STATE OF MICHIGAN STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES FOR THE DEPARTMENT OF COMMUNITY HEALTH

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IN THE MATTER OF:

Appellant

Docket No. 2009-20541 HHS Case No.

DECISION AND ORDER

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 42 CFR 431.200 *et seq.*, following the Appellant's request for a hearing.

After due notice, hearings were held on		
appeared as Authorized Represe	entative for (Appellant).	

, Appeals Review Officer, represented the Department of Community Health (Department). Also appearing as witnesses for the Department were

Services Worker,

Department of Human Services (DHS).

ISSUE

Did the Department properly reduce the Appellant's Adult Home Help Services payment?

FINDINGS OF FACT

Based upon the competent, material and substantial evidence presented, I find, as material fact:

1. Appellant is a Medicaid beneficiary, with physician-verified diagnoses of multiple sclerosis, paralysis, ventilator-dependent respiratory failure. She is also fitted with a tracheostomy. *(Exhibit 1; p. 17)*

- 2. On additional and a second pre-assessments were conducted by an adult services worker to determine the Appellant's home help needs. The assessments revealed that the Appellant continued to require extensive adult home help services.
- 3. The Appellant is currently receiving services under enhanced adult home help program for bathing, grooming, dressing, toileting, transferring, mobility, eating, medications, housework, laundry, shopping and meal preparation. The assessments revealed that changes were warranted. Additionally, the complex care tasks of suctioning, specialized skin care, range of motion exercises and wound care were also assessed.
- 4. On the adult services worker mailed the Appellant a notice informing her of a decrease from the per month, to a total care cost of
- 5. On Administrative Hearings and Rules for the Department of Community Health.
- 6. On another assessment may be helpful in determining the Appellant's home help needs. The hearing was adjourned to .
- 7. Between the hearings, the Department's Home Help Program Specialist conducted another re-assessment, which commenced on . (Exhibit 2)
- 8. As a result of the **example of the re-assessment**, wound care was deleted from the time and task schedule, because the Appellant has no present wounds needing personal attention. (*Exhibit 2; p. 11*)
- 9. Bathing was increased by the per day, when the Department learned during the performs bed baths daily, and that the Appellant is unable to assist with this task. The recommended increase totaled per day. (See Home Help Worksheet; Exhibit 2; p. 5)
- **10.** All other time and tasks remained the same. Thus, the reductions are a result of the deletion of wound care.

CONCLUSIONS OF LAW

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). It is administered in accordance with state statute, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

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Home Help Services (HHS) are provided to enable functionally limited individuals to live independently and receive care in the least restrictive, preferred settings. These activities must be certified by a physician and may be provided by individuals or by private or public agencies.

COMPREHENSIVE ASSESSMENT The Adult Services Comprehensive Assessment (DHS-324) is the primary tool for determining need for services. The comprehensive assessment will be completed on all open cases, whether a home help payment will be made or not. ASCAP, the automated workload management system provides the format for the comprehensive assessment and all information will be entered on the computer program.

Requirements for the comprehensive assessment include, but are not limited to:

• A comprehensive assessment will be completed on all new cases.

• A face-to-face contact is required with the client in his/her place of residence.

- An interview must be conducted with the caregiver, if applicable.
- Observe a copy of the client's social security card.
- Observe a picture I.D. of the caregiver, if applicable.

• The assessment must be updated as often as necessary, but minimally at the six month review and annual re-determination.

• A release of information must be obtained when requesting documentation from confidential sources and/or sharing information from the department record.

• Follow specialized rules of confidentiality when ILS cases have companion APS cases.

Functional Assessment

The **Functional Assessment** module of the **ASCAP** comprehensive assessment is the basis for service planning and for the HHS payment. Conduct a functional assessment to determine the client's ability to perform the following activities:

Activities of Daily Living (ADL)

- Eating.
- Toileting.
- Bathing.
- Grooming.
- Dressing.
- Transferring.
- Mobility.

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Instrumental Activities of Daily Living (IADL)

- Taking Medication
- Meal preparation and cleanup.
- Shopping.
- Laundry.
- Light housework.

Functional Scale ADL's and IADL's are assessed according to the following five point scale:

1. Independent: Performs the activity safely with no human assistance.

2. Verbal assistance: Performs the activity with verbal assistance such as reminding, guiding or encouraging.

3. Some human assistance: Performs the activity with some direct physical assistance and/or assistive technology.

4. Much human assistance: Performs the activity with a great deal of human assistance and/or assistive technology.

5. Dependent: Does not perform the activity even with human assistance and/or assistive technology.

Note: HHS payments may only be authorized for needs assessed at the 3 level or greater.

Time and Task The worker will allocate time for each task assessed a rank of 3 or higher, based on interviews with the client and provider, observation of the client's abilities and use of the reasonable time schedule (RTS) as a guide. The RTS can be found in **ASCAP** under the **Payment** module, Time and Task screen. When hours exceed the RTS rationale must be provided.

IADL Maximum Allowable Hours

There are monthly maximum hour limits on all IADLs except medication.

The limits are as follows:

- Five hours/month for shopping.
- Six hours/month for light housework.
- Seven hours/month for laundry.
- 25 hours/month for meal preparation.



These are **maximums**; as always, if the client needs fewer hours, that is what must be authorized. Hours should continue to be prorated in shared living arrangements if there is a need for expanded hours, a request should be submitted to:

MDCH Attn: Long Term Care, Systems Development Section Capitol Commons, 6th Floor, Lansing, MI 48909

Necessity for Service

The adult services worker is responsible for determining the necessity and level of need for HHS based on:

• Client choice.

• A complete comprehensive assessment and determination of the client's need for personal care services.

• Verification of the client's medical need by a Medicaid enrolled medical professional. The client is responsible for obtaining the medical certification of need. The Medicaid provider identification number must be entered on the form by the medical provider.

The Medical Needs form must be signed and dated by one of the following medical professionals:

- Physician.
- •• Nurse practitioner.
- •• Occupational therapist.
- •• Physical therapist.

Exception: DCH will accept a DHS-54A completed by a VA physician or the VA medical form in lieu of the medical needs form.

The medical professional certifies that the client's need for service is related to an existing medical condition. The medical professional does not prescribe or authorize personal care services. If the medical needs form has not been returned, the adult services worker should follow-up with the client and/or medical professional. If the case is closed and reopened within 90 days with no changes in the client's condition, a new DHS-54A is not necessary. Docket No. 2009-20541 HHS Decision and Order

Do **not** authorize HHS prior to the date of the medical professional signature on the DHS-54A.

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A Medicaid beneficiary bears the burden of proving he or she was denied a medically necessary and appropriate service. See, e.g., *J.K.By and Through R.K. v Dillenberg*, 836 F Supp 694, 700 (Ariz, 1993). Whether the Appellant satisfied that burden must be determined in accord with the preponderance of the evidence standard. See, e.g., *Aquilina v General Motors Corp*, 403 Mich 206, 210; 267 NW2d 923 (1978).

Regarding an appeal filed with the State Office of Administrative Hearing and Rules for the Department of Community Health, the Administrative Law Judge is given ultimate discretion to determine the weight and credibility of the evidence presented. *Wiley v Henry Ford Cottage Hosp*, 257 Mich App 488, 491; 668 NW2d 402 (2003); *Zeeland Farm Services, Inc v JBL Enterprises, Inc*, 219 Mich App 190, 195; 555 NW2d 733 (1996) (the fact finder is provided with the unique opportunity to observe or listen to witnesses; and, it is the fact finder's responsibility to determine the credibility and weight of the testimony and other evidence provided).

The Appellant's representative claims the deletion of wound care is unwarranted, because the Appellant has a tracheostomy. She claims the location at which the tracheostomy is fitted is a "wound" for which she is not being paid when she suctions the device. The Appellant's representative also claims the Appellant does not eat the same foods as other members of the household, and this is why meal preparation should be increased.

The Department indicated the Appellant's home help service package includes minutes of tracheostomy care, which includes suctioning. The Appellant's representative failed to effectively refute this assertion, nor establish that the Appellant suffers from any other wounds for which a dressing must be applied. I therefore find the Appellant's assertions without merit.

DECISION AND ORDER

Based on the above findings of fact and conclusions of law, I decide that the Department properly deleted wound care, thereby properly reducing her total home help service payment.

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IT IS THEREFORE ORDERED that:

The Department's decision is AFFIRMED.

Stephen B. Goldstein Administrative Law Judge for Janet Olszewski, Director Michigan Department of Community Health



Date Mailed: 12/3/2009

*** NOTICE ***

The State Office of Administrative Hearings and Rules for the Department of Community Health may order a rehearing on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. The State Office of Administrative Hearings and Rules for the Department of Community Health will not order a rehearing on the Department's motion where the final decision or rehearing cannot be implemented within 90 days of the filing of the original request. The Appellant may appeal the Decision and Order to Circuit Court within 60 days of the mailing date of the Decision and Order or, if a timely request for rehearing was made, within 60 days of the mailing date of the rehearing decision.