# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No: 2010-39076

Issue No: 1012

Case No: Load No:

Hearing Date: July 14, 2010

Saginaw County DHS

ADMINISTRATIVE LAW JUDGE: Landis Y. Lain

## **HEARING DECISION**

This matter is before the undersigned Admini strative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon claimant's request for a hearing. After due notic e, a telephone an in person hearing was held on July 14, 2010.

#### ISSUE

Did the Department of Hum an Service (the department) properly propose to cancel claimant's Family Independence Agency (F IP) benefits based upon its determination that claimant did not appropriately perform community service activities?

#### FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- (1) Claimant was receiving Family Independence Agency benefits for herself and child.
- (2) Claimant was assigned to community service on 2/23/10. She was also given a community service contract and individual orientation on that date the signed community service contract was due on 3/02/10. The date was extended to 3/09/10.
- (3) On 3/09/10, claimant failed to attend an appointment where and failed to turn in her signed community service agreement.

- (4) A triage was performed and a first non-compliance letter was completed with claimant on April 6, 2010, where she agreed t hat she would have to start work first on April 14, 20 10 and needed to have her community service contract signed. This was her first failure to comply. (Exhibit 6).
- (5) On April 6, 2010, a triage was conducted with claimant. No good cause for failure to comply was found and claimant signed a 10 day consent to comply Test
- (6) Claimant failed to provide the signed community service letter by April 14, 2010.
- (7) On April 23, 2010 a notice of case action (DHS 1605) was mailed to claimant to inform her that her cash assistance would be sanctioned for three months beginning June 1, 2010.
- (8) On April 29, 2010, claimant filed a request for a hearing to contest the department's negative action.
- (9) The negative action was deleted pending the outcome of the hearing.

# CONCLUSIONS OF LAW

The Family Independence Progr am (FIP) was establis hed pursuant to the Personal Responsibility and W ork Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, et seq. The Department of Human Serv ices (DHS or department) administers the FIP progr am pursuant to MCL 400.10, et seq., and MAC R 400.3101-3131. The FIP program replaced the Ai d to Dependent Children (ADC) program effective October 1, 1996. Department policies are found in the Program Administrative Manual (PAM), the Program Eligibility M anual (PEM) and the Program Reference e Manual (PRM).

The department of Human Services requires c lients to participate in employment and self sufficiency related activities and to accept employ ment when offered. The focus is to assist clients in removing bar riers so they can participate in those activities which lead to self sufficiency. However, there are consequences for a client who refuses to participate without good cause. Non-composition liance may be an indicator of possible disabilities and the department is considered further exploration of any barriers. BEM, Item 233A. As a compliance of eligibility clients must work or engage in employment and/or self sufficiency related activities. Non-compliance of applicants, recipients and member adds, means doing any of the following without good cause:

 Failure to complete a FAST or FSSP resu Its in closu re due to failure to provide requested verification and clients can reply at any time.

- Failing to or refusing to appear or participate with the Jobs Educ ation and Training program, or other employment service providers
- Complete a family automated screeni ng tool (FAST) as assigned in the first step in the FSSP process.
- Develop a family self sufficiency plan
- Comply with activities assigned in the FSSP.
- Provide legitimate documentation of work participation
- Appear for a scheduled appointment or meeting related to assigned activities
- Failure to participate in employment or a self sufficiency related activities
- Accept a job referral
- Complete a job application
- Appear for a job interview
- Stating orally or in writing to a definite intent not to comply with the program requirements
- Threatening, physically abus ing, or otherwise behaving destruc tively to anyone c onducting or participating in an employment and/or self sufficiency related activity
- Refusing employment support services as a refusal prevents participation in employment and/or self suffic iency related activities (BEM, Item 233A, p.2)

In the instant case, the facts are not at issue. Claimant testified that she did not understand that she had to find her own community service ac tivity. This administrative law judge finds that the evidence e contained in the file does not support claimant is allegation.

Good cause is a v alid reas on for non-co mpliance with employment and/or self sufficiency related activities that are based on factors that are beyond the control of the non-compliant person. A cl aimant with good cause must be verified for member adds and recipients. Good cause includes the following:

• The person is working at least 40 hours a week on average and earning at least state minimum wage.

- if the claimant is physically or mentally unfit for the job or activity, or
- if the claimant has a debilitating illness or injury, or
- an immediate familie s illn ess o r inju ry requiring in- home care by the claimant, or
- the depar tment or employer has failed to make reasonable accommodations for the claimant's dis ability, while the claimant has no child care.
- If the claimant requested transportati on services from DHS, the Michigan Works or other employment services provider prior to case closure and reasonably priced transportation was not available to the claimant.
- The employment involves illegal activities, or
- The claimant experiences discrimination.
- There is some unplanned event or factor such as:
  - o domestic violence
  - health or safety risks
  - o homelessness
  - o jail hospitalization or
  - o religion
- or the claimant quits to assum e the employment com parable on salary and hours
- there is a total commuting time which exceeds 2 or 3 hours per day, including time to and from child care facilities. (BEM, Item 233A, pp. 4-5)

The penalty for non-compliance without good cause is FIP closure effective April 1, 2007, the following minimum penalties apply:

- For the first occurrence on the FIP case, close FIP for not less than 3 calendar months, unless the claimant is excused from non-compliance.
- For the second occurrence on the FIP case, close the FIP for not less than 3 calendar months

• For the third and subs equent occurrence on the FIP case, close the FIP for not less than 12 calendar months.

The penalty counter also begins April 1, 2007, regardless of the previous number of non-compliance penalties. Be gin a sanction perio d with the fir st pay period of the month. Penalties are automatically calculated by the entry of non-complian ce without good caus e in BRIDGES. This applies to active FIP cases including those with a member add who is a WEI JET participant. BEM, Item 233A, p. 6. JET Participants will not be terminated from a JET program without first scheduling a triage meeting with the client to jointly discus s non-compliance and good cause. A triage meeting is to be locally coordinated to notify the MWA case manager of triage meetings including scheduling guidelines. Claimant's can either attend the meeti ng or parti cipate in a conference call, if attendance at the triage meeting is not possible. If a client calls to reschedule an already scheduled triage meeting, offer a phone conference at that time. Claimant's must comply wit h triage requirements within the negative action period. BEM. Item 233A, p. 7. The department is to determine good cause based on the best available information during the triage and pr ior to the negative action date. Good cause may be verified by information already in the file with DHS or MWA. Good cause must be considered even if the claimant does not attend with particular attention to possible disabilities, including disabilities that have not been diagnosed or identified by the claimant an unmet needs or accommodat ion. BEM, Item 233A, department is to follow the following procedure for processing the FIP closure:

- Send a DHS-2444 notice of employm ent and/or self sufficienc y related non-compliance within 3 days after learning of the non-compliance.
- Included in the DHS-2444 is the date of non-compliance, the reason the client was determined to be non-compliant, the penalty that would be imposed, and schedule a triage to be held within the negative action period. BEM, Item 233A, pp. 7-8.

The depart ment is to determine good cause during t riage and prior to the negative action effective date. Good cause must be verified and can be based on information already in the file with the DHS or the JET program. The department is to document the good cause determination on the sanction detail screen. If the client does not provide good cause for reason for non-compliance determining good cause based on the best information available.

This Administrative Law Judge finds t hat the department has established by t he necessary competent, material and substantia I eviden ce on the record that claimant was non-c ompliant with Work First activities. Claimant had 1 prior non-compliance episodes which mean that this is the second non-compliance episode.

### **DECISION AND ORDER**

The Administrative Law Judge, based upon the above findings of fact and conclusion sof law, decides that the department has established by the necessary competent, material and substantial evidence on the record that it was acting in compliance with department policy when it proposed to cancel claimant's Family Independence program benefits under the circumstances. This Administrative Law Judge finds that claimant did not provide good cause for the failure. The department has established by preponderance of the evidence that this is the second episode of non-compliance.

Accordingly, the department's decision is AFFIRMED.

	<u>/s/</u>
Landis	Y. Lain
	Administrative Law Judge
	for Ismael Ahmed, Director
	Department of Human Services

Date Signed: August 5, 2010

Date Mailed: August 10, 2010

**NOTICE**: Administrative Hearings may or der a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hear ings will not orde rarehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the mailing of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

