# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

# ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Respondent

Reg. No: 2009-8062

Issue No: 3052

Case No: Load No:

Hearing Date:

March 4, 2009

Kalamazoo County DHS

ADMINISTRATIVE LAW JUDGE: Suzanne L. Keegstra

# HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37, 7 CFR 273.16, MAC R 400.3130, and MAC R 400.3178 upon the Department of Human Services (department) request for a disqualification hearing. After due notice, a hearing was held on March 4, 2009. Respondent did not appear at the hearing and it was held in respondent's absence pursuant to 7 CFR 273.16(e), MAC R 400.3130(5), or MAC R 400.3187(5).

# <u>ISSUES</u>

Whether respondent committed an Intentional Program Violation (IPV) on the Food
Assistance Program (FAP) and whether respondent received an overissuance of benefits that the
department is entitled to recoup?

# FINDINGS OF FACT

The Administrative Law Judge, based upon the clear and convincing evidence on the whole record, finds as material fact:

- 1. Department's Office of Inspector General (OIG) filed a hearing request to establish an overissuance of FAP and FIP benefits received by respondent as a result of respondent having committed an Intentional Program Violation (IPV); the OIG also requested that respondent be disqualified from receiving program benefits.
- 2. Respondent signed <u>Assistance Applications</u> (DHS-1171) on November 8, 2005, January 5, 2006 and October 11, 2006, acknowledging that she understood her failure to give timely, truthful, complete and accurate information could result in a civil or criminal action or an administrative claim against her (Department Exhibit #1, pages 11 18; Exhibit 3, pages 22 29; Exhibit #5, pages 35 42).
- 3. Respondent reported that she lived in Michigan on the applications (Department Exhibit #1, page 11; Exhibit 3, page 22; Exhibit 5, page 35)
- 4. Respondent used her FAP benefits solely in the state of Florida beginning February 25, 2006 through May 28, 2006 (Department Exhibit #8, pages 49 53).
- 5. During the alleged fraud period in which the respondent was residing in Florida (March 1, 2006 through May 31, 2006), she was issued \$2116.00 in FAP benefits (Department Exhibit #9, pages 54 57).
- 6. Respondent did not report her son RSDI income on the November 8, 2005 or January 5, 2006 <u>Assistance Applications</u> (DHS-1171) (Department Exhibit #1, pages 11 18; Exhibit 3, pages 22 29)
- 7. Respondent's son, received RSDI in the amount of \$736.00 monthly (Department Exhibit #7, pages 47 48)
- 8. The department completed budgets for the respondent to include the RSDI income for the months of November, 2005 through February, 2006. When the RSDI was budgeted into the respondent's FAP case for these months, the respondent should have received \$3411.00 in

FAP benefits, but she had actually received \$4078.00, resulting in an OI of \$567.00 (Department Exhibit #10, pages 58 – 70)

- 9. Respondent was clearly instructed and fully aware of her responsibility to report all income and any changes in residency to the department (Department Exhibit #1, pages 10 17; Exhibit #3, pages 22 29; Exhibit #5, pages 35 42)
- 10. Respondent was physically and mentally capable of performing her reporting responsibilities.
  - 11. Respondent has not committed any previous intentional FAP program violations.
- 12. A Notice of Disqualification Hearing was mailed to respondent at the last known address. The hearing packet was returned by the U.S. Post Office as "attempted, not known". Respondent's last known address is:

# CONCLUSIONS OF LAW

The Food Assistance Program (FAP) (formerly known as the Food Stamp (FS) program) is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (DHS or department) administers the FAP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3001-3015. Department policies are found in the Program Administrative Manual (PAM), the Program Eligibility Manual (PEM) and the Program Reference Manual (PRM).

In this case, the department has requested a disqualification hearing to establish an overissuance of benefits as a result of an IPV and the department has asked that respondent be disqualified from receiving benefits. The department's manuals provide the following relevant policy statements and instructions for department caseworkers:

#### BENEFIT OVERISSUANCES

#### DEPARTMENT POLICY

# **All Programs**

When a client group receives more benefits than they are entitled to receive, DHS must attempt to recoup the overissuance (OI). PAM, Item 700, p. 1.

#### **Definitions**

The **Automated Recoupment System (ARS)** is the part of CIMS that tracks all FIP, SDA and FAP OIs and payments, issues automated collection notices and triggers automated benefit reductions for active programs.

A **claim** is the resulting debt created by an overissuance of benefits.

The **Discovery Date** is determined by the Recoupment Specialist (RS) for a client or department error. This is the date the OI is known to exist and there is evidence available to determine the OI type. For an Intentional Program Violation (IPV), the Office of Inspector General (OIG) determines the discovery date. This is the date the referral was sent to the prosecutor or the date the OIG requested an administrative disqualification hearing.

The **Establishment Date** for an OI is the date the DHS-4358A-D, Repay Agreement, is sent to the client and for an IPV, the date the DHS-4357 is sent notifying the client when the disqualification and recoupment will start. In CIMS the "establishment date" has been renamed "notice sent date."

An **overissuance** (**OI**) is the amount of benefits issued to the client group or CDC provider in excess of what they were eligible to receive. For FAP benefits, an OI is also the amount of benefits trafficked (traded or sold).

Overissuance Type identifies the cause of an overissuance.

**Recoupment** is a DHS action to identify and recover a benefit OI. PAM 700, p. 1.

## PREVENTION OF OVERISSUANCES

## **All Programs**

DHS must inform clients of their reporting responsibilities and act on the information reported within the Standard of Promptness (SOP).

During eligibility determination and while the case is active, clients are repeatedly reminded of reporting responsibilities, including:

- . Acknowledgments on the application form, and
- **.** Explanation at application/redetermination interviews, **and**
- . Client notices and program pamphlets.

DHS must prevent OIs by following PAM 105 requirements and by informing the client or authorized representative of the following:

- . Applicants and recipients are required by law to give complete and accurate information about their circumstances.
- Applicants and recipients are required by law to promptly notify DHS of all changes in circumstances within 10 days. FAP Simplified Reporting (SR) groups are required to report only when the group's actual gross monthly income exceeds the SR income limit for their group size.
- . Incorrect, late reported or omitted information causing an OI can result in cash repayment or benefit reduction.
- . A timely hearing request can delete a proposed benefit reduction.

#### INTENTIONAL PROGRAM VIOLATION

#### **DEFINITIONS**

## **All Programs**

#### **Suspected IPV**

**Suspected IPV** means an OI exists for which all three of the following conditions exist:

- . The client **intentionally failed** to report information **or intentionally** gave incomplete or inaccurate information needed to make a correct benefit determination, **and**
- . The client was clearly and correctly instructed regarding his or her reporting responsibilities, **and**
- . The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill their reporting responsibilities.

Intentional Program Violation (IPV) is suspected when there is clear and convincing evidence that the client or CDC provider has intentionally withheld or misrepresented information for the purpose of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. PAM, Item 720, p. 1. The federal Food Stamp regulations read in part:

- (c) Definition of Intentional Program Violation. Intentional Program Violation shall consist of having intentionally:
  - (1) made a false or misleading statement, or misrepresented, concealed or withheld facts; or
  - (2) committed any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any State statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of coupons, authorization cards or reusable documents used as part of an automated benefit delivery system (access device). 7 CFR 273.16(c).

The federal Food Stamp regulations read in part:

(6) Criteria for determining intentional program violation. The hearing authority shall base the determination of intentional program violation on clear and convincing evidence which demonstrates that the household member(s) committed, and intended to commit, intentional program violation as defined in paragraph (c) of this section. 7 CFR 273.16(c)(6).

**IPV** 

## FIP, SDA AND FAP

**IPV** exists when the client/AR is determined to have committed an Intentional Program Violation by:

- A court decision.
- . An administrative hearing decision.
- . The client signing a DHS-826, Request for Waiver of Disqualification or DHS-83, Disqualification Consent Agreement, or other recoupment and disqualification agreement forms. PAM, Item 720, p. 1.

# **FAP Only**

**IPV** exists when an administrative hearing decision, a repayment and disqualification agreement or court decision determines FAP benefits were trafficked. PAM 720, p. 2.

#### **OVERISSUANCE AMOUNT**

# FIP, SDA, CDC and FAP Only

The amount of the OI is the amount of benefits the group or provider actually received minus the amount the group was eligible to receive. PAM 720, p. 6.

## **IPV Hearings**

# FIP, SDA, CDC, MA and FAP Only

OIG represents DHS during the hearing process for IPV hearings.

OIG requests IPV hearings for cases when no signed DHS-826 or DHS-830 is obtained, and correspondence to the client is not returned as undeliverable, or a new address is located.

OIG requests IPV hearing for cases involving:

- 1. FAP trafficking OIs that are not forwarded to the prosecutor.
- 2. Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, **and**

The total OI amount for the FIP, SDA, CDC, MA and FAP programs combined is \$1,000 or more, **or** 

. The total OI amount is less than \$1,000, and

- .. The group has a previous IPV, or
- .. The alleged IPV involves FAP trafficking, **or**
- .. The alleged fraud involves concurrent receipt of assistance (see PEM 222), **or**
- .. The alleged fraud is committed by a state/government employee.

Excluding FAP, OIG will send the OI to the RS to process as a client error when the DHS-826 or DHS-830 is returned as undeliverable and no new address is obtained. PEM, Item 720, p. 10.

# **DISQUALIFICIATON**

# FIP, SDA and FAP Only

Disqualify an active **or** inactive recipient who:

- is found by a court or hearing decision to have committed IPV, or
- . has signed a DHS-826 or DHS-830, or
- is convicted of concurrent receipt of assistance by a court, **or**
- for FAP, is found by SOAHR or a court to have trafficked FAP benefits.

A disqualified recipient remains a member of an active group as long as he lives with them. Other eligible group members may continue to receive benefits. PAM 720, pp. 12-13.

#### **Standard Disqualification Periods**

## FIP, SDA and FAP Only

The standard disqualification period is used in all instances except when a **court** orders a different period (see **Non-Standard Disqualification Periods**, in this item).

Apply the following disqualification periods to recipients determined to have committed IPV:

One year for the first IPV

- . Two years for the second IPV
- . Lifetime for the third IPV

# FIP and FAP Only

Ten years for concurrent receipt of benefits (see PEM 203). PAM 720, p. 13.

While the respondent's hearing packet was returned by the U.S. Postal Service as undeliverable, department policy allows the department to proceed with a FAP disqualification hearing even when notice is returned. PEM 720, page 10. Thus, a decision will be issued in this case as it only involves the FAP program.

In this case, the department has established that respondent was aware of the responsibility to report any changes in residency to the department. Respondent has no apparent physical or mental impairment that limits the understanding or ability to fulfill the reporting responsibilities. Respondent received FAP benefits. Beginning in March, 2006 and continuing through May, 2006, the respondent used her FAP benefits solely in the state of Florida, showing she was residing in the State of Florida. For the months of November, 2005 through February, 2006, the claimant failed to report her son,

Department policy indicates that clients must report all changes that could potentially affect eligibility or benefits amount within ten days of when the client is aware of the change. PAM, item 507, p. 7. This would include any change in residency and all sources of income. Department policy indicates that a resident is a person living in Michigan for any purpose other than a vacation, even if he has no intent to remain in the state permanently or indefinitely. PEM, item 220, p. 1. In this case, the respondent was clearly not residing in the State of Michigan as her benefits were used solely in the State of Florida during the period of March, 2006 through May, 2006. Thus, it is apparent she was a resident of Florida.

Department policy indicates that the overissuance amount is the amount of benefits the group or provider actually received minus the amount the group was eligible to receive.

PAM, item 720, p. 6. During the alleged fraud period in which the respondent was residing in Florida (March 1, 2006 through May 31, 2006), she was issued \$2116.00 in FAP benefits. All of the benefits issued during this period were in error as the claimant was residing in another state and would not have been eligible to receive benefits if she had reported her true residency. Thus, the OI for this period is \$2116.00.

The claimant also failed to report that her son, was receiving RSDI. This failure to report income affected the months of November, 2005 through February, 2006. When the RSDI income is budgeted, it shows the respondent should have received \$3411.00 in benefits for these months, but actually received \$4078.00. Thus, the OI for November, 2005 through February, 2006 is \$567.00.

This Administrative Law Judge therefore concludes that the department has shown, by clear and convincing evidence, that respondent committed a first intentional violation of the FAP program, resulting in a total OI of \$2683.00 for the period of November, 2005 through May, 2006. Consequently, the department's request for FAP program disqualification and full restitution must be granted.

# DECISION AND ORDER

The Administrative Law Judge, based upon the clear and convincing evidence, decides respondent committed a first intentional FAP program violation.

#### Therefore it is ORDERED that:

(1) Respondent shall be personally disqualified from participation in the FAP program for one year. This disqualification period shall begin to run <u>immediately</u> as of the date of this Order.

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(2) Respondent is responsible for full restitution of the \$2683.00 FAP overissuance caused by her Intentional Program Violation (IPV).

Suzanne L. Keegstra
Administrative Law Judge
for Ismael Ahmed, Director
Department of Human Services

Date Signed: June 24, 2009

Date Mailed: June 25, 2009

**NOTICE**: The law provides that within 30 days of receipt of the above Decision and Order, the respondent may appeal it to the circuit court for the county in which he/she lives.

