# STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

## ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Claimant.

Reg No: 2009-28825

Issue No: <u>1038</u>

Case No: Load No:

Hearing Date: August 26, 2009

Genesee County DHS

ADMINISTRATIVE LAW JUDGE:

Steven M. Brown

### HEARING DECISION

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon Claimant's request for a hearing. After due notice, a telephone hearing was conducted from on August 26, 2009.

#### **ISSUE**

Whether the Department properly terminated Claimant's Family Independence
Program (FIP) benefits?

#### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material and substantial evidence on the whole record, finds as material fact:

- Claimant was a recipient of FIP benefits and a mandatory Work First/Jobs,
   Employment and Training (WF/JET) participant.
- (2) On April 30, 2009, the Department was informed by WF/JET that Claimant was in noncompliance with WF/JET requirements. (Exhibits 2, 3)

- (3) On May 19, 2009, a triage was held, the Department found no good cause and Claimant signed a First Noncompliance Letter, DHS-754. Claimant was required to complete 20 hours of \_\_\_\_\_\_\_) by June 19, 2009. (Exhibit 7)
- (4) On June 19, 2009, WF/JET sent the Department an email which stated did not complete compliance test due to bringing her child to GCCARD to complete compliance test....." (Exhibit 6)
- (5) On June 22, 2009, the Department placed Claimant's FIP case into negative action due to the alleged noncompliance. (Exhibit 5)
- (6) WF/JET Update/View Case Notes state that Claimant completed between 17-21 hours of during the time period in question.
- (7) Claimant testified that she completed 19 hours and attended GCCard on June 19, 2009 to complete her 20<sup>th</sup> hour. She brought her child with her along with a friend. Her child came in momentarily to check in and then waited in the car with her friend since her usual daycare providers were not available due to pregnancy and sickness. Claimant was only required to wait for her 1 remaining hour since the location where she did J was not available. After two hours, she left for a few minutes to take her daughter home. On her return, WF/JET called her and she was deemed to be noncompliant because she was not there.
- (8) On July 1, 2009, the Department received Claimant's hearing request protesting the termination of her FIP benefits. (Exhibit 4)

#### CONCLUSIONS OF LAW

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Public Law 104-193, 8 USC 601, *et seq.* The Department of Human Services (DHS or department) administers the FIP program pursuant to MCL 400.10, *et seq.*, and MAC R 400.3101-3131. The FIP program replaced the Aid to Dependent Children (ADC) program effective October 1, 1996. Department policies are found in the Bridges Administrative Manual (BAM), the Bridges Eligibility Manual (BEM) and the Bridges Reference Manual (BRM).

Department policy states that clients must be made aware that public assistance is limited to 48 months to meet their family's needs and that they must take personal responsibility to achieve self-sufficiency. This message, along with information on ways to achieve independence, direct support services, non-compliance penalties, and good cause reasons, is initially shared by DHS when the client applies for cash assistance.

Jobs, Education and Training (JET) program requirements, education and training opportunities, and assessments will be covered by the JET case manager when a mandatory JET participant is referred at application. BEM 229, p. 1.

without good cause, to participate in assigned employment and/or self-sufficiency-related activities is subject to penalties. BEM 230A, p. 1.

Noncompliance of applicants, recipients, or member adds means doing any of the following without good cause:

- . Failing or refusing to:
  - Appear and participate with the Jobs, Education and Training (JET) Program or other employment service provider.
  - .. Complete a Family Automated Screening Tool (FAST), as assigned as the first step in the FSSP process.
  - .. Develop a Family Self-Sufficiency Plan (FSSP) or a Personal Responsibility Plan and Family Contract (PRPFC).
  - .. Comply with activities assigned to on the Family Self-Sufficiency Plan (FSSP).
  - .. Provide legitimate documentation of work participation.
  - .. Appear for a scheduled appointment or meeting related to assigned activities.
  - Participate in employment and/or selfsufficiency-related activities.
  - .. Accept a job referral.
  - .. Complete a job application.
  - .. Appear for a job interview (see the exception below).
- . Stating orally or in writing a definite intent not to comply with program requirements.
- . Threatening, physically abusing or otherwise behaving disruptively toward anyone conducting or

- participating in an employment and/or self-sufficiency-related activity.
- Refusing employment support services if the refusal prevents participation in an employment and/or self-sufficiency-related activity. BEM 233A, pp. 1-2.

The Department is required to send a DHS-2444, Notice of Employment and/or Self-Sufficiency Related Noncompliance within three days after learning of the noncompliance which must include the date of noncompliance, the reason the client was determined to be noncompliant, the penalty that will be imposed and the triage date within the negative action period. BEM 233A, p. 7-8

Good cause is a valid reason for noncompliance with employment and/or self-sufficiency-related activities that are based on factors that are beyond the control of the noncompliant person. A claim of good cause must be verified and documented for member adds and recipients. If it is determined at triage that the client has good cause, and good cause issues have been resolved, the client should be sent back to JET. BEM 233A, p. 3-4

Good cause should be determined based on the best information available during the triage and prior to the negative action date. Good cause may be verified by information already on file with DHS or Good cause must be considered even if the client does not attend, with particular attention to possible disabilities (including disabilities that have not been diagnosed or identified by the client) and unmet needs for accommodation. BEM 233A, p. 7

The penalty for noncompliance without good cause is FIP closure. Effective April 1, 2007, the following minimum penalties apply:

- For the first occurrence on the FIP case, close the FIP for not less than 3 calendar months unless the client is excused from the noncompliance as noted in "First Case Noncompliance Without Loss of Benefits" below.
- For the second occurrence on the FIP case, close the FIP for not less than 3 calendar months.
- For the third and subsequent occurrence on the FIP case, close the FIP for not less than 12 calendar months.
- The penalty counter also begins April 1, 2007 regardless of the previous number of noncompliance penalties. BEM, p.6

In the instant case, I find that Claimant completed the 20 hours required of her by June 19, 2009. The Department witness had no personal knowledge of the situation, the WF/JET notes indicate she did somewhere between 17-21 hours and Claimant testified credibly that she completed the 20 hours albeit the 20<sup>th</sup> hour was simply waiting around for an hour which turned into 2 plus hours.

With the above said, I do not find that the Department acted in accordance with policy in terminating Claimant's FIP benefits.

### DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, does not find that the Department acted in accordance with policy in terminating Claimant's FIP benefits. Accordingly, the Department's FIP eligibility determination is REVERSED, it is SO ORDERED. The Department shall:

- (1) Reinstate Claimant's FIP benefits retroactive to the closure date.
- (2) Issue Claimant supplemental benefits she is entitled to, if any.

<u>/S/</u>

Steven M. Brown Administrative Law Judge for Ismael Ahmed, Director Department of Human Services

Date Signed: August 31, 2009

Date Mailed: September 2, 2009

**NOTICE:** Administrative Hearings may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. Administrative Hearings will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request.

The Claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt date of the rehearing decision.

#### SMB/db

cc:

