#### STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No: Issue No:	200931680 1038

ADMINISTRATIVE LAW JUDGE: Kandra Robbins

# **HEARING DECISION**

This matter is before the undersigned Administrative Law Judge by authority of MCL 400.9 and MCL 400.37. This matter was originally assigned to ALJ to complete the decision after complete review of the record. Claimant's request for a hearing was received on August 10, 2009. After due notice, an in person hearing was held on September 3, 2009. The Claimant and her husband, was present and testified.

### **ISSUE**

Whether the Department of Human Services (Department) properly sanctioned the Claimant's Family Independence Program (FIP) case for noncompliance with the Jobs, Education, and Training (JET) program?

## FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

- 1. The Claimant received FIP benefits.
- 2. The Department referred the Claimant to the Jobs, Education, and Training (JET) program as a condition of receiving FIP benefits.
- As a condition of the JET program, the Claimant and her husband were required to complete 40 hours per week of job search activities. (Department Exhibit 8).
- 4. On June 30, 2009, Claimant was sent a letter for Triage as a result of noncompliance with the JET program. (Department Exhibit 6).

- 5. On July 9, 2009, Triage was held with the Claimant. The Claimant signed a First Non-Compliance Letter. **The Claimant** refused to sign the First Non-Compliance Letter. (Department Exhibit 1 and 2).
- 6. On July 31, 2009, the Claimant submitted job search logs. The Department was unable to verify the job search activities. (Department Exhibit 6).
- 7. On August 11, 2009, the Claimant was sent a Triage letter for August 20, 2009. (Department Exhibit 4).
- 8. A second triage was held on August 20, 2009. (Department Exhibit 6).
- 9. The Department notified the Claimant that it would terminate her FIP benefits. (Department Exhibit 4).
- 10. The Department received the Claimant's request for a hearing on July 20, 2009, protesting the termination of her FIP benefits.

## CONCLUSIONS OF LAW

The regulations governing the hearing and appeal process for applicants and recipients of public assistance in Michigan are found in the Michigan Administrative Code, MAC R 400.901 - .951. An opportunity for a hearing shall be granted to an applicant who requests a hearing because his claim for assistance is denied. MAC R 400.903(1). An opportunity for a hearing shall be granted to an applicant who requests a hearing shall be granted to an applicant who requests a hearing shall be granted to an applicant who requests a hearing shall be granted to an applicant who requests a hearing because of a denial. MAC R 400.903(2)

Clients have the right to contest a department decision affecting eligibility or benefit levels whenever it is believed that the decision is incorrect. BAM 600. The department will provide an administrative hearing to review the decision and determine the appropriateness. BAM 600.

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, et seq. The Department of Human Services (DHS or Department) administers the FIP program pursuant to MCL 400.10, et seq., and MAC R 400.3101-3131. The FIP program replaced the Aid to Dependent Children (ADC) program effective October 1, 1996.

Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM), Reference Table Manual (RFT), and the Bridges Reference Manual (BRM). Department policy states:

Department policy states that clients must be made aware that public assistance is limited to 48 months to meet their family's needs and that they must take personal responsibility to achieve self-sufficiency. This message, along with information on ways to achieve independence, direct support services, non-compliance penalties, and good cause reasons, is initially shared by DHS when the client applies for cash assistance. Jobs, Education and Training (JET) program requirements, education and training opportunities, and assessments will be covered by the JET case manager when a mandatory JET participant is referred at application. BEM 229, p. 1.

Federal and State laws require each work eligible individual (WEI) in the FIP and RAP group to participate in the Jobs, Education and Training (JET) Program other or employment-related activities unless temporarily deferred or engaged in activities that meet participation requirements. These clients must participate in employment and/or self-sufficiency-related activities to increase their employability and obtain stable employment. JET is a program administered by the Michigan Department of Labor and Economic Growth (DLEG) through the Michigan Works Agencies (MWAs). The JET program serves employers and job seekers for employers to have skilled workers and job seekers to obtain jobs that provide economic self-sufficiency. A WEI who refuses, without good cause, to participate in self-sufficiency-related assigned employment and/or activities is subject to penalties. BEM 230A, p. 1.

Noncompliance of applicants, recipients, or member adds means doing any of the following without good cause:

- Failing or refusing to:
  - Appear and participate with the Jobs, Education and Training (JET) Program or other employment service provider.
  - Complete a Family Automated Screening Tool (FAST), as assigned as the first step in the FSSP process.
  - Develop a Family Self-Sufficiency Plan (FSSP) or a Personal Responsibility Plan and Family Contract (PRPFC).
  - Comply with activities assigned to on the Family Self-Sufficiency Plan (FSSP).

- Provide legitimate documentation of work participation.
- Appear for a scheduled appointment or meeting related to assigned activities.
- Participate in employment and/or self-sufficiencyrelated activities.
- Accept a job referral.
- Complete a job application.
- Appear for a job interview (see the exception below).
- Stating orally or in writing a definite intent not to comply with program requirements.
- Threatening, physically abusing or otherwise behaving disruptively toward anyone conducting or participating in an employment and/or self-sufficiency-related activity.
- Refusing employment support services if the refusal prevents participation in an employment and/or selfsufficiency-related activity. PEM 233A, pp. 1-2.

The Department is required to send a DHS-2444, Notice of Employment and/or Self Sufficiency Related Noncompliance within three days after learning of the noncompliance which must include the date of noncompliance, the reason the client was determined to be noncompliant, the penalty that will be imposed and the triage date within the negative action period. PEM 233A, p. 9

Good cause is a valid reason for noncompliance with employment and/or self-sufficiency-related activities that are based on factors that are beyond the control of the noncompliant person. A claim of good cause must be verified and documented for member adds and recipients. If it is determined at triage that the client has good cause, and good cause issues have been resolved, the client should be sent back to JET. PEM 233A, p. 4, 5

Good cause should be determined based on the best information available during the triage and prior to the

negative action date. Good cause may be verified by information already on file with DHS or MWA. Good cause must be considered even if the client does not attend, with particular attention to possible disabilities (including disabilities that have not been diagnosed or identified by the client) and unmet needs for accommodation. PEM 233A, p. 9.

The penalty for noncompliance without good cause is FIP closure. Effective April 1, 2007, the following minimum penalties apply:

- For the first occurrence on the FIP case, close the FIP for not less than 3 calendar months unless the client is excused from the noncompliance as noted in "First Case Noncompliance Without Loss of Benefits" below.
- For the second occurrence on the FIP case, close the FIP for not less than 3 calendar months.
- For the third and subsequent occurrence on the FIP case, close the FIP for not less than 12 calendar months.
- The penalty counter also begins April 1, 2007 regardless of the previous number of noncompliance penalties. BEM, Item 233A.

Noncompliance, without good cause, with employment requirements for FIP/RAP (SEE BEM 233A) may affect FAP if both programs were active on the date of the FIP noncompliance. BEM 233b, p. 1 The FAP group member should be disqualified for noncompliance when all the following exist:

- The client was active both FIP and FAP on the date of the FIP noncompliance, and
- The client did not comply with FIP/RAP employment requirements, and
- The client is subject to a penalty on the FIP/RAP program, and
- The client is not deferred from FAP work requirements, and

• The client did not have good cause for the noncompliance. PEM 233B, p.2

The Department should budget the Last FIP grant amount on the FAP budget for the number of months that corresponds with the FIP penalty (either three months for the first two noncompliances or 12 months for the third and subsequent noncompliances) after the FIP case closes for employment and/or self sufficiency-related noncompliance. The Last FIP grant amount is the grant amount the client received immediately before the FIP case closed.

In this case, the Claimant was referred to the JET / Work First Program. As part of the program, the Claimant and her husband were required to complete 40 hours of job search activity per week. On June 30, 2009, the Claimant submitted job search logs for the week ending June 27. She also submitted 3 slips from doctor and dentist appointments. The total number of hours spent at job search activities was less than the required 40 hours. The Department gave the Claimant credit for the time spent in the various medical appointments. The time granted was the actual time of the appointment as listed on the doctor/ dentist appointment slips not for 8 hours. As a result the Claimant did not have the required number of hours. Therefore, the Claimant was not found to have good cause to fail to comply with the 40 hours of job search activities.

The Claimant was given a second opportunity to comply with the program. On July 31, 2009, the Claimant submitted job search logs for the week ending July 25. When the Department contacted 6 of the business listed on the Claimant's job search activities, the managers for the businesses indicated that they did not have any applications from the Claimant or her husband. (Department Exhibits 3). On August 27, 2009, the Claimant and her husband provided copies of applications they claim to have submitted to various businesses. (Department Exhibit 5). On September 3, 2009, the Department contacted 6 businesses in the applications. All 6 businesses' managers stated that they had no applications for the Claimant or her husband. (Department Exhibit 5). Again, the Claimant was found not to be in compliance with the JET program.

At the Triage the Department determined that the Claimant did not have good cause for her non-compliance with the JET program. The Claimant and her husband failed to comply with the JET program requirements.

#### DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the Department did properly terminate the Claimant's FIP case for failure to comply with the JET program.

It is SO ORDERED.

/s/

Kandra Robbins Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: \_\_\_\_3/18/11\_\_\_\_\_

Date Mailed: \_\_\_3/21/11\_\_\_\_\_

**NOTICE**: Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the mailing of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

