

STATE OF MICHIGAN  
STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ADMINISTRATIVE HEARINGS FOR THE  
DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

[REDACTED]

Claimant,

Reg No: 2010-32204

Issue No: 3008

Case No: [REDACTED]

Load No: [REDACTED]

Hearing Date:

May 19, 2010

Washtenaw County DHS

ADMINISTRATIVE LAW JUDGE:

Steven M. Brown

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon Claimant's request for a hearing. After due notice, a telephone hearing was conducted from [REDACTED] on May 19, 2010.

ISSUE

Whether the Department properly terminated Claimant's Food Assistance Program (FAP), Family Independence Program (FIP) and Medical Assistance (MA) case(s) based upon her failure to provide requested verification(s)?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material, and substantial evidence on the whole record, finds as material fact:

- (1) Claimant was a FAP, FIP and MA recipient.
- (2) On February 9, 2010, the Department mailed Claimant a Redetermination, DHS-1010, with a due date and appointment date of March 5, 2010. (Exhibits 1-4)

(3) On March 5, 2010, the Department sent Claimant a Notice of Missed Interview which stated in pertinent part: “It is now your responsibility to reschedule the interview before 3/31/10 or your application/redetermination will be denied.” (Exhibit 5)

(4) On March 19, 2010, the Department sent Claimant a Notice of Case Action which informed her that her FIP and MA case(s) would close effective 04/01/2010. (Exhibits 7-10)

(5) Claimant called her Department caseworker on at least 3 occasions between March 8<sup>th</sup> and March 24<sup>th</sup> and met with him on March 24<sup>th</sup> regarding this issue as well as others. (Exhibit 6)

(6) On April 5, 2010, the Department received Claimant’s hearing request protesting the termination of her FAP, FIP and MA benefits.

#### CONCLUSIONS OF LAW

The Food Assistance Program (FAP) (formerly known as the Food Stamp (FS) program, is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department), administers the FAP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3001-3015. Departmental policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM), and the Bridges Reference Manual (BRM).

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, *et seq.* The Department of Human Services (DHS or department) administers the FIP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3101-3131. The FIP program replaced the Aid to Dependent Children (ADC) program effective October 1, 1996. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Bridges Reference Manual (BRM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the MA program pursuant to MCL 400.10, *et seq.*, and MCL 400.105. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Bridges Reference Manual (BRM).

Clients must cooperate with the local office in determining initial and ongoing eligibility. This includes the completion of necessary forms. BAM 105, p. 5 Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. BAM 130, p.1 Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level when it is required by policy, required as local office option or information regarding an eligibility factor is unclear, inconsistent, incomplete or contradictory. BAM 130, p.1 The Department uses documents, collateral contacts or home calls to verify information. BAM 130, p.1 A collateral contact is a direct contact with a person, organization or agency to verify information from the client. BAM 130, p. 2 When documentation is not available, or clarification is needed, collateral contact may be necessary. BAM 130, p. 2

Clients are allowed 10 calendar days (or other time limit specified in policy) to provide the verifications requested by the Department. BAM 130, p. 4 If the client cannot provide the verification despite a reasonable effort, the time limit should be extended no more than once. BAM 130, p. 4 A negative action notice should be sent when the client indicates a refusal to provide the verification or the time period provided has lapsed and the client has not made a reasonable effort to provide it. BAM 130, p.4

In the instant case, Claimant admittedly was a no call, no show on the date of her Redetermination appointment. However, her FAP, FIP and MA cases did not close for that reason. Claimant had the opportunity to call and reschedule her appointment prior to March 31,

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2010 to avoid closure. She called her Department caseworker at least 3 times and met with him prior to the deadline. While the testimony was not crystal clear as to what was said on each occasion, I'm sure the issue was at least brought up and could and should have been resolved.

With the above said, I do not find that the Department established that it acted in accordance with policy in terminating Claimant's FAP, FIP and MA benefits.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, does not find that the Department acted in accordance with policy in terminating Claimant's FAP, FIP and MA benefits. Accordingly, the Department's FAP, FIP and MA eligibility determinations are REVERSED, it is SO ORDERED. The Department shall:

- (1) Resend a Redetermination, DHS-1010, to Claimant with a new Redetermination appointment date and process Claimant's Redetermination from the closure date.
- (2) Issue Claimant all supplemental benefits she is entitled to, if any.
- (3) Notify Claimant in writing of the Department's revised determination(s).
- (4) Claimant retains the right to request a hearing if she would like to contest the Department's revised determination(s).

/s/  
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Steven M. Brown  
Administrative Law Judge  
for Ismael Ahmed, Director  
Department of Human Services

Date Signed: May 24, 2010

Date Mailed: May 25, 2010

**NOTICE:** Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

SE [REDACTED]

cc:

[REDACTED]