

STATE OF MICHIGAN
STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ADMINISTRATIVE HEARINGS FOR THE
DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF: [REDACTED],
Claimant

Reg. No: 2009-11991
Issue No: 1021
Case No: [REDACTED]
Load No: [REDACTED]
Hearing Date:
February 26, 2009
Newaygo County DHS

ADMINISTRATIVE LAW JUDGE: Tyra L. Wright

HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9; and MCL 400.37 upon Claimant's request for a hearing. After due notice, a hearing was held on February 26, 2009. Claimant personally appeared and testified. A JET coordinator and an eligibility specialist, who was formerly a Work First case manager for Claimant, represented the Department.

ISSUE

Did the Department act properly in sanctioning Claimant by closing her Family Independence Program (FIP) case on the grounds that she failed to attend the Jobs, Education and Training (JET) program without good cause?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- (1) Claimant was a FIP recipient and she received [REDACTED] in monthly FIP benefits.

(2) Claimant was required to attend the JET program.

(3) On January 2, 2009, Claimant was terminated from the JET program for failure to call or report her absence to JET on [REDACTED]. (Exhibit, pg. 4).

(4) Claimant asserted that she did not know that she was supposed to attend JET on [REDACTED]

(5) On January 6, 2009, the Department sent Claimant a Notice of Noncompliance, form DHS-2444. (Exhibit pg. 2). The Notice of Noncompliance stated that Claimant has failed to turn in job logs on [REDACTED] and was a no call, no show on [REDACTED]. The Notice also informed Claimant that a triage meeting had been scheduled for January 16, 2009 at [REDACTED] at the [REDACTED] [REDACTED]. (Exhibit, pg. 2).

(6) Claimant received the Notice of Noncompliance and knew that a triage appointment had been scheduled. Claimant did not attend the triage. Claimant asserted that she believed she forgot to attend the triage meeting.

(7) Due to Claimant's failure to report to the triage, the Department determined that she had "no good cause" for failing to report to JET as scheduled.

(8) As a sanction for failing to report to JET, the Department closed Claimant's case for three months on January 21, 2009.

(9) The Department received Claimant's hearing request on January 21, 2009.

CONCLUSIONS OF LAW

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, et seq. The Department of Human Services (formerly known as the Family Independence Agency) administers the FIP program pursuant to MCL 400.10, et seq., and MAC R 400.3101-

3131. The FIP program replaced the Aid to Dependent Children (ADC) program effective October 1, 1996. Department policies for FIP are found in the Program Administrative Manual (PAM), the Program Eligibility Manual (PEM), and the Program Reference Manual (PRM).

DEPARTMENT POLICY

FIP, RAP Cash

Federal and State laws require each work eligible individual (WEI) in the FIP and RAP group to participate in the Jobs, Education and Training (JET) Program or other employment-related activities unless temporarily deferred or engaged in activities that meet participation requirements. These clients must participate in employment and/or self-sufficiency related activities to increase their employability and obtain stable employment. (PEM 230A, pg. 1)

NONCOMPLIANCE PENALTIES FOR

ACTIVE FIP CASES AND MEMBER ADDS

The penalty for noncompliance without good cause is FIP closure. Effective April 1, 2007, the following minimum penalties apply:

- For the first occurrence on the FIP case, close the FIP for not less than three calendar months unless the client is excused from the noncompliance as noted in [First Case Noncompliance Without Loss of Benefits](#) below.
- For the second occurrence on the FIP case, close the FIP for not less than three calendar months.
- For the third and subsequent occurrence on the FIP case, close the FIP for not less than 12 calendar months. (PEM 233A, p. 6).

TRIAGE

JET participants will not be terminated from a JET program without first scheduling a triage meeting with the client to jointly discuss noncompliance and good cause. Locally coordinate a process to notify the MWA case manager of triage meetings including scheduling guidelines.

Clients can either attend a meeting or participate in a conference call if attendance at the triage meeting is not possible. If a client calls to reschedule an already scheduled triage meeting, offer a phone conference at that time. Clients must comply with triage requirements within the negative action period.

When a phone triage is conducted for a first noncompliance and the client agrees to comply, complete the DHS-754, First Noncompliance Letter, as you would complete in a triage meeting. Note in the client signature box Client Agreed by Phone. Immediately send a copy of the DHS-754 to the client and phone the JET case manager if the compliance activity is to attend JET.

Determine good cause based on the best information available during the triage and prior to the negative action date. Good cause may be verified by information already on file with DHS or MWA. Good cause must be considered even if the client does not attend, with particular attention to possible disabilities (including disabilities that have not been diagnosed or identified by the client) and unmet needs for accommodation.

If the FIS, JET case manager, or MRS counselor do not agree as to whether good cause exists for a noncompliance, the case must be forwarded to the immediate supervisors of each party involved to reach an agreement.

DHS must be involved with all triage appointment/phone calls due to program requirements, documentation and tracking.

Note: Clients not participating with JET must be scheduled for a triage meeting between the FIS and the client. This does not include applicants. (PEM 233A, pg.8-9).

In this case, Claimant failed to attend the triage where she would have had an opportunity to establish that her failure to attend JET was due to not knowing that she was scheduled to attend JET on [REDACTED]. Claimant did not provide any other reason why she forgot to attend the triage. Under these circumstances, it is found that the Department properly found sanctioned Claimant for her failure to attend JET.

