## STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

## ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Claimant

Reg. No.: 2010-29285 Issue No.: 3008 Case No.: Load No.: Hearing Date: April 26, 2010 Wayne County DHS (73)

## ADMINISTRATIVE LAW JUDGE: Michael J. Bennane

## HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9;

MSA 16.409 and MCL 400.37; MSA 16.437 upon the Claimant's request for a hearing. After due notice a telephone hearing was held on April 26, 2010. The Claimant personally appeared

and testified.

## **ISSUE**

Did the Department properly close the Claimant's Food Assistance (FAP)?

## FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material and substantial evidence on the whole record, finds as material fact:

- On November 16, 2009, the department sent the claimant a semi-annual contact report requesting information. (Department exhibit 3-4)
- 3. The claimant made multiple attempts to contact the department seeking assistance.

<sup>1.</sup> The Claimant was a FAP recipient.

- 4. On December 7, 2009 the department sent the claimant a notice of a missed interview.(Department exhibit 1).
- 5. On December 31, 2009, the department sent the claimant notice that her FAP would be closed without the completion of the semi-annual report and interview. (Department exhibit 2).
- 6. On January 1, 2010, the department closed the claimant's FAP.
- 7. On March 25, 2010, the Claimant filed a request for a hearing.

#### CONCLUSIONS OF LAW

The Food Assistance Program (FAP) (formerly known as the Food Stamp (FS) program) is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (formerly known as the Family Independence Agency) administers the FAP program pursuant to MCL 400.10, et seq., and MAC R 400.3001-3015. Department policies are found in the Program Administrative Manual (PAM), the Program Eligibility Manual (PEM) and the Program Reference Manual (PRM).

In the instant case, the Department requested employment information.

At the hearing the claimant testified to having attempted to contact the department numerous times, seeking assistance, to no avail.

#### **Obtaining Verification**

#### **All Programs**

Tell the client what verification is required, how to obtain it, and the due date (see "Timeliness Standards" in this item). Use the DHS-3503, Verification Checklist, or for MA redeterminations, the DHS-1175, MA Determination Notice, to request verification....

The client must obtain required verification, but you must assist if they need and request help.

If neither the client nor you can obtain verification despite a reasonable effort, use the best available information. If **no** evidence is available, use your best judgment. (PAM 130, p. 2-3)

Here, the requested verifications involved the claimant's interview. The claimant testified that she had been sick and was attempting to inform the department of same. I find that the department did not offer assistance to the claimant contrary to the policy cited above. Therefore, the department was in error in closing the claimant's FAP.

## **DECISION AND ORDER**

The Administrative Law Judge, based on the above findings of fact and conclusions of

law, REVERSES AND ORDERS the Department to retroactively reinstate the claimant's FAP

and replace any lost benefits if applicable.

An

Michael J. Bennane Administrative Law Judge for Ismael Ahmed, Director Department of Human Services

Date Signed: <u>4/30/2010</u>

Date Mailed: <u>4/30/2010</u>

NOTICE: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

# 2010-29285/MJB

# MJB/jlg

