# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES FOR THE DEPARTMENT OF COMMUNITY HEALTH

P.O. Box 30763, Lansing, MI 48909 (877) 833-0870; Fax: (517) 334-9505

IN THE MATTER OF:	Docket No. 2010-46493 EDW
Appellant	

# **DECISION AND ORDER**

This matter is before the undersigned Administrative Law Judge (ALJ) pursuant to MCL 400.9 and 42 CFR 431.200 *et seq.*, following the Appellant's request for a hearing.

After due notice, a telephone hearing was held represented by attorneys . The Appellant was represented by attorneys .

Access and Benefits Supervisor for the appeared on behalf of the Department-contracted MI Choice Waiver agency (hereafter, 'Department').

#### **ISSUE**

Did the Department properly place the Appellant on the waitlist for the MI Choice Waiver program and delay the assessment for services?

#### FINDINGS OF FACT

Based upon the competent, material, and substantial evidence on the whole record, I find as material fact:

- 1. The Appellant is and is seeking MI Choice Waiver services. (Exhibit 1, page 9)
- On \_\_\_\_\_\_\_, the Appellant's daughter contacted the waiver agency via telephone, to request MI Choice waiver services on behalf of the Appellant. The Appellant's daughter answered questions on behalf of the Appellant to complete the Telephone Intake Guidelines and an Imminent Risk Assessment. (Exhibit 1, pages 5-8)

- 3. The waiver agency determined that the Appellant passed the Telephone Intake Guidelines screening and was found to be appropriate for diversion status based on the results of the Imminent Risk Assessment. (Exhibit 1, pages 3 and 5-8)
- 4. The Department's waiver agency was at capacity and therefore was unable to assess the Appellant for enrollment in the MI Choice Waiver program at the time.
- 5. On the Appellant was notified that the MI Choice Waiver program was at capacity, therefore, he would be placed on the waiting list. (Exhibit 1, page 4)
- 6. Following notification that he had been placed on a waiting list for the MI Choice program, a formal, administrative hearing was requested on the Appellant's behalf (Exhibit 2, pages 1-2)

#### **CONCLUSIONS OF LAW**

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). It is administered in accordance with state statute, the Social Welfare Act, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

This Appellant is claiming services through the Department's Home and Community Based Services for Elderly and Disabled (HCBS/ED). The waiver is called MI Choice in Michigan. The program is funded through the federal Centers for Medicare and Medicaid (formerly HCFA) to the Michigan Department of Community Health (Department). Regional agencies, in this case an Area Agency on Aging (AAA), function as the Department's administrative agency.

Waivers are intended to provide the flexibility needed to enable States to try new or different approaches to the efficient and cost-effective delivery of health care services, or to adapt their programs to the special needs of particular areas or groups of recipients. Waivers allow exceptions to State plan requirements and permit a State to implement innovative programs or activities on a time-limited basis, and subject to specific safeguards for the protection of recipients and the program. Detailed rules for waivers are set forth in subpart B of part 431, subpart A of part 440 and subpart G of part 441 of this chapter. 42 CFR 430.25(b)

The U.S. Department of Health and Human Services, on page 5 of a letter to State Medical Directors labeled Olmstead Update Number 4 (SMDL #01-006), dated January 10, 2001, in reply to the following question responded, in part:

May a State use the program's funding appropriation to specify the total number of people eligible for an HCBS waiver?

CMS has allowed States to indicate that the total number of people to be served may be the lesser of either (a) a specific number pre-determined by the State and approved by CMS (the approved "factor C" value), or (b) a number derived from the amount of money the legislature has made available (together with corresponding Federal match). The current HCBS waiver preprint contains both options....

The waiver agency has committed all the financial resources made available through the Department's appropriations and to ensure continued service to current waiver enrollees and was not assessing any additional individuals at the time the Appellant's daughter contacted the waiver agency requesting services for the Appellant. The waiver agency maintains a waiting list and contacts individuals on the list from the priority categories, then on a first come, first served basis when sufficient resources become available to serve additional individuals. It then determines how many individuals from the list it can assess and assesses a limited number of individuals from the list to determine if they may be eligible for enrollment in the MI Choice Waiver.

The pertinent section of *Policy Bulletin 09-47* states:

The following delineates the current waiting list priority categories and their associated definitions. They are listed in descending order of priority.

Persons No Longer Eligible for Children's Special Health Care Services (CSHCS) Because of Age This category includes only persons who continue to need Private Duty Nursing care at the time coverage ended under CSHCS.

**Nursing Facility Transition Participants** A given number of program slots will be targeted by MDCH each year to accommodate nursing facility transfers. Nursing facility residents are a priority only until the enrollment target established by MDCH has been reached.

Current Adult Protective Services (APS) Clients When an applicant who has an active APS case requests services, priority should be given when critical needs can be addressed by MI Choice Program services. It is not expected that MI Choice Program agents seek out and elicit APS cases, but make them a priority when appropriate.

#### **Chronological Order By Date Services Were Requested**

This category includes potential participants who do not meet any of the above priority categories and those for whom prioritizing information is not known.

#### **Updates**

Below are the two waiting list priority categories that have been updated. The updated categories will also be available on the MDCH website at www.michigan.gov/medicaidproviders

- >> Prior Authorization
- >> The Medicaid Nursing Facility Level of Care Determination
- >> MI Choice Eligibility and Admission Process.

### **Nursing Facility Transition Participants**

Nursing facility residents who face barriers that exceed the capacity of the nursing facility routine discharge planning process qualify for this priority status. Qualified persons who desire to transition to the community are eligible to receive assistance with supports coordination, transition activities, and transition costs.

# **Current Adult Protective Services (APS) Clients and Diversion Applicants**

When an applicant who has an active APS case requests services, priority is given when critical needs can be addressed by MI Choice Waiver services. It is not expected that MI Choice Waiver agents solicit APS cases, but priority should be given when appropriate.

An applicant is eligible for diversion status if they are living in the community or are being released from an acute care setting and are found to be at imminent risk of nursing facility admission. Imminent risk of placement in a nursing facility is determined using the Imminent Risk Assessment, an evaluation approved by MDCH. Supports coordinators administer the evaluation in person, and final approval of a diversion request is made by MDCH.

Medical Services Administration Policy Bulletin 09-47, November 2009, pages 1-2 of 3.

In the present case, the Appellant's daughter contacted the waiver agency on requesting services for the Appellant. The Telephone Intake Guidelines (TIG) and

Imminent Risk Assessment (IRA) were completed by phone with the Appellant's daughter. The waiver agency found that the Appellant passed the TIG screening and was eligible for diversion status based on the IRA. Therefore, he was placed on the waiting list in the priority category for diversion applicants.

The Appellant's attorney argued that the waiver agency failed to conduct the IRA in person as indicated by Michigan Department of Community Health policy. (MI Choice Waiver Program Eligibility and Admission Process, January 2010, Page 5) It is uncontested that the waiver agency conducted IRA by telephone. However, the Appellant was found eligible for diversion status. (Exhibit 1, page 9) No more beneficial result could have occurred if the IRA had been conducted in person instead by telephone.

The Appellant's attorney also argued that the waiver agency failed to timely complete the interRAI for Home Care assessment. He relies upon the instructions for completing the IRA which states:

MDCH expects that the supports coordinators will complete the interRAI for Home Care (iHC) assessment instrument at the same time the IRA tool is completed. If this is not possible, and the applicant scores an 8 on the IRA, the waiver agent should schedule and complete a full iHC within 7 days of completing the IRA. (Imminent Risk Assessment Instructions MDCH Version 2.0 10/26/2009 page 1 of 10)

The Appellant received a total score of nine on the IRA. (Exhibit 1, page 9) The language in the IRA instructions indicates an "expectation" for the iHC to be completed at the same time as the IRA or alternatively that it "should" be completed within 7 days. This is not a mandate for the waiver agency to complete the iHC within a week of completing the IRA. While certainly this timeframe would be preferred, the waiver agency Supervisor's testimony indicated it was not possible given the numerous other applicant's in the same or higher priority categories on the wait list.

The waiver agency has established a waiting list due to the limited resources it has to provide services. The waiver agency supervisor testified that the Appellant was placed on the waiting list in the priority category for diversion applicants at the time the initial telephone call was made on the MI Choice Waiver agency provided sufficient evidence that it implemented the MI Choice waiting list procedure in the manner in which CMS has approved and in accordance to Department policy; therefore, its actions were proper.

The Appellant's request for fees and costs must be denied. MCL 24.323 section 123 allows for costs and fees to be awarded to the prevailing party, other than an agency, when the presiding officer finds that the position of the agency was frivolous. The Appellant is not the prevailing party and the evidence does not support a determination that the waiver agency's position was frivolous as outlined in MCL 24.323 section 123.

# **DECISION AND ORDER**

Based on the above findings of fact and conclusions of law, I find the MI Choice Waiver agency properly placed the Appellant on the waiting list due and delayed the assessment foe services due to limited financial resources.

#### IT IS THEREFORE ORDERED that:

The Department's decision is AFFIRMED.

Colleen Lack
Administrative Law Judge
for Janet Olszewski, Director
Michigan Department of Community Health

CC:



Date Mailed: 11/6/2010

#### \*\*\* NOTICE \*\*\*

The State Office of Administrative Hearings and Rules may order a rehearing on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. The State Office of Administrative Hearings and Rules will not order a rehearing on the Department's motion where the final decision or rehearing cannot be implemented within 90 days of the filing of the original request. The Appellant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt of the rehearing decision.