### STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

### ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Claimant

Reg. No.: 2009-36348 Issue No.: 3008 Case No.: Load No.: Hearing Date: October 19, 2009 Macomb County DHS (36)

## ADMINISTRATIVE LAW JUDGE: Michael J. Bennane

### HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9;

MSA 16.409 and MCL 400.37; MSA 16.437 upon the Claimant's request for a hearing. After

due notice a telephone hearing was held on October 19, 2009. The Claimant personally appeared and testified.

# ISSUE

Did the Department properly close the Claimant's Food Assistance (FAP)?

### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material and substantial

evidence on the whole record, finds as material fact:

- 1. The Claimant was a FAP recipient.
- On May 11, 2009, the claimant contacted the department and informed it of a change of address.

- 3. On July 9, 2009, the department sent the claimant a verification checklist as a part of a review, and requested various pieces of information due July 20, 2009. (Department exhibit 1).
- 4. Claimant failed to provide the verifications requested.
- On August 1, 2009, the department closed the claimant's FAP due to the claimant's failure to provide the requested verifications.
- 6. On September 9, 2009, the Claimant filed a request for a hearing.

#### CONCLUSIONS OF LAW

The Food Assistance Program (FAP) (formerly known as the Food Stamp (FS) program) is established by the Food Stamp Act of 1977, as amended, and is implemented by the federal regulations contained in Title 7 of the Code of Federal Regulations (CFR). The Department of Human Services (formerly known as the Family Independence Agency) administers the FAP program pursuant to MCL 400.10, et seq., and MAC R 400.3001-3015. Department policies are found in the Program Administrative Manual (PAM), the Program Eligibility Manual (PEM) and the Program Reference Manual (PRM).

In the instant case, the department sent the claimant a verification checklist and requested various bits of information as part of a review.

At the hearing the claimant testified to having notified the department of a change of address on May 11, 2009. The department continued to use the claimant's old address and the verification checklist was never received by the claimant.

#### **Obtaining Verification**

#### **All Programs**

Tell the client what verification is required, how to obtain it, and the due date (see "Timeliness Standards" in this item). Use the

DHS-3503, Verification Checklist, or for MA redeterminations, the DHS-1175, MA Determination Notice, to request verification....

The client must obtain required verification, but you must assist if they need and request help.

If neither the client nor you can obtain verification despite a reasonable effort, use the best available information. If **no** evidence is available, use your best judgment. (PAM 130, p. 2-3).

Here, the requested verification request was never received by the claimant therefore she

was never told what verifications were required. I cannot find that the claimant failed in

providing the requested verifications.

This ALJ finds the department in violation of the above policy.

#### DECISION AND ORDER

The Administrative Law Judge, based on the above findings of fact and conclusions of

law, REVERSES AND ORDERS the Department to retroactively reinstate the Claimant's FAP and replace any lost benefits if applicable.

Apr

Michael J. Bennane Administrative Law Judge for Ismael Ahmed, Director Department of Human Services

Date Signed: <u>12/4/09</u>

Date Mailed: <u>12/4/09</u>

NOTICE: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 60 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

MJB/jlg

