## STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

## ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Claimant,

Reg No:2010-12059Issue No:3008Case No:1000Load No:1000Hearing Date:1000January 27, 2010100Eaton County DHS

## ADMINISTRATIVE LAW JUDGE:

Steven M. Brown

# HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL

400.9 and MCL 400.37 upon Claimant's request for a hearing. After due notice, a

telephone hearing was conducted from on January 27, 2010.

### <u>ISSUE</u>

Whether the Department properly denied Claimant's Food Assistance Program

(FAP) and Medical Assistance (MA) application based upon her failure to provide requested verification(s)?

## FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material, and substantial evidence on the whole record, finds as material fact:

- (1) On September 16, 2009, Claimant applied for FAP and MA benefits.
- (2) On October 20, 2009, the Department sent Claimant a Verification Checklist with a due date of October 30, 2009.

(3) The Department did not receive any verifications from Claimant, therefore, her application was denied.

(4) On November 6, 2009, the Department received Claimant's hearing request.

#### CONCLUSIONS OF LAW

The Food Assistance Program (FAP) (formerly known as the Food Stamp (FS) program, is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department), administers the FAP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3001-3015. Departmental policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM), and the Bridges Reference Manual (BRM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the MA program pursuant to MCL 400.10, *et seq.*, and MCL 400.105. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Bridges Reference Manual (BRM).

Clients must cooperate with the local office in determining initial and ongoing eligibility. This includes the completion of necessary forms. BAM 105, p. 5 Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. BAM 130, p.1 Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level

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when it is required by policy, required as local office option or information regarding an eligibility factor is unclear, inconsistent, incomplete or contradictory. BAM 130, p.1 The Department uses documents, collateral contacts or home calls to verify information. BAM 130, p.1 A collateral contact is a direct contact with a person, organization or agency to verify information from the client. BAM 130, p. 2 When documentation is not available, or clarification is needed, collateral contact may be necessary. BAM 130, p. 2

Clients are allowed 10 calendar days (or other time limit specified in policy) to provide the verifications requested by the Department. BAM 130, p. 4 If the client cannot provide the verification despite a reasonable effort, the time limit should be extended at least once. BAM 130, p. 4 Verifications are considered timely if received by the date they are due. BAM 130, p. 4 A negative action notice should be sent when the client indicates a refusal to provide the verification or the time period provided has lapsed and the client has not made a reasonable effort to provide it. BAM 130, p. 4 For MA only, the Department should extend the time limit up to three times and the negative action notice should be sent when the client indicates a refusal to provide the verification or the time period given has elapsed. BAM 130, p. 5

In the instant case, Claimant testified that she did not receive the Verification Checklist and, therefore, she did not send in any verifications to the Department. The Department sent the Verification Checklist to the correct address. The proper mailing and addressing of a letter creates a rebuttable presumption of receipt. I do not know why Claimant did not receive it, but there is no dispute that Claimant did not return the requested proofs to the Department in a timely manner nor did she do so at any time thereafter.

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With the above said, I find that the Department established that it acted in

accordance with policy in denying Claimant's application for FAP and MA benefits.

### DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, finds that the Department acted in accordance with policy in denying Claimant's application for FAP and MA benefits.

Accordingly, the Department's FAP eligibility determination is AFFIRMED, it is

SO ORDERED.

<u>/s/</u>

Steven M. Brown Administrative Law Judge for Ismael Ahmed, Director Department of Human Services

Date Signed: <u>February 2, 2010</u>

Date Mailed: February 2, 2010

NOTICE: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannon be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

SMB/db

