### STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

### ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Claimant

Reg. No:2010-42104Issue No:1038, 3029Case No:1038, 3029Load No:1000Hearing Date:1000August 12, 20101000Mecosta County DHS

#### ADMINISTRATIVE LAW JUDGE: Gary F. Heisler

#### HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9; and MCL 400.37 upon claimant's request for a hearing. After due notice, a hearing was held on August 12, 2010. Claimant appeared and testified.

#### **ISSUES**

Did the Department of Human Services properly sanction Claimant's Family

Independence Program (FIP) case for failure to participate in employment and/or self-sufficiency related activities?

Did the Department of Human Services properly sanction Claimant's Food Assistance

Program (FAP) case for failure to participate in employment and/or self-sufficiency related

activities?

#### FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

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(1) Claimant was an ongoing recipient of Family Independence Program (FIP) benefits. Claimant's benefit group consisted of herself, her four children, and **second second** the father of two of Claimant's children. Claimant was deferred from participation in the Michigan Works Agency/Jobs Education and Training Program (JET) but Mr. Nowlin was required to participate 35 hours per week.

(2) On June 8, 2010, Mr. Nowlin submitted his activity logs for the week 5/31/10. The activities reported added up to exactly 35 hours. JET staff called some of the listed businesses to find out of the had in fact submitted applications. At least 5 of the businesses check with reported they had no application from **Section** JET worker **Section** recorded that **Section** was in non-compliance due to falsifying his activity log for the week beginning May 30, 2010. The falsification of the logs meant that **Section** had not met his 35 hour participation requirement for the week.

(3) On June 10, 2010. was sent a Notice of Non-Compliance (DHS 2444) which scheduled a triage meeting for June 17, 2010.

(4) On June 17, 2010. the Department determined there was no good cause for falsifying his activity log for the week beginning May 30, 2010.

(5) On June 30, 2010, Claimant and submitted a request for hearing.CONCLUSIONS OF LAW

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, *et seq.* The Department of Human Services (formerly known as the Family Independence Agency) administers the FIP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3101-3131. The FIP program replaced the Aid to Dependent Children (ADC) program

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effective October 1, 1996. Department policies are found in the Bridges Administrative

Manual (BAM), the Bridges Eligibility Manual (BEM) and the Program Reference Manual

(PRM).

Department policy provides the following guidance for case workers. The Department's

policies are available on the internet through the Department's website.

## FAILURE TO MEET EMPLOYMENT AND/OR SELFSUFFICIENCY-RELATED REQUIREMENTS: FIP

# **DEPARTMENT PHILOSOPHY**

## FIP

DHS requires clien ts to partic ipate in em ployment and self sufficiency related activities and to accept employm ent when offered. Our focus is to assist clients in removing barriers so they can participate in ac tivities which lead to self-sufficiency. However, there are consequences for a client who refuses to participate, without good cause.

The goal of the FIP pe nalty policy is to obtain client com pliance with appropriate work and/or self -sufficiency related assig nments and to ensure that barriers to such compliance have been identified and removed. The goal is to bring the client into compliance.

Noncompliance m ay be an indica tor of possible disabilities. Consider further exploration of any barriers.

# **DEPARTMENT POLICY**

# FIP

All Work Eligible Individual (WEI) and adult n on-WEIs (except ineligible grantees, clients deferred for lack of child care (DC) and disqualified aliens), see BEM 228, who fail, without good cause, to participate in em ployment or se lf-sufficiency-related activ ities, must be penalized.

Depending on the case situation, penalties include the following:

• Delay in eligibility at application.

- Ineligibility (denial or termination of FIP with no minimum penalty period).
- Case closure for a minimum of three or 12 months.

See B EM 233B for the Food Assistance Program (FAP) policy when the F IP penalty is closur e. For the Refugee Assis tance Program (RAP) penalty policy, see BEM 233C.

# NONCOMPLIANCE WITH EMPLOYMENT AND/OR SELFSUFFICIENCY RELATED ACTIVITIES

As a condition of eligibility, all WEIs and non-WEIs must work or engage in employment and/or self-sufficiency-related activities.

**Noncompliance** of applicants, recipients, or m ember adds m eans doing **any** of the following **without** good cause:

*Exception:* Do not apply the three or 12 month penalty to ineligible caretakers, c lients deferred for lack of child care (DC) and disqualified aliens. Failure to com plete a FAST or FSSP results in closure due to failure to provide requested verification.

Clients can reapply at any time.

- Failing or refusing to:
  - •• Appear and participate with the Jobs, Education and Training (JET) Program or other em ployment service provider.
  - •• Complete a Fam ily Autom ated Screen ing Tool (FAST), as assigned as the firs t s tep in the F SSP process.

**Note:** FIS should clear the FAST Fa ll Out Report and any FAST confirmation infor mation the client has obtained before considering a client noncompliant for FAST non-completion.

•• Develop a Family Self-Sufficiency Plan (FSSP) or a Personal Responsibility Plan and Fa mily Contract (PRPFC).

**Note:** FIS must have scheduled a FSSP completion appointment with the client and the client failed to attend before considering a client noncompliant for FSSP non-completion.

- Comply with activ ities assigned to on the Family Self Sufficiency Plan (FSSP) or PRPFC.
- •• Provide le gitimate d ocumentation of work participation.
- •• Appear for a scheduled appointment or meeting.
- •• Participate in em ployment and/o r s elf-sufficiencyrelated activities.
- •• Accept a job referral.
- •• Complete a job application.
- •• Appear for a job in terview (see the excep tion below).
- Stating orally or in writing a definite intent not to com ply with program requirements.
- Threatening, physically a busing or otherwise behaving disruptively toward anyone c onducting or participating in an employment and/or self-sufficiency-related activity.
- Refusing employm ent suppor t services if the refusal prevents p articipation in an em ployment and/or self-sufficiency-related activity.

# GOOD CAUSE FOR NONCOMPLIANCE

**Good cause** is a valid reason for noncom pliance with employment and/or self-sufficiency-related act ivities that are based on factors that are beyond the control of the noncom pliant person. A claim of good cause must be verified and docum ented for member adds and recipients.

## NONCOMPLIANCE PENALTIES FOR ACTIVE FIP CASES AND MEMBER ADDS

The penalty for noncompliance without good cause is FIP closure.

Effective April 1, 2007, the following minimum penalties apply:

• For the first occurrence on the FIP case, clos e the FIP for 3 calendar months unless the client is excused from the

noncompliance as noted in " First Case Noncom pliance Without Loss of Benefits" below.

- For the second occurrence on the FIP case, close the FIP for 3 calendar months.
- For the third and subsequent occu rrence on the FIP cas e, close the FIP for 12 calendar months.

The penalty counter also begins April 1, 2007 regardless of the previous number of noncompliance penalties.

Begin the sanction period with the first pay period of a month. Penalties are autom atically calculated by the entry of noncompliance without good cause on the FSSP. This applies to active FIP cases, including those with a member add who is a WEI JET participant.

## TRIAGE

JET partic ipants will not be te rminated f rom a JET program without first scheduling a "triage" meeting with the client to jointly discuss noncom pliance and good cause. Locally coordinate a process to notify the MW A case manager of triage m eetings including scheduling guidelines.

Clients can eithe r attend a m eeting or par ticipate in a conf erence call if atten dance at the triage m eeting is not p ossible. If a client calls to reschedule an already sc heduled triage m eeting, offer a phone conference at that tim e. Clients m ust com ply with triage requirements within the negative action period.

When a phone triage is conducted for a first noncom pliance and the client agrees to com ply, complete the DHS-754, First Noncompliance Letter, as you would com plete in a triage meeting. Note in the clien t sig nature box "Client Agreed by Phone". Immediately send a copy of the DHS-754 to the client and phone the JET case manager if the compliance activity is to attend JET.

Determine good cause based on the best inform ation available during the triage and prior to the negative action date. Good cause may be verified by information already on file with DHS or MWA. (BEM 233A)

# FAILURE TO MEET EMPLOYMENT REQUIREMENTS:

FAP

## **DEPARTMENT PHILOSOPHY**

DHS requires participation in em ployment and/or self-sufficiency related activities a ssociated with the Fam ily Ind ependence Program (FIP) or Refug ee Assistance Program (RAP). Applicants or recipients of Food Assist ance Program (FAP) only m ust accept and maintain employment. There are consequences for client, who refuse to participate in FIP/RAP e mployment and/or selfsufficiency-related activities or refuses to accept or maintain employment without good cause.

# **DEPARTMENT POLICY**

The policies in this item apply to all FAP applicants and recipients age 16 and over. Noncom pliance, without good cause, with employment requirem ents for FIP/RAP (see BEM 233A) may affect FAP if **both** programs were active on the date of the FIP noncompliance.

Michigan's FAP Employm ent and Training program is voluntary and penalties for noncompliance may only apply in the following two situations:

- Client is active e FIP/RA P and FAP and becomes noncompliant with a cash program requirement without good cause.
- Client is pending or active FAP only and refuses employment (voluntarily quits a job, is fired or voluntarily reduces hours of employment) without good cause.

At no other time is a clienet considered noncompliant with employment or self-sufficiency related requirements for FAP.

# PROCESS FOR FIP/RAP ASSOCIATED NONCOMPLIANCE

When you learn that a client is noncompliant do the following:

• Send the D HS-2444, Notice of Employm ent and/or Self-Sufficiency Related Noncom pliance within three days of the noncompliance.

Check all programs that apply to the noncompliance (FIP/ RAP and/or RAP) and the related penalty count that applies to each as outlined on the form.

• Hold the triage appointm ent/phone conference and document the results in Bridges.

**Note:** If the client do es not par ticipate in the triage meeting, determine good cause for FAP base d on information known at the time of the determination.

• Determine FAP good c ause separately from the FIP/RAP based on FAP good cause reasons defined later in this item. If a good c ause reason is selected for FIP/RAP it also applies to FAP. If the clie nt does not m eet one of the FIP/RAP good cause reasons in the drop down list, but does meet one of the FAP only good cause reasons, select the FAP only good cause re ason to avoid client disqualification on FAP. Bridges makes both determinations simultaneously.

# When To Disqualify

Disqualify a FAP group m ember for noncom pliance when all the following exist:

- The client was **active** both FIP and FAP on the date of the FIP noncompliance, **and**
- The client did **not** comply with FIP/RAP e mployment requirements, **and**
- The client is subject to a penalty on the FIP/RA P program, and
- The client is **not** deferred from FA P work requirements (see DEFERRALS in BEM 230B), **and**
- The client did not have good cause for the noncom pliance. (BEM 233B)

In this case did not dispute that he had not submitted applications at all of the

businesses he listed on the activity log sheets. That means that did not meet his 35

hour participation requirement for the week beginning May 31, 2010.

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#### DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides the Department of Human Services properly sanctioned Claimant's Family Independence Program (FIP) and Food Assistance Program (FAP) cases for failure to participate in employment and/or self-sufficiency related activities.

It is ORDERED that the actions of the Department of Human Services, in this matter, are UPHELD.

/s/

Gary F. Heisler Administrative Law Judge for Ismael Ahmed, Director Department of Human Services

Date Signed: <u>August 23, 2010</u>

Date Mailed: <u>August 24, 2010</u>

**NOTICE:** Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not o rder a rehe aring or re consideration on the Departm ent's motion where the final decision cannot be implem ented within 60 days of the filing of the original request.

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The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a tim ely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

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