attached her Social Security card to her hearing request.

CONCLUSIONS OF LAW

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the MA program pursuant to MCL 400.10, *et seq.*, and MCL 400.105. Department policies are found in the BRIDGES Administrative Manual (BAM), the BRIDGES Eligibility Manual (BEM) and the BRIDGES Reference Manual (BRM).

General verification policy and procedure states in part:

DEPARTMENT POLICY

All Programs

Clients have rights and responsibilities as specified in this item.

The local office must do **all** of the following:

- Determine eligibility.
- Calculate the level of benefits.
- . Protect client rights. BAM, Item 105, p. 1.

All Programs

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Clients must completely and truthfully answer all questions on forms and in interviews. BAM, Item 105, p. 5.

The client might be unable to answer a question about himself or another person whose circumstances must be known. Allow the client at least 10 days (or other timeframe specified in policy) to obtain the needed information. BAM, Item 105, p. 5.

Refusal to Cooperate Penalties

All Programs

Clients who are able but refuse to provide necessary information or take a required action are subject to penalties. BAM, Item 105, p. 5.

Responsibility to Report Changes

All Programs

This section applies to all groups **except** most FAP groups with earnings.

Clients must report changes in circumstances that potentially affect eligibility or benefit amount. Changes must be reported within 10 days:

- . after the client is aware of them, or
- . the start date of employment. BAM, Item 105, p. 7.

Verifications

All Programs

Clients must take actions within their ability to obtain verifications. DHS staff must assist when necessary. See BAM 130 and BEM 702. BAM, Item 105, p. 8.

Assisting the Client

All Programs

The local office must assist clients who ask for help in completing forms (including the DCH-0733-D) or gathering verifications. Particular sensitivity must be shown to clients who are illiterate, disabled or **not** fluent in English. BAM, Item 105, p. 9.

Obtaining Verification

All Programs

Tell the client what verification is required, how to obtain it, and the due date (see "**Timeliness Standards**" in this item).

Use the DHS-3503, Verification Checklist, or for MA redeterminations, the DHS-1175, MA Determination Notice, to request verification. BAM, Item 130, p. 2.

Send a negative action notice when:

- the client indicates refusal to provide a verification, or
- the time period given has elapsed and the client has <u>not</u> made a reasonable effort to provide it. BAM, Item 130, p. 4.

MA Only

Send a negative action notice when:

- the client indicates refusal to provide a verification, or
- the time period given has elapsed. BAM, Item 130, p. 4.

Under BEM Item 223—Social Security Numbers—verification of the same is required for eligibility. Failure to provide verification will result in ineligibility.

In this case, credible and substantial evidence on the record indicates that the department did not receive a copy of claimant's Social Security card until claimant requested a hearing on March 17, 2010. The department denied on January 15, 2010 for failure to provide the same.

Under DHS policy and procedure, the department was required to request verification of the Social Security number. If claimant failed to supply verification of the same, the department was required to deny. As the department's actions were correct under policy and procedure, the department's denial must be upheld.

It is noted that there was an alternative argument regarding residency. This Administrative Law Judge finds it unnecessary to review that argument as this Administrative Law Judge finds that the department correctly denied in the first instance for failure to provide verification of the Social Security number.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the department's actions were correct.

Accordingly, the department's denial actions are UPHELD.

/S/

Janice G. Spodarek Administrative Law Judge for Maura D. Corrigan, Director Department of Human Services

Date Signed: <u>May 24, 2011</u>

Date Mailed: <u>May 24, 2011</u>

NOTICE: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the mailing of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

JGS/db

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