# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No: 201035616

Issue No: 6019

Case No: Load No:

Hearing Date: August 24, 2010

Kalamazoo County DHS

ADMINISTRATIVE LAW JUDGE: Kevin Scully

# **HEARING DECISION**

This matter is before the undersigned Administrative Law Judge by authority of MCL 400.9 and MCL 400.37. Claimant's request for a hearing was received on February 11, 2010. After due notice, a telephone hearing was held on Tuesday, August 24, 2010.

# ISSUE

Whether the Department of Human Services (Department) properly determined the Claimant's Child Development and Care (CDC) eligibility?

### FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- 1. The Department received the Claimant's CDC application on November 30, 2009.
- 2. On December 2, 2009, the Department sent the Claimant a Verification Checklist with a due date of December 14, 2009. Department Exhibits 1 2.
- 3. On February 5, 2010, the Department notified the Claimant that it had denied her CDC application for failure to verify necessary information. Department Exhibits 3 4.

4. The Department received the Claimant's request for a hearing on February 11, 2010, protesting the denial of her CDC application.

# **CONCLUSIONS OF LAW**

The Child Development and Care program is established by Titles IVA, IVE, and XX of the Social Security Act, the Child Care and Development Block Grant of 1990, and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996. The program is implemented by Title 45 of the Code of Federal Regulations, Parts 98 and 99. The Department of Human Services (DHS or Department) provides services to adults and children pursuant to MCL 400.14(1) and MAC R 400.5001-5015. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM), Reference Table Manual (RFT), and the Bridges Reference Manual (BRM).

Clients must cooperate with the local office in determining initial and ongoing eligibility. This includes the completion of necessary forms. BAM 105, p. 5. Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. BAM 130, p. 1. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level when it is required by policy, required as a local office option, or information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. BAM 130, p. 1. The Department uses documents, collateral contacts, or home calls to verify information. BAM 130, p. 1. A collateral contact is a direct contact with a person, organization, or agency to verify information from the client. BAM 130, p. 2. When documentation is not available, or clarification is needed, collateral contact may be necessary. BAM 130.

Clients are allowed 10 calendar days (or other time limited specified in policy) to provide the verifications requested by the Department. BAM 130, p. 4. If the client cannot provide the verification despite a reasonable effort, the time limit should be extended no more than once. BAM 130, p. 4. A negative action notice should be sent when the client indicates a refusal to provide the verification or the time period provided has lapsed and the client had not made a reasonable effort to provide it. BAM 130, p. 4.

The Claimant applied for CDC benefits on November 30, 2009. On December 2, 2009, the Department sent the Claimant a Verification Checklist with a due date of December 14, 2009. The Department requested that Claimant verify her income and need for daycare by providing copies of her most recent paycheck statements. When the Department did not receive all of the documentation necessary to determine eligibility, the Department denied the Claimant's application for CDC benefits.

The Claimant argued that she had returned copies of her paycheck statements along with the other verification documents the Department had requested. The Claimant testified that she mailed everything the Department had requested at one time, and the Department should have received all of it.

The Department testified that it received some verification documents from the Claimant, but did not receive copies of the Claimant's paycheck statements. The Claimant could not provide any evidence that she sent the Department copies of her paycheck statements. The Department has established that it acted in accordance with policy when it denied the Claimant's CDC application for failure to submit necessary documentation.

# **DECISION AND ORDER**

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the Department acted in accordance with policy in determining the Claimant's CDC eligibility.

The Department's FAP eligibility determination is AFFIRMED. It is SO ORDERED.

<u>/s/</u>

Kevin Scully Administrative Law Judge for Ismael Ahmed, Director Department of Human Services

Date Signed: <u>September 10, 2010</u>

Date Mailed: <u>September 12, 2010</u>

**NOTICE**: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

KS/vc

